

towards

libraries

Jessamyn West - CAL Conference - 08nov08

<http://flickr.com/photos/jmarty/128010935/>

Are you ready to be the library the future needs? How do we get from here to there? What does it mean to be an information provider in a time of information overload? Hear the thoughts of Jessamyn West, a community technology librarian and one of the first librarian bloggers on the Net. West has been writing and speaking on the intersection of libraries, technology and politics since 1999. More info

CAUTION

**THIS MACHINE
HAS NO BRAIN
USE YOUR OWN**

CAUTION

quick

disclaimer

!!!

**HA
US**

**IN
IN**



public = who?

Libraries are for the public, mostly, but they are not run by the public, directly.

1957

THEORY OF
GAMES
AND ECONOMIC
BEHAVIOR

By JOHN VON NEUMANN, and
OSKAR MORGENSTERN

you work for me!

Oh sure the public hassles us about paying our salaries



thanks for the donations!

and they sure do donate enough books and computers to fill our basements and attics until the end of time [aside: firestarters]

<http://flickr.com/photos/kjarrett/34491499/>



what others see

At the end of the day, however, someone has the keys and some people get paid and it's pretty tough not to see those people as IN CHARGE



what others see

At the end of the day, however, someone has the keys and some people get paid and it's pretty tough not to see those people as IN CHARGE

**BOOKS
OF RECENT ACQUISITION**

X

what's back there?

which means it's pretty hard not to see what's inside the library as THEIRS

No, You Can't Have a Pony



NOT YOURS

not yours? theirs? ours?

which is just another way of saying NOT YOURS [well not you all, but you get the idea...]. This gets worse with technology



is it really just who you know?

We've always known how to network, we're doing it right now. [sort of]

i'm in ur conference

startin a revolushunz

But the effects of network, The Network, The Intarnetwork, when you can do it online, all the time and not just at conferences, bi-yearly, is starting to change things rapidly.

i'm in ur conference



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lolbrarians?

startin a revolushunz

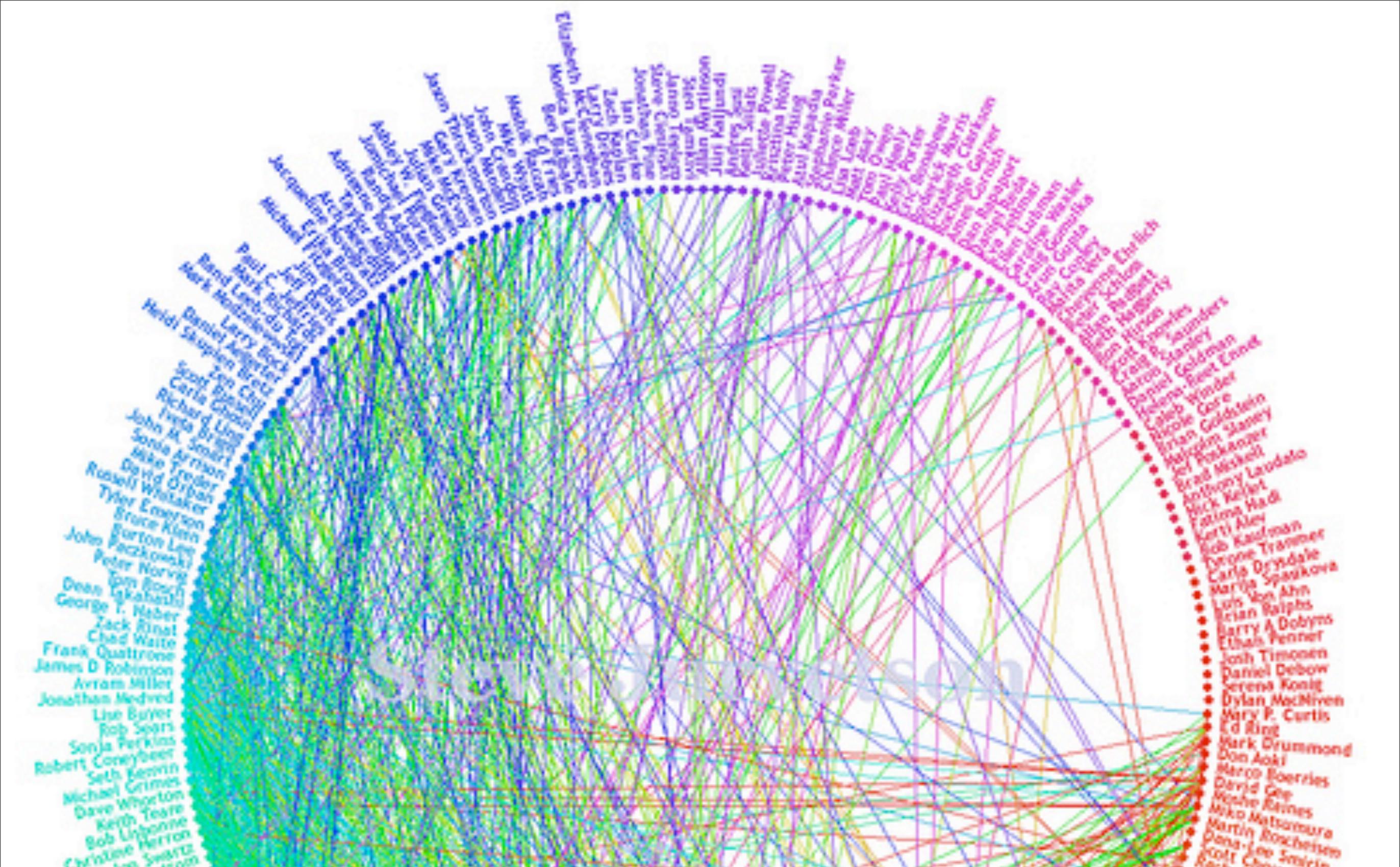
But the effects of network, The Network, The Intarnetwork, when you can do it online, all the time and not just at conferences, bi-yearly, is starting to change things rapidly.

i'm in ur conference

**lolbrarians?
ONLY?**

startin a revolushunz

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i can has frenz?

Information goes more places, more quickly, than ever before. Want to be my friend on facebook? Fine, I've got room for a few more [aside: haters, just because I'm nice enough to let anyone be my friend]



not just people, your people

And it's not just the random hive-mind effects you hear about where everyone takes their pants off on the subway at the same time, it's people you know, in places you've heard of.

Library Society of the World
<http://librarysociety.pbwiki.com/> Invite Configure

Joshuamneff: oh, man, I haven't gone goth clubbing in YEARS
Grasshopper: what is the count?
Julian: Not familiar w/ clubbing scene here.
ellbeecee: 17
keneipp: I got my seal beating stick handy
Grasshopper: wowza
Cavlec: yikes, somebody take a screenshot or something!
Joshuamneff: hey, kathryn!
Cindi: not goth though... gave that up at 19
Cavlec: does that make you a WaaL FLOWER?
Justkathryn: I'm not here..I R SRS librarian at work
Julian: I only know that there are clubs in Adams Morgan, but I
there.
Cindi: done
Rochelle: keneipp you are bad
Librariangroupie: *hull*
Rikhei: Cindi, AWESOME
Meebo Message: b is now known as greebie
Julian: (but not sure about goth clubs there)
keneipp: little ol' me?
Grasshopper: (marian is in trouble with guy of gisbourne)
Iris: kathryn, we don't see you. you're serious 😊
Grasshopper: (eek)
Justkathryn: Pls no screenshot of me skiving off I've never done this
it sounded like it was really rocking on twitter
Stevelawson: *groans at greebie*
Justkathryn: Fiona!! too

Click here to visit this link



http://shelfcheck.blogspot.com/2007/10/shelf-check-118.html

Members

- joshuamneff
- cavlec
- cindi
- ellbeecee
- grasshopper
- greebie
- iris
- julian
- justkathryn
- planetneutral
- rikhei
- rochelle
- roycekitts
- stevlawson
- tkeneipp

Guests

- blisspixfiona
- librariangroupie

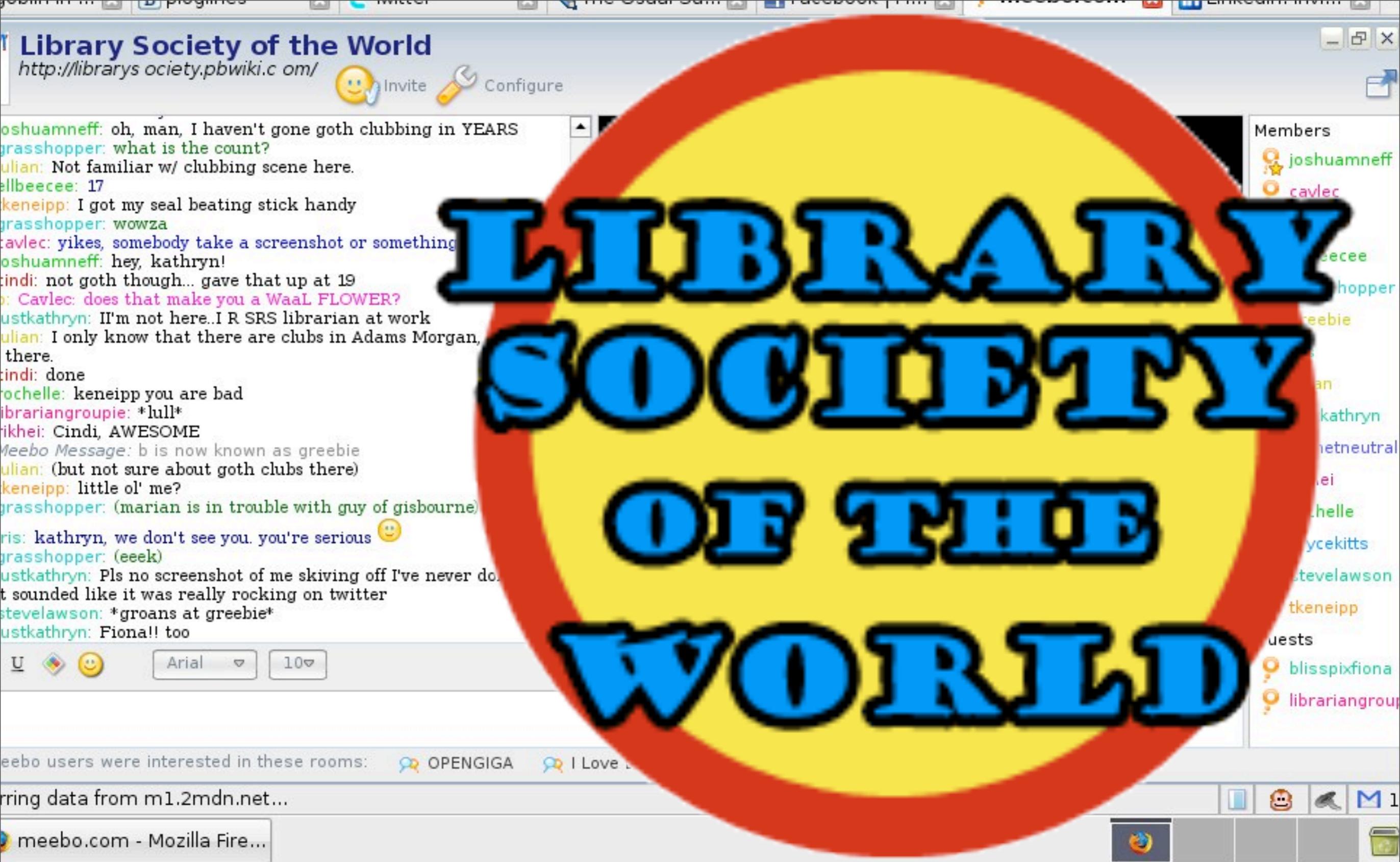
Other users were interested in these rooms: OPENGIGA I Love Libra... D-SIG OK-A...

Fetching data from m1.2mdn.net...

meebo.com - Mozilla Fire...

not just people, your people

And it's not just the random hive-mind effects you hear about where everyone takes their pants off on the subway at the same time, it's people you know, in places you've heard of.



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[Tories fill their coffers as Liberals struggle](#)

Toronto Star - 3 hours ago
OTTAWA—Stephen Harper's Conservatives raked in five times as much money - from four times as many donors - as the Liberal party during the first three months of this year.

[Conservatives, NDP outpacing Dion Liberals in fundraising](#) [Globe and Mail](#)
[Tory fundraising effort slows, but far outpaces opposition](#) [Canada.com](#)
[CBC.ca](#) - [National Post](#) - [Laval News](#)
[all 246 news articles »](#)



[Canada.com](#)

[StatsCan sets off its own class war](#)

[National Post](#) - [all 117 news articles »](#)

[911 tragedy in Calgary reveals perils of VoIP](#)

[Globe and Mail](#) - [all 32 news articles »](#)

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[Globe and Mail](#) - [all 946 news articles »](#)

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[Globe and Mail](#) - [all 240 news articles »](#)

[Opening for Edmonton's world-class heart institute](#)

[Edmonton Sun](#) - [all 20 news articles »](#)

[Fiji regime deports Australian publisher](#)

Special Broadcasting Service - 2 hours ago
Fiji's military regime has deported the Australian publisher of a local newspaper in defiance of a court order forbidding his expulsion, Australian officials say.

[Fiji deports Aussie despite court order](#) [Walcha News](#)
[Fiji's military seize publisher in night drama](#) [Taranaki Daily News](#)
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[Fijivillage](#)

In The News

- [Iron Man](#) [Home Depot](#)
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- [Josef Fritzl](#) [Oprah Winfrey](#)
- [Exxon Mobil](#) [Miley Cyrus](#)
- [John McCain](#) [Cinco de Mayo](#)

[Canada »](#)

[Father charged in tots' freezing deaths, mother says](#)

Toronto Star - 2 hours ago
REGINA—A Saskatchewan father whose young daughters froze to death on a

[Horror house' tenant recalls near-misses](#)

ago
Austria (AFP) - A former tenant in Austria's "house of horrors" told of



no ads! I hate ads!

So now you're getting news headlines fast, and not just from the big media companies. p.s. I use firefox.

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- the most highly rated news videos from [YouTube™](#), updated daily
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- this mosaic was last updated Thursday, May 1st, 2008

"It looks a lot like my bedroom floor."
--phapster - fazed

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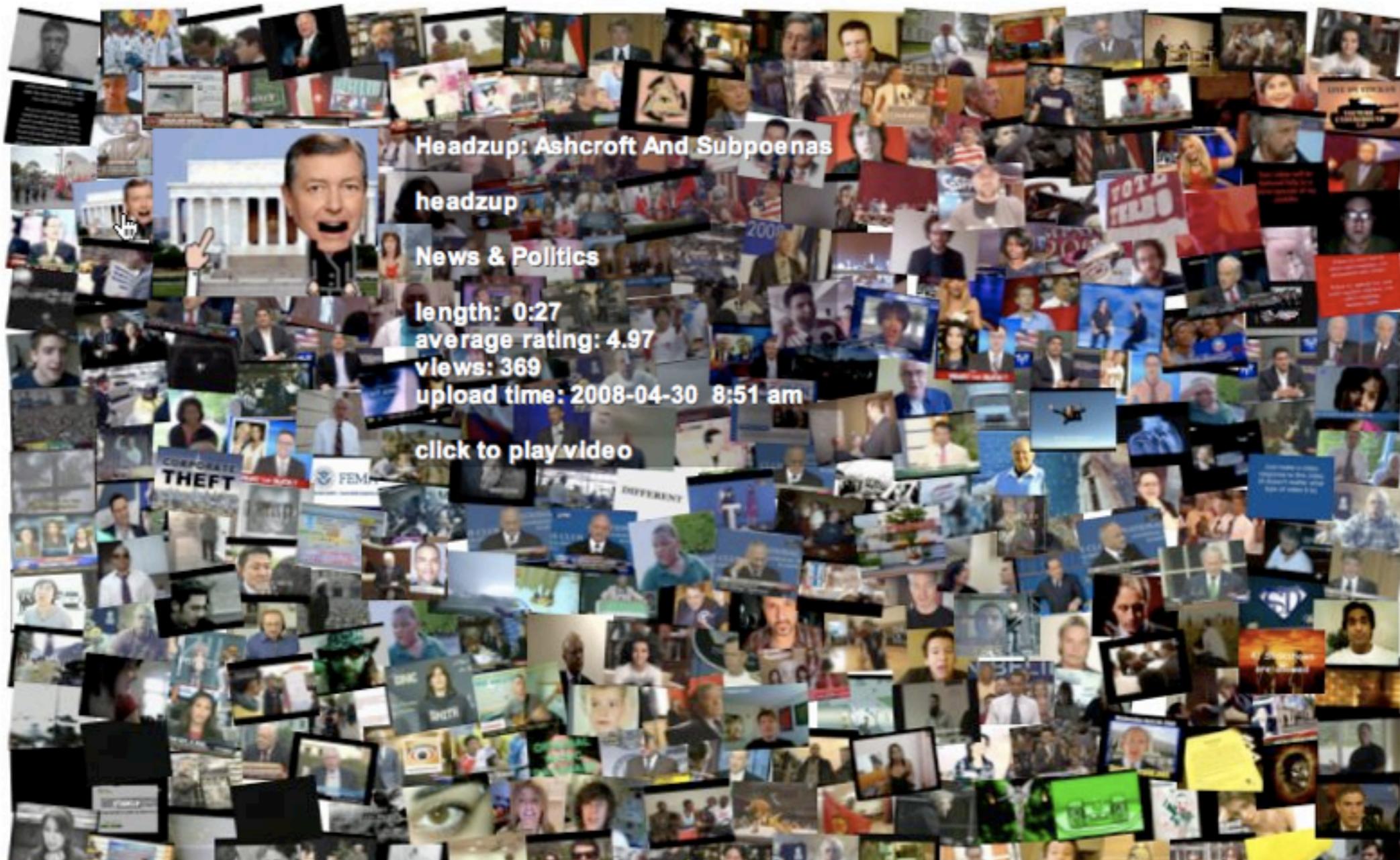
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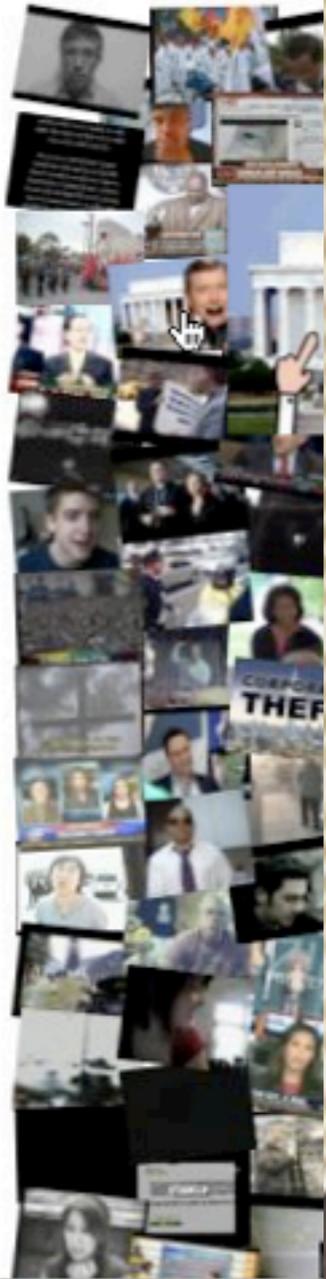
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news? facts?

You're seeing news, hearing news, creating news, defining news.

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- a coverpop by jim
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we the media

GRASSROOTS JOURNALISM
BY THE PEOPLE,
FOR THE PEOPLE



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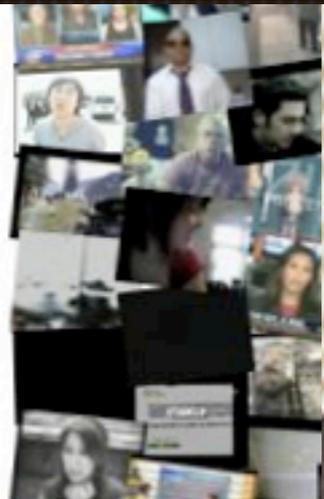
more
coverpops:
magazines & books
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dvd / cd
musical instruments
youtube video

youtube: today's pic
youtube: top-rated
youtube: comedy
youtube: hotties
youtube: hunks
youtube: dance
youtube: lip sync

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mail#010372" rel="nofollow">permanent link to this
Amendment I



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news? facts?

You're seeing news, hearing news, creating news, defining news.

New York Times

Monday, May 1, 2008 Last Update: 11:37 PM ET



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ESCAPES » Massachusetts Museums That Speak to Children

Kindling a child's passion for art by taking museums in small doses.



OPINION »

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- Brooks: The Cognitive Age
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what do you think?

You can interact with your information in ways you couldn't just five or ten years before, you can apply feedback directly to the system. Cass Sunstein wrote about this in 1999 called the phenomenon the Daily Me.

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COURTESY STEPHANIE KELLERMAN

Midwest earthquake

Photo posted by stephke

A magnitude-5.2 earthquake shook southern Illinois. iReporters far and wide described feeling the quake. [full story](#)

[Were you there? Share your story »](#)



Hollywood fire



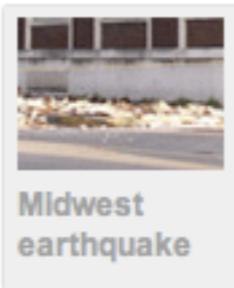
Is Wright wrong?



Your fun photos



Pennsylvania primary



Midwest earthquake



Pope visits U.S.

Featured iReporters

mitchthrower

When he heard about a shark attack at a nearby beach in La Jolla, California, Mitch Thrower grabbed his camera and iReported from the scene.



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why all this news talk?

well we just had an election, for one. second my belief is that libraries really do exist and are critical because of that whole democracy thing, if you listened to people talk leading up to the election, you know there's bad information out there and getting people better information is important.



don't forget the stamp!

Didn't like a newspaper article in 1999? Write a letter to the editor, or maybe an email. Good luck with that. My local paper says they publish every letter they get. This works because there are maybe 3000 people in town and maybe ten of them write letters.

boingboing

A Directory of Wonderful Things



Bush no longer "miserable failure": Google tackles googlebombs

POSTED BY [XENI JARDIN](#), JANUARY 26, 2007 8:25 AM | [PERMALINK](#)

Search Engine Land's Danny Sullivan says,

“ After just over two years, Google has finally defused the "Google Bomb" that has returned US President George W. Bush at the top of its results in a search on [miserable failure](#). The move wasn't a post-State Of The Union Address gift for Bush. Instead, it's part of an overall algorithm change designed to stop such mass link pranks from working.

freedom of something...?

Don't like a newspaper article in 2008? Comment directly on the blog, write a post for your own blog, heck Googlebomb them.... Does everyone know what Googlebombing is?

The Read-Write Web

Technology that Makes We the Media Possible

I still remember the moment I saw a big piece of the future. It was mid-1999, and Dave Winer, founder of UserLand Software, had called to say there was something I had to see.

He showed me a web page. I don't remember what the page contained except for one button. It said, "Edit This Page"—and, for me, nothing was ever the same again.

busy but important

The busy way to explain this is "the Read/Write web" and it's a fundamental part of this whole 2.0 thing we talk about. I don't care for the 2.0 moniker but it's a useful way of grouping a lot of current web technologies so people know what you're talking about.

web 2.0 E X P O

[Sign up for the Newsletter ▶](#)

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WEB 2.0 IS HERE

Web 2.0 Expo, co-produced by [TechWeb](#) and [O'Reilly Media](#), is a conference and tradeshow for the rapidly growing ranks of designers and developers, product managers, entrepreneurs, VCs, marketers, and business strategists who are embracing the opportunities created by Web 2.0 technologies.

The Web 2.0 Expo Experience

- A far-reaching conference program for web professionals, marketers, and entrepreneurs
- A bustling expo connecting the companies and projects of the web ecosystem
- In-depth workshops to get you up to speed on essential new technologies
- A chance to hear news of the future from industry leaders and innovators
- An un-conference component that turns the audience into participants
- Networking social events and hallway conversations that might change the way you work and play

Co-produced by:  

Web 2.0 Expo San Francisco

April 22-25, 2008
San Francisco, California

S. F.

Web 2.0 Expo New York

September 16 - 19, 2008
New York, New York

N. Y.

Web 2.0 Expo Europe

October 21-23, 2008
Berlin, Germany

Berlin

Web 2.0 Expo Tokyo

December 3-4, 2008
Tokyo, Japan

Tokyo

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webmaster@oreilly.com

note colors, fonts

Web 2.0 was a marketing term designed by techies to sell a conference.

Library 2.0

**A GUIDE TO
Participatory Library Service**

note colors, fonts

Library 2.0 was a term designed by librarians to try to explain how using technology in libraries can solve problems, create opportunities, create economies of scale and maybe teach everyone a few good jokes.



so?

So what do you do? What does it mean?

a cheap parlor trick

I. Save money

II. Save time [see #1]

III. Not go crazy at work

IV. Help people





warm your org

- You trust people to contribute to your organization (volunteers, blog posts, book reviews, staffing the book sale).
- You're more transparent about how you do things (iceberg metaphor).
- You evaluate how things are working as you're doing them and let everyone be part of the process.
- You think about how it works and how it feels, not just what the numbers say.



that's it.

That's it. Presto.



that's it.

That's it. Presto.

where is the time?

So, yay, we're all connected all the time, to everything, hurray! This fixes everything, right?

“Did you ever see that episode of Gilligan's Island

where is the time?

So, yay, we're all connected all the time, to everything, hurray! This fixes everything, right?

**“Did you ever see that episode of Gilligan's Island
where they almost get off the island**

where is the time?

So, yay, we're all connected all the time, to everything, hurray! This fixes everything, right?

**“Did you ever see that episode of Gilligan's Island
where they almost get off the island
and then Gilligan messes up**

where is the time?

So, yay, we're all connected all the time, to everything, hurray! This fixes everything, right?

**“Did you ever see that episode of Gilligan's Island
where they almost get off the island
and then Gilligan messes up
and then they don't?”**

where is the time?

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**“Did you ever see that episode of Gilligan's Island
where they almost get off the island
and then Gilligan messes up
and then they don't?**

I saw that one.

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and then Gilligan messes up
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I saw that one.

I saw that one a lot when I was growing up.

where is the time?

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I saw that one.

**I saw that one a lot when I was growing up.
And *every half-hour* that I watched that**

where is the time?

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And *every half-hour* that I watched that
was a half an hour
I wasn't posting at my blog**

where is the time?

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and then they don't?**

I saw that one.

**I saw that one a lot when I was growing up.
And *every half-hour* that I watched that
was a half an hour
I wasn't posting at my blog
or editing Wikipedia**

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or contributing to a mailing list.”**

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oh but wait...

Well... while information swarms all around us, we still have patrons who read the newspaper once a day and want it to be in the library for them. We still serve people who check their email a few times a week, if they even HAVE email.



How to conduct your own survey / Salant, Priscilla.

H62 .S3185 1994 copy:1 id:S00761709U

Control Bib MARC Hldgs Vol/Copy **Circ Info** >>>

total bills: 1 checkouts: 1 holds: none

Extended Info: none

orders: none controls: none

Lookup
Another Title 1

Close 2

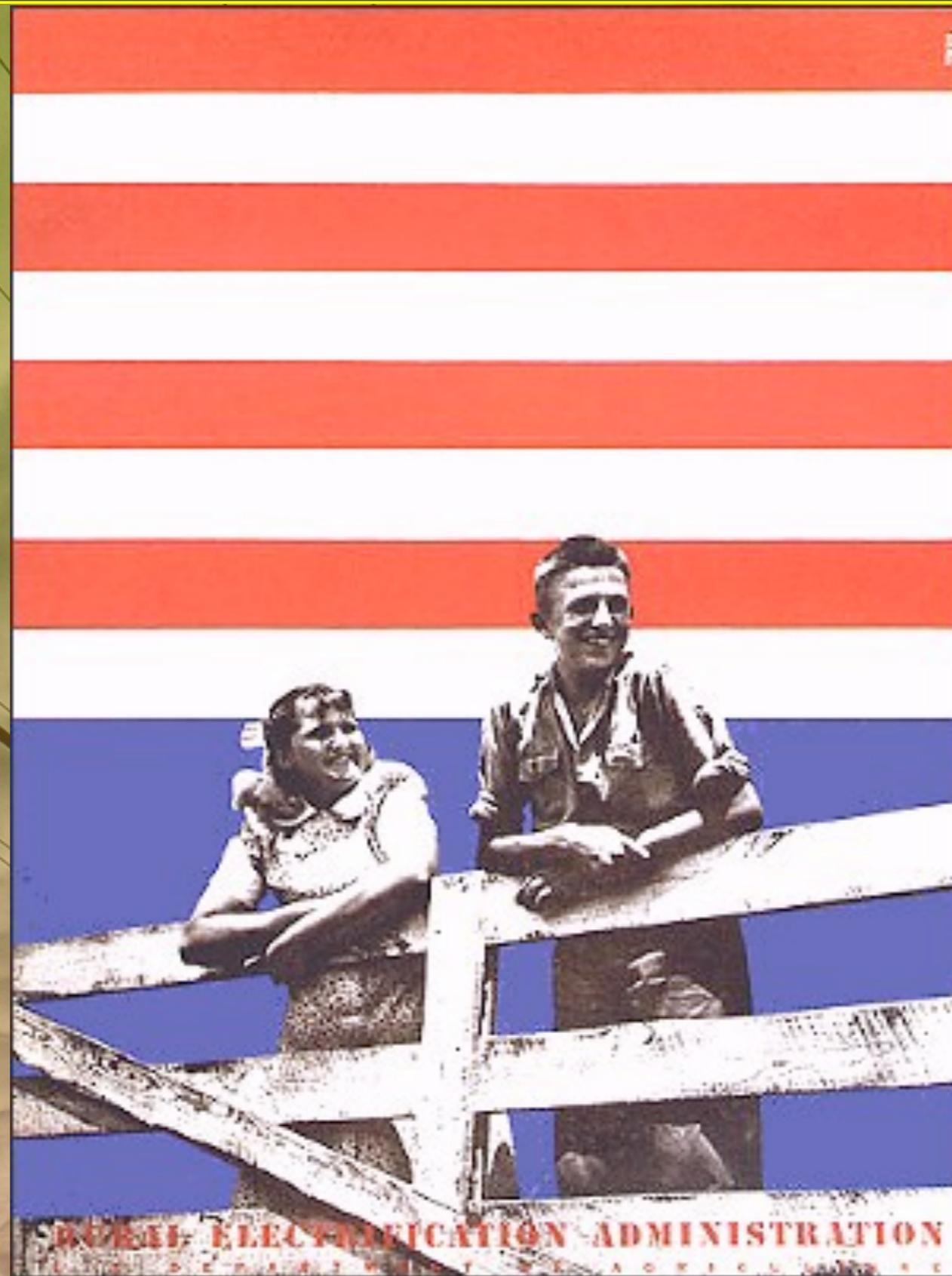
in 2008, really?

We still use software that isn't gracious about emailing even if our patrons DID have email.



in 2008, really?

Cell phone that only works when I'm on the road. There just aren't any towers where I live. Verizon ...selling ALL THEIR LINES in Vermont, New Hampshire and Maine to a small telco that just sent me my first bill this month. I wish them luck.



in 2008, really?

Cell phone that only works when I'm on the road. There just aren't any towers where I live. Verizon ...selling ALL THEIR LINES in Vermont, New Hampshire and Maine to a small telco that just sent me my first bill this month. I wish them luck.



perhaps overliteral

So, we're dealing with some hurdles.



connect

We need to connect people. In places like mine where libraries are THE wired place in town, libraries are leading rather than following in technological innovation. People get email accounts so they can get email from the library, the library doesn't start emailing in response to patron demand. Not a bad thing.

Apply for Assistance

[Before You Apply](#)[How to Apply](#)[After You Apply](#)[Frequently Asked Questions](#)

What You Can Do If You're Having Trouble Getting Through

- [The Disaster Assistance Process](#)

First, if you have immediate emergency needs for food, clothing, shelter, or medical care contact one of the local offices of the American Red Cross. You can visit a local office or call their toll-free number at 1-877-725-0400 . Please understand that the Red Cross may be experiencing similar problems in answering all their calls.

If you can, register or check the status of your application online.

Registering online is one of the best methods to complete an application and avoid busy signals on the telephone. If information is gathered prior to starting the application, the process should take approximately 20 minutes.

If someone does not have access to a computer where they are currently sheltered or housed they can:

- Check the local library or disaster recovery center where computers or kiosks may be available.
- Or, they may call an out-of-state friend or relative and have that individual apply for assistance via the Internet on their behalf. FEMA can accept an application from any person but will only provide follow-up information to the individual needing assistance. Applicants should share personal information only with trusted individuals.

Please note: The Internet application expires after 30 minutes as a security precaution, and information entered will be lost if applicants do not complete the process within this time period. We strongly encourage you to have [information you need to apply](#) ready before starting the process.

my first website?

I'm totally fine with saying "oh hey you can go your whole life without learning to use a computer if you want" except [katrina][irs]



our friend the iceberg

Next, we need to find ways to make what we know into what they know. [iceberg]



include everyone

This can be making ourselves and our activities more transparent -- how do we ILL, how do we order books, what DO our library workers do when they're not at the ref/circ desk, how can patrons help? -- as well as helping our patrons go beyond us, beyond our walls, beyond our network, beyond our expertise.



go outside...

And to do that, we must be prepared to go outside, out into the open.....



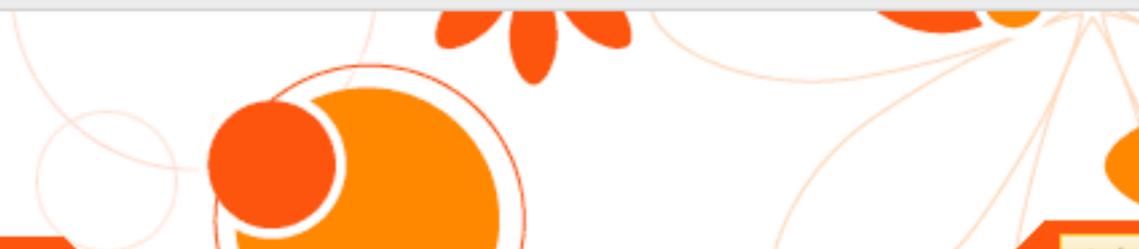
and play...

Now I am not a gamer...



explore and challenge...

Dangerous ideas?



what if libraries...

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Ten Dangerous Ideas

Here are the ten "dangerous ideas" we introduced at the PLA conference --

1. What if we stopped cataloging?
2. What if we participated fully with the FBI in all criminal investigations that involved the use of library resources?
3. What if librarians individually and as a profession promoted, used and helped to develop Wikipedia?
4. What if we accepted open source software as a way of being more in control of the customer experience?
5. What if we embraced our iner geek and created immersive games that prompted cults of library junkies?
6. What if we required all library staff to have expertise using technology?
7. What if mistakes were expected and embraced and all librarians became mistake masters?
8. What if we didn't make decisions based on fear or scarcity?
9. What if we stopped being passive/aggressive?
10. What if we didn't make our customers work so hard?

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Threads

There are no threads on this page.

explore and challenge...

Dangerous ideas?

Green Mountain Library Consortium

Vermont Libraries, working together

About

In late 2007, a group of approximately 15 libraries joined together to provide downloadable audio book service to the State of Vermont. The Green Mountain Library Consortium was born from these initial meetings, with the mission to provide Vermont's libraries access to goods and services otherwise unattainable, through the power of collective purchasing.

The Board of Directors of the GMLC for 2008 are as follows:

- ✦ Lucinda Walker, secretary, Norwich Public Library
- ✦ Judah Hamer, treasurer, Rutland Free Library
- ✦ Stephanie Chase, president, Stowe Free Library

The GMLC is in the process of obtaining federal 501(c)3 status.

Would you like to see a list of Green Mountain Library Consortium members? Visit the [GMLC Members](#) page.

Archives

- » April 2008
- » March 2008
- » February 2008

Tags

agenda annual meeting

consortium

listen up minutes

create...



Open Library

One web page for every book. ([More...](#))

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featuring **13,439,320** books
(including **234,857** with full-text)



Open Library has new functionality!

We have greatly improved our user interface to make editing our book catalog easier. In addition to this, we have added support for [internationalization](#) so that anyone can translate the Open Library site into any language.



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Build The Library

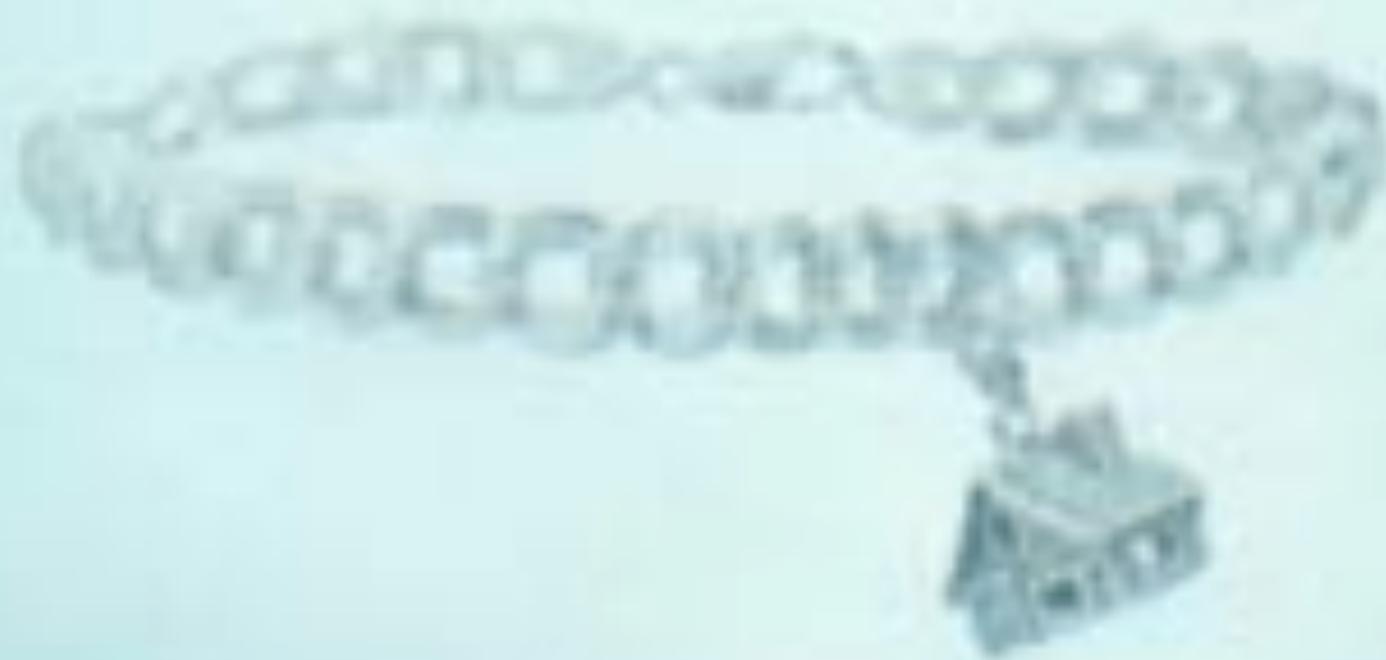
- ▶ [About the project](#)
- ▶ [About the technology](#)
- ▶ [About the librarianship](#)
- ▶ [A guided tour](#)

Develop The Site

- ▶ [Bug tracking](#)
- ▶ [Source code repository \(infogami\)](#)
- ▶ [Developer documentation](#)
- ▶ [Translate the site](#)

share...

We INVENTED sharing, AMIRITE? OCLCs new policies are lookign anti-sharing. What's really open... Facebook? WebJunction?



THE
LOVELY

and be remembered.

Thank

you.

