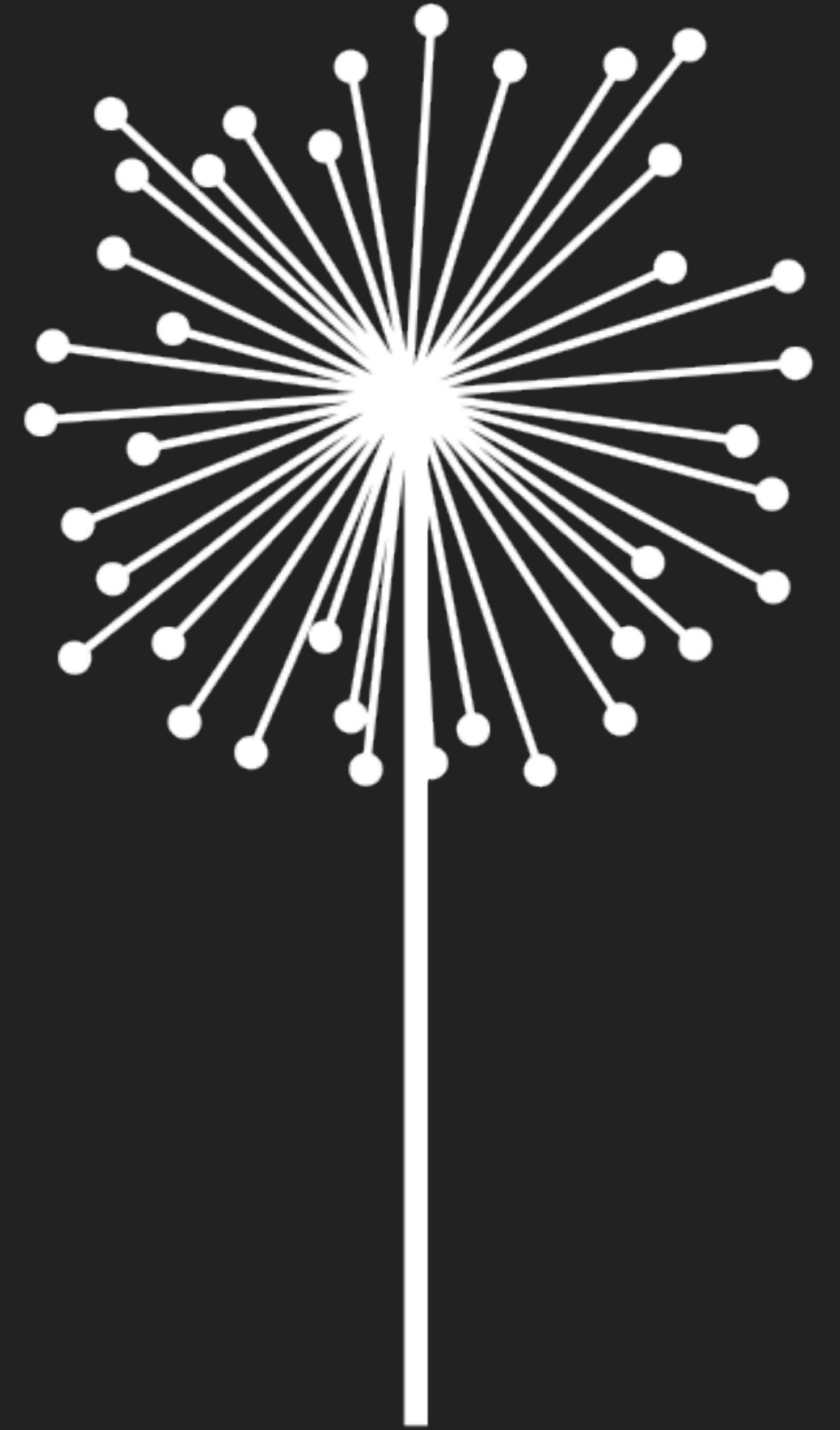


Working with the...

**DIGITAL
EMPOWERMENT
DIVIDE**



JESSAMYN WEST

LIBRARIAN.NET



1994-1996

MLib.

Last week

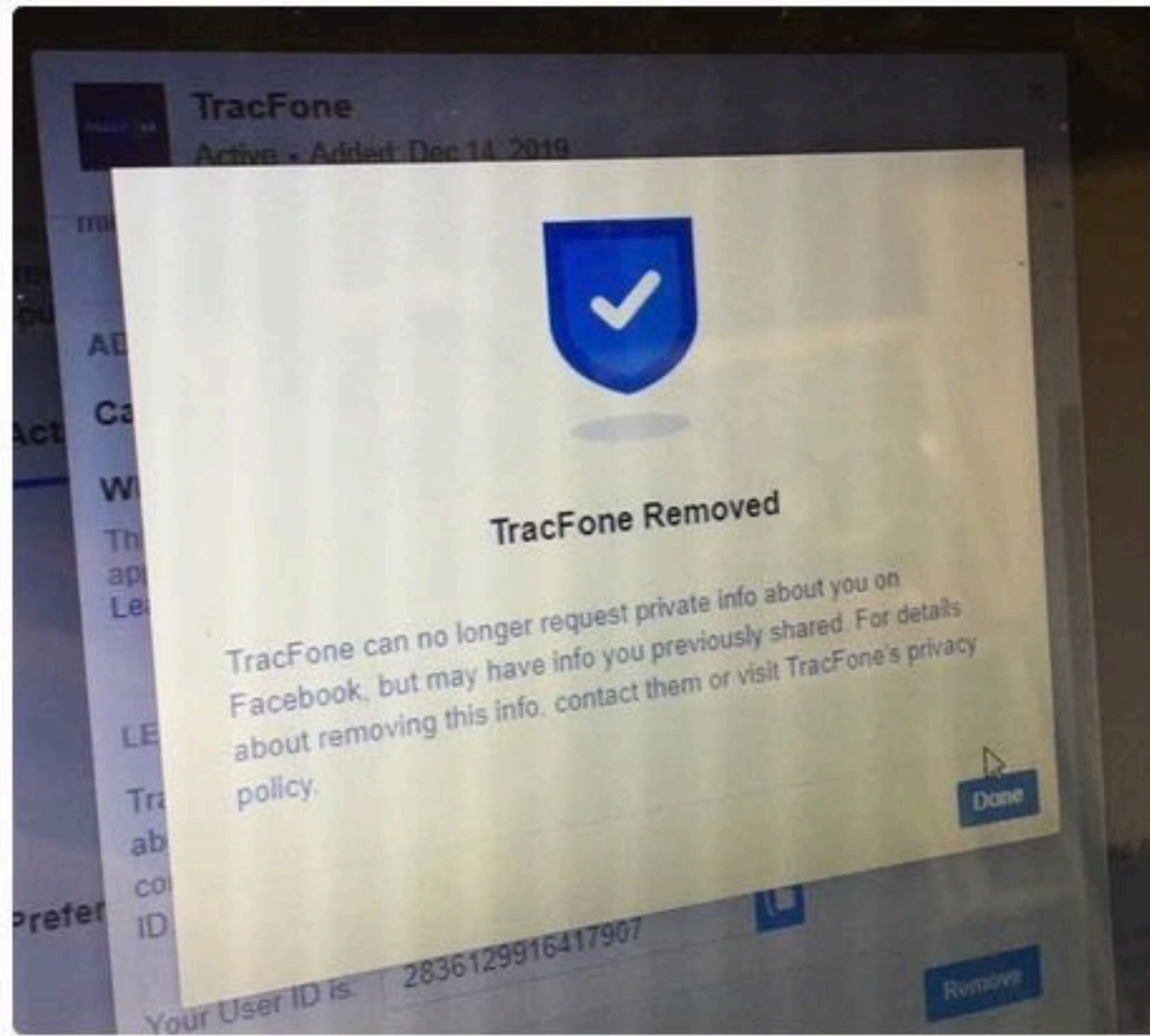


 **jessamyn** 
@jessamyn



Replying to @jessamyn

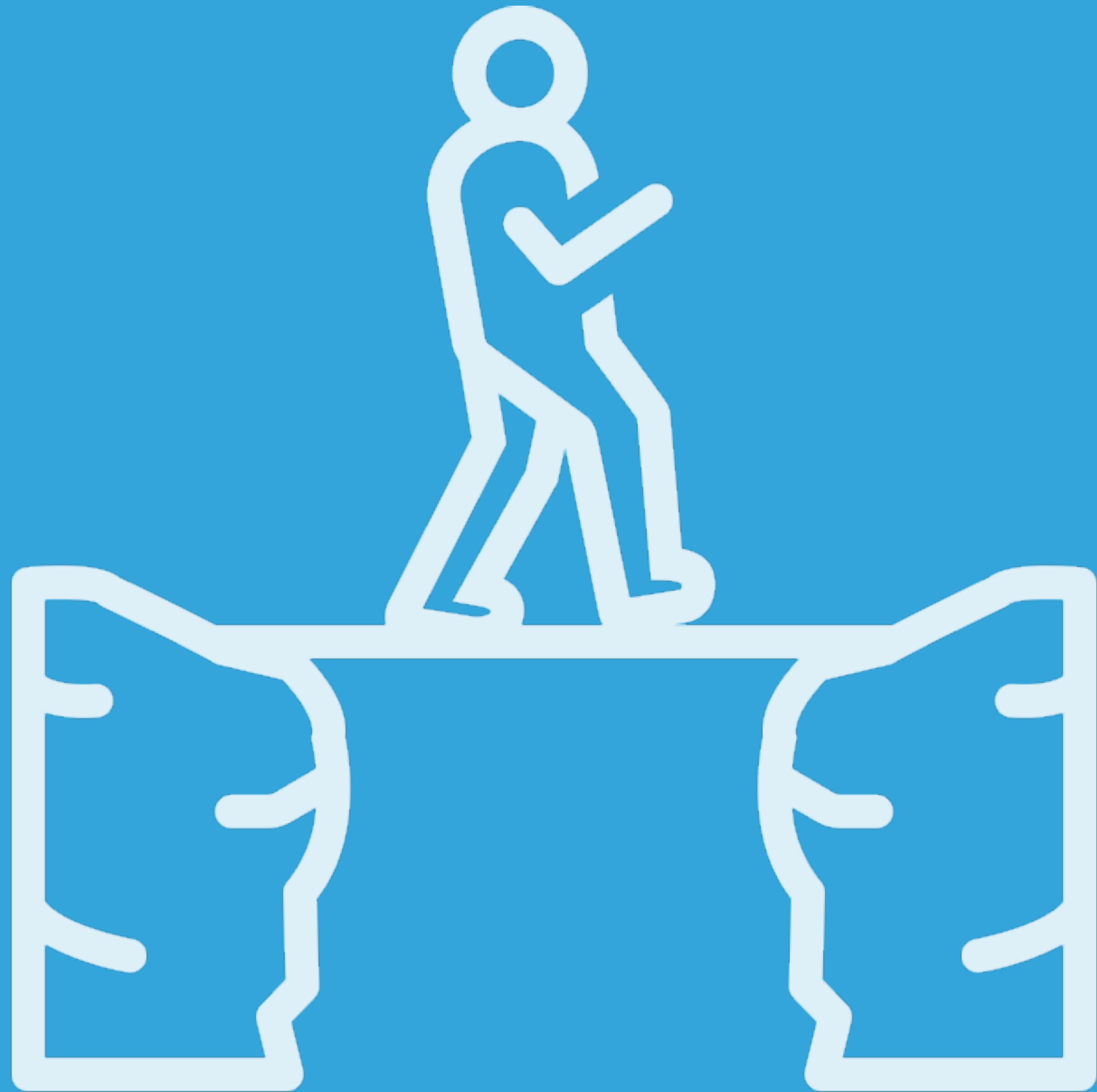
Susan "Did something..." 😞 and now "...my tracfone is linked to facebook?" I did not know this was a thing, but a quick Google and we learn how to undo it. She also has audio files from a voice recorder app that she wants in Google Play Music. This is harder than you might think



♡ 6:02 PM - Jan 15, 2020



Tales From Drop-In Time



- I. **\$\$\$ / Computer**
- II. **Broadband**
- III. **Empowerment
(readiness)**

1. DEVICE ACCESS

What do you have? Is it enough?

Four in ten adults with incomes under 30K don't own a computer; three in ten don't own a smartphone.

Pew Research Center



How is a
smartphone not
a computer?

2. DO YOU BELONG?

Where are your people? What are they doing?

Can you see yourself in this picture?





Tell their stories

and/or

Help them tell their own

3. WHO CAN HELP YOU?

Who do you trust? Who speaks so you can understand?

Knowledge lives in communities, not individuals. A computer user who's part of a community of computer users will have an easier time than one who isn't.

Phil Agre

@JESSAMYN

librarian.net/talks/appdi