



# 2.0

without all the blah blah  
myspace...

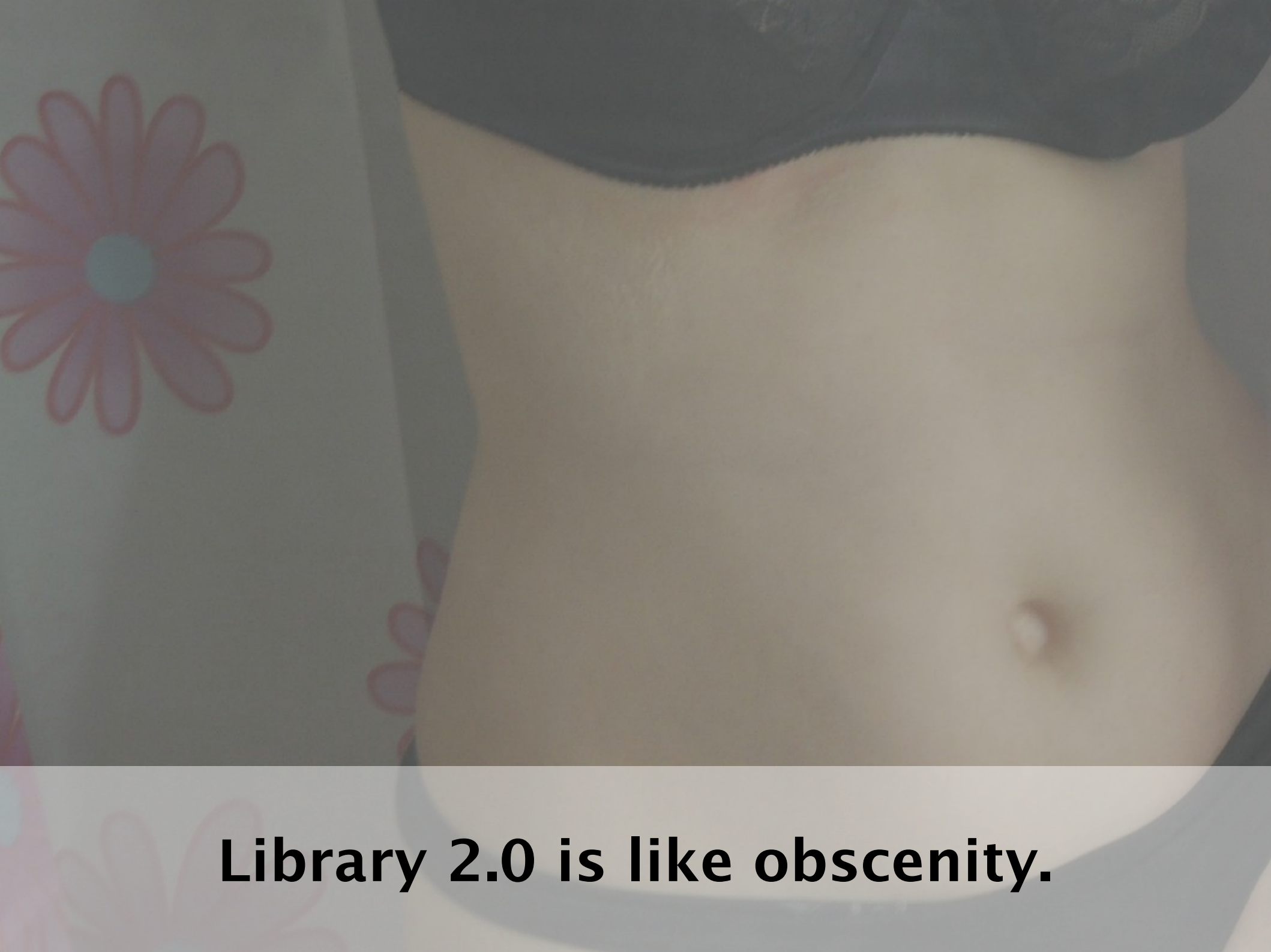
*Jessamyn West*  
*librarian.net*



**Library Two Point What?**

**Yes, it's a buzzword.**





**Library 2.0 is like obscenity.**

## It is

- ◆ service model with user-centered change
- ◆ network effects by default
- ◆ user generated content + trust

## Is it

- ◆ successfully reaching users?
- ◆ evaluated frequently?
- ◆ making use of patron/customer/client input?

**One slide with bullet points.**



**L2: Not a “what” but a HOW.**



**Toolkit: Not stuff but methods.**



**Experiment.**





**Go where your users are;  
go where you're needed**



**Link.**

The image shows three tall, cylindrical industrial silos or storage tanks. Each silo is constructed from horizontal metal bands and has a white, ribbed dome on top. The silos are set against a clear, bright blue sky. The silo on the right is shorter than the other two and has a vertical pipe extending from its top. A semi-transparent blue banner is at the bottom of the image, containing the text 'Avoid data silos.'

**Avoid data silos.**

**Library**

**Find Resources**

- CATALOG: Books & Multimedia
- DATABASES: Articles
- Course Reserves
- Copyright and the Online User
- Copyright and the Online User
- Print & E-Journals
- Internet Resources
- Online Reference Tools
- Search Engines
- Other Library Catalogs
- ▶ **Get a Public Library Card**
- Digital Collection

**Services**

- Help
- About the Library
- News & Events
- Tools
- Suggestions

Home > Academics > Library > Find Resources > Get a Public Library Card

**Get a Public Library Card**

The public library system offers the following databases that Pace does not subscribe to.

**White Plains Public**

<http://www.wppl.lib.ny.us/>

You must live in the City of White Plains to obtain a card. Westchester residents with a valid card may go to this library to have their card validated.

**Resources Available**

- Auto Repair Reference Center
- Careers Internet Database
- CollegeSource
- Columbia Granger's Poetry Database
- CountryWatch
- Ebsco Animals
- Encyclopedia Americana
- Ferguson's Career Guidance Center
- Funk & Wagnall's New World Encyclopedia
- General Science Collection
- Grolier's Multimedia Encyclopedia
- ReferenceUSA
- The Twayne Authors Series - Twayne World, English, and US Authors
- TOPICsearch
- What Do I Read Next?

**Brooklyn Public**

<http://www.brooklynpubliclibrary.org/>

If you live in Brooklyn, you are eligible for a Brooklyn Public Library card. If you live in New York City, the library card is free. People who live outside New York State must pay a yearly \$50 fee and must renew their cards every year.

**Resources Available**

- AccuNet/AP Photo Archive
- Associations Unlimited
- Auto Repair Reference Center
- Chinese Magazine Database
- Corporate ResourceNet
- Encyclopedia Americana

**Connect instead.**

# University of Vermont Libraries Catalog

[UVM Libraries](#) | [Dana Library](#) | [Interlibrary Loan](#) | [LRA Request](#) | [Ask a Librarian](#)

[Other Catalogs](#) [Search](#) [Patron Info](#) [Login](#) [Bookbag](#) [Hold/Recall](#) [History](#) [Help](#) [Exit](#)

Database Name: University of Vermont Libraries

Search Request: Guided Keyword = (BARTHELME)[in Keyword Anywhere]

Search Results: Displaying 1 through 59 of 59 entries.

Sort by:

Post Limit

#	Title Long	Dates of Publication	Author
<input type="checkbox"/> [ 1 ]	<a href="#">Elroy Nights / Frederick Barthelme.</a> <i>Library Location: Bailey/Howe Books (3rd Floor)</i>	<a href="#">2003-</a> <i>Call Number: PS3552.A763 E47 2003</i>	<a href="#">Barthelme, Frederick, 1943-</a> <i>Status: Renewed</i>
<input type="checkbox"/> [ 2 ]	<a href="#">Thin skin : the fickle nature of bubbles, spheres and inflatable structures / essays by Barbara Clausen and Carin Kuoni, co-curators ; with a text by Donald Barthelme.</a> <i>Library Location: Bailey/Howe Books (3rd Floor)</i>	<a href="#">2002-</a> <i>Call Number: QUARTO N6494.C63 T45 2002</i>	<i>Status: Not Charged</i>
<input type="checkbox"/> [ 3 ]	<a href="#">Law of averages : new &amp; selected stories / Frederick Barthelme.</a> <i>Library Location: Bailey/Howe Books (3rd Floor)</i>	<a href="#">2000-</a> <i>Call Number: PS3552.A763 L39 2000</i>	<a href="#">Barthelme, Frederick, 1943-</a> <i>Status: Not Charged</i>
<input type="checkbox"/> [ 4 ]	<a href="#">Best American short stories of the century / John Updike, editor ; Katrina Kenison, coeditor ; with an introduction by John Updike.</a> <i>Library Location: Bailey/Howe Books (3rd Floor)</i>	<a href="#">1999-</a> <i>Call Number: PS648.S5 B468 1999</i>	<i>Status: Not Charged</i>
<input type="checkbox"/> [ 5 ]	<a href="#">Double down : reflections on gambling and loss / Frederick and Steven Barthelme.</a> <i>Library Location: Bailey/Howe Books (3rd Floor)</i>	<a href="#">1999-</a> <i>Call Number: RC569.5.G35 B37 1999</i>	<a href="#">Barthelme, Frederick, 1943-</a> <i>Status: Not Charged</i>

Recognize usability when you see it.

GET CONNECTED!



RUTLAND FREE  
LIBRARY

# iBistro at ... Rutland Free Library

Library card number:

PIN:

[Login to the e-Library OPAC](#)

## Library Info

[Library Events](#)  
[Library Hours](#)  
[Policies](#)  
[Kids' Page](#)  
[More information](#)

[Library Catalog](#) [Kids' Library](#) [Knowledge Portal](#) [My Account](#)

[Go Back](#) [Help](#) [Logout](#)

**Keyword**  **Browse**

Search for

[words or phrase](#) [author](#) [title](#) [subject](#) [series](#)

[Power Search](#)

### Recommended Reading

[Today Show Book Club](#)  
[Agatha Award \(Mystery\)](#)  
[Nebula Award \(Science Fiction\)](#)  
[Spur Award \(Western\)](#)  
[Pulitzer Prize for Fiction](#)  
[More recommended reading lists](#)

### Best Sellers

[New York Times Fiction](#)  
[New York Times Nonfiction](#)  
[New York Times Children's Chapter Books](#)  
[Publishers Weekly Fiction](#)  
[Publishers Weekly Nonfiction](#)  
[More best seller lists](#)

### Hot Sites...

[ArtLex Art Dictionary](#)  
[French Culture](#)  
[Sports: Breaking Records, Breaking Barriers](#)

### What Others Are Reading

*Hottest title:* [Plum lovin': a Stephanie Plum novel](#)  
*Hottest author:* [Patterson, James](#)  
*Hottest subject:* [Plum, Stephanie \(Fictitious character\)--Fiction.](#)  
[More items](#)

# Recognize its absence.

Catalog Search:    [Start Over](#) 

## Search 'barthelme':

We found **96** matching items. Limit results to [currently available items](#).New titles for this search via [RSS](#)[What is this?](#)

## Narrow By Call Number Range:

[E - History: America](#) (2)[F - America: local history](#) (2)[H - Social sciences](#) (2)[N - Fine Arts](#) (1)[P - Language and literature](#) (77)[Q - Science](#) (5)[R - Medicine](#) (1)[T - Technology](#) (1)[Z - Bibliography. Library Science. Information resources \(ge ...\)](#) (1)

## Narrow Results By:

## Subject: Topic

[History and criticism](#) (25)[American fiction](#) (22)[Criticism and interpretation](#) (11)[Barthelme, Donald](#) (11)[Postmodernism \(Literature\)](#) (9)[Show More ...](#)

## Subject: Genre

[Fiction](#) (34)[Congresses](#) (6)[Biography](#) (6)[Primary Sources](#) (3)[Dictionaries](#) (2)[Show More ...](#)

## Format

[Book](#) (95)[Online](#) (4)[Microform](#) (1)[Brief View](#) | [Full View](#)Sort By: 1. [Donald Barthelme : the genesis of a cool sound](#)**Author:** Barthelme, Helen Moore, 1927-**Published:** c2001.**Format:** Book**D.H. Hill Library**

PS3552 .A76 Z58 2001

Stacks (5th floor)

Available

2. [Not-knowing : the essays and interviews of Donald Barthelme](#)**Author:** Barthelme, Donald.**Published:** c1997.**Format:** Book**D.H. Hill Library**

PS3552 .A76 A6 1997

Stacks (5th floor)

Checked Out

3. [Critical essays on Donald Barthelme](#)**Published:** c1992.**Format:** Book**D.H. Hill Library**

PS3552 .A76 Z65 1992

Stacks (5th floor)

Available

# Remember what easy to use looks like.



**How?**

**Make processes sensible & human.**





Be seen. Be heard.

## Gordon B. Olson Library

Find Books  
Find Articles  
ERes  
Research Help

Other E-Resources  
Distance Education  
Interlibrary Loan  
Library Information  
Library Home

### Distance Education Services

The Gordon B. Olson Library is pleased to provide you with library services while you are enrolled at Minot State University.

I am Sarah Henderson, the librarian in charge of making sure you get the library materials you need. If you need any help please feel free to [e-mail me](#) or call me at 1-800-777-0750 (ask for extension 3094).

### Library Cards

The first step to receiving library services is to apply for a library card:

- If you live in the Minot area, we invite you to visit the library and apply in person for a library card.
- If you don't live near Minot, you can apply using this [electronic form](#). As soon as we receive your application, we will send you a library card. This card will allow you to login to our [subscription databases](#), and will allow you to check out materials from the library.

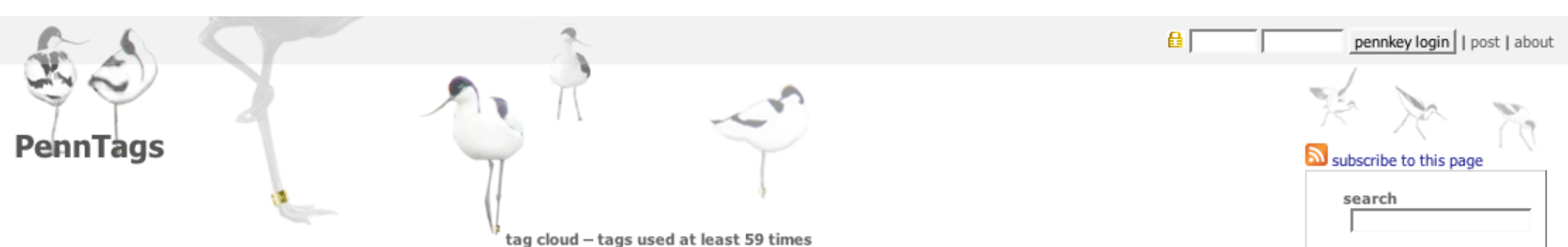
### Logging on to the Library's Databases

If you are off campus and want to search the library's databases, you will need to log in with a login number and password.

Your login number is your student ID number or the 14 digit number that you will find on your library card or on the back of your student id card. Your password is your last name, in lowercase



Wow, a human works there!



20thcentury\_music articles biomed\_home **business\_area\_studies** cataloging census city\_planning  
**copyright** data development environmental\_justice fair\_use **film** film\_music gender gis guides health history horror\_film  
international internet library maps medicine metadata movies music new\_york opera penntags PennVetTags pfdoctype\_newspapers\_ad  
**pfdoctype\_newspapers\_articles\_&\_reviews** philadelphia politics psychoanalysis refbooks  
reference research statistics stats tagging technology **transportation** vet\_home veterinary video\_games web2.0 women

subscribe to this page

search

some recent projects

- Archaeology of Cinema – by dkelly
- Adorno and Benjamin (aesthetics) – by dkelly
- 18th Century Opera – by dkelly
- 19th Century Chamber Music – by dkelly

make a new project

view all

- projects
- owners
- tags

**Melancholy science : an introduction to the thought of Theodor W. Adorno / Gillian Rose.** copy  
Rose, Gillian. . Melancholy science : an introduction to the thought of Theodor W. Adorno / Gillian Rose. [0231045840 ] New York : Columbia University Press, 1978.  
Call#: HM22.G3 A37 1978

phantasmagoria pp. 30-1, 40-2, 47  
tagged phantasmagoria by dkelly ...on 27-MAY-07

**Amazon.com: Taxi!: A Social History of the New York City Cabdriver: Books: Graham Russell Gao Hodges** copy  
Taxi!: A Social History of the New York City Cabdriver  
by Graham Russell Gao Hodges  
tagged taxi new\_york transoprtation by jn ...on 26-MAY-07

**All Hail the Green Cabs - New York Times** copy  
The City  
All Hail the Green Cabs

# Have interfaces users are used to.



- Search the Catalog
- Browse the Catalog
- New Items
- Audio Blog
- Books Blog
- Video Blog
- Media Mentions
- Ebooks & Eaudio
- Borrowing Information
- Request ILL

### Search the Catalog for:

Keyword:

Location:

All Locations

Age Group:

All Age Groups

Material Type:

Any

Available Items Only

» [More Search Options](#)

### Browse Catalog

#### New Items

- New Fiction
- New Nonfiction
- New DVDs
- New CDs
- New Books on CD

#### Hot Items

- Hot Books
- Hot DVDs
- Hot CDs
- Hot Books on CD

#### By Media

- DVDs
- VHS
- Books on Cassette
- Books on CD
- Art Prints

### Top 10 Tags

- 1 [fantasy](#) (140)
- 2 [manga](#) (119)
- 3 [anime](#) (76)
- 4 [shonen jump](#) (60)
- 5 [shonen](#) (55)
- 6 [time travel](#) (38)
- 7 [half-demons](#) (36)
- 8 [demons](#) (36)
- 9 [ghosts](#) (35)
- 10 [shape-changing](#) (35)

### 10 Most Recent Tags

- [morality](#) (1)
- [lessons](#) (1)
- [picture book](#) (2)
- [children](#) (2)
- [colors](#) (1)
- [counting](#) (1)
- [preschool](#) (1)
- [basketball](#) (1)
- [martyrs](#) (1)
- [bestsellers](#) (1)

### 10 Random Tags

- [yoga](#) (1)
- [jews](#) (1)
- [wartime](#) (1)
- [locked-in syndrome](#) (1)
- [Cool!](#) (1)
- [formibabic](#) (1)
- [Napoleon](#) (1)
- [long tail](#) (2)
- [bisexuality](#) (1)
- [adoption](#) (1)

# Even though it's still the OPAC.

A large, three-dimensional red concrete letter 'H' is positioned on a paved surface. The letter is hollow and has a weathered, slightly textured appearance. A large, bold black question mark is superimposed over the right side of the letter. The background shows a mix of asphalt, grass, and some fallen leaves.

**How?**

**Accept experimentation.**

Policies  
For faculty

**How Do I ...?**

Cite sources  
Renew books  
View my record  
Request purchase  
Submit thesis

**Emerging  
Scholar**

Learning Commons  
Music Library  
Other Libraries

CC Site Search  
CC Home

**IM a Librarian**



RIM OFFLINE

**Ask-A-Librarian**

**Interlibrary Loan**  
[Prospector](#) | [WorldCat](#)

**Course Resources**  
[By subject](#) | [FYE](#) | [Reserves](#)

**Government Documents**  
[Uncle Sam Pages](#)  
[Databases](#) | [Gov-Info Search Engines](#)

**Online Reference Shelf**  
[Encyclopedias](#), [dictionaries](#), etc.

**Search the Web**  
[Google](#) | [Evaluate Web Sites](#)

**Special Collections**  
[Rare Books](#) | [Manuscripts](#) | [Exhibitions](#)  
[Colorado](#) | [CC archives](#) | [Ephemera](#)

**Latest Stories from the Tutt Library News Weblog**

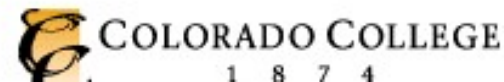
[Summer Hours 2007](#)  
[Tutt Library Chronicle, Spring 2007](#)  
[Food for fines](#)

[Library Lunch & Learn Schedule](#)  
[Bookends: Book Reviews From Tutt Library](#)  
[New Titles in Tutt Library](#)

Quick Links

Tutt Library  
1021 North Cascade Avenue  
Colorado Springs, CO 80903-3252


Circulation: (719) 389-6184  
Reference: (719) 389-6662  
Fax: (719) 389-6082  
[tuttref@coloradocollege.edu](mailto:tuttref@coloradocollege.edu)



**Try and evaluate.**

Search ▾

Applications [edit](#)

-  Photos
-  Groups
-  Events
-  Marketplace
-  Last.fm
- [more](#)

## Awesome Resources

Global

## Information

## Group Info

Name: Awesome Resources  
Type: Internet & Technology - Websites  
Description: Discussion of very helpful library tools for research - via the internet

## Contact Info

Email: lorre\_me@yahoo.com  
Website: <http://www.albany.edu/~ls973/home.html>  
Office: LE 245 University at Albany  
State: NY

## Photos

No one has uploaded any photos.

## Discussion Board

Displaying 3 of 28 discussion topics. [See All](#)

## Vintage Pattern Lending Library

1 post by 1 person. Updated on May 25, 2007 at 1:24 PM.

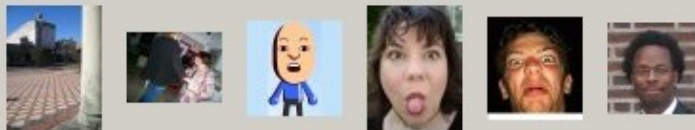
## Citeulike: Everyone's library

1 post by 1 person. Updated on May 23, 2007 at 8:31 AM.

## Digital Collections at Carnegie Mellon

1 post by 1 person. Updated on May 17, 2007 at 6:35 AM.

## Members

This group has 31 members. [See All](#)[View Discussion Board](#)[Join this Group](#)[Report Group](#)[Share](#) [+](#)

## Related Groups

## Librarians and Facebook

Organizations - Academic Organizations

## Library 2.0 Interest Group

Internet &amp; Technology - Websites

## American Library Association Members

Organizations - Advocacy Organizations

## Petition to Facebook to Remove

the "Is" From Status Updates

Just for Fun - Totally Random

## Libraries and Librarians

Common Interest - Beliefs &amp; Causes

## Admins

- Lorre Smith (SUNY Albany) (creator)

# Use the network to do what you already do.



**Go new places.**



**How?**

**Save the time of the user.**



http://www.google.com/search?q=civil+war&ie=utf-8&oe=utf-8&aq=t&rls=org.mozilla

LibX VT Keyword

LibX Firefox Extension for Librari... civil war - Google Search

Web [Images](#) [Video](#) [News](#) [Maps](#) [Gmail](#) [more](#) ▼

jessam

Google™

civil war

Search

[Advanced Search](#)  
[Preferences](#)

Web [News](#) [Books](#) [Images](#) 

Results

Try your search on [Yahoo](#), [Ask](#), [AllTheWeb](#), [Live](#), [Lycos](#), [Technorati](#), [Feedster](#), [Wikipedia](#), [Bloglines](#), [Altavista](#), [A9](#)

## [Civil War](#)

A presentation of information about the battles and soldiers, in addition to a vast array of photographs and links.

[www.civilwar.com/](#) - 21k - [Cached](#) - [Similar pages](#) - [Note this](#) - [Filter](#) - [History](#)

## [American Civil War - Wikipedia, the free encyclopedia](#)

The American **Civil War** (1861–1865) was a major war between the United States (the "Union") and eleven Southern states which declared that they had a right ...

[en.wikipedia.org/wiki/American\\_Civil\\_War](#) - 247k - May 25, 2007 - [Cached](#) - [Similar pages](#) - [Note this](#) - [Filter](#) - [History](#)

**Get all up in their web.**

Dana Hall Library - Information Literacy Session Menu & Request Form

Fill in the form as completely as possible, and check the boxes next to the items that you would like for your class.  
Information Literacy sessions must be confirmed by an email from a librarian

Your Name	<input type="text"/>	Preferred dates and times for Library Sessions	<input type="text"/>
Email Address	<input type="text"/>		
Today's Date	<input type="text"/>		
Course Name	<input type="text"/>		
Short Description of Assignment	<input type="text"/>		



**Appetizers**

20 minute consumption time; can be combined to make an entree

- Searching Online Catalog & Locating Items in the Library
- Citing Sources: Footnotes/ Encnotes
- Citing Sources: Bibliographies
- Individual Databases (We subscribe to 20)
- Avoiding Plagiarism
- Copyright Do's & Don'ts
- Internet Search Engines
- Primary/ Secondary/ Tertiary Sources



**Entrees**

40 minute consumption time

- Research skills
  - Navigating the library webpage
  - Generating a topic

# What do you need?

**Free**

- \* Digital Cameras (7 day check out)
- \* Digital Camcorders (7 day check out)
- \* Laptops (4 hrs -In Library use only)
- \* Lockers
- \* Storage Rooms
- \* Pencils
- \* Paper Cutter
- \* Hole Punch
- \* Index Cards
- \* Staples
- \* Tape
- \* Paper Clips

**Fee**

- \* Transparencies \$.75
- \* Spiral Binding \$2.50
- \* Laminating \$1.00
- \* Photocopies \$.10
- \* Legal Paper \$.10
- \* CD -R \$.50
- \* CD -RW \$1.00
- \* DVD-R \$1.00
- \* Floppy \$.50
- \* Mini DV Tape \$5.00

**Faxing**  
 Local: \$.50 per page  
 Long Distance: \$1.00 per page  
 International: \$6.00 first page, \$3.50 additional pgs

**Printing & Copies**

- \* 50 black/white pages per week - **FREE!**
- \* 1 color page = 5 black/white pages - **FREE!**
- \* **Unlimited** pages if sent to Central- PS - **FREE!**
- \* 10 scanners in the LWC - **FREE!**
- \* Photocopies (2 East, near dbl elevators) - **10 cents pg**

**Large Format Printing**

- 24" wide plain paper = \$1.00 per/ft
- 24" wide glossy paper = \$2.00 per/ft.
- 36" wide plain paper = \$1.25 per/ft.
- 36" wide glossy paper = \$2.25 per/ft.
- 42" wide plain paper = \$1.50 per/ft.
- 42" wide glossy paper = \$2.50 per/ft.

**Software**

- |              |             |
|--------------|-------------|
| Solid Edge   | Photoshop   |
| Final Cut    | Dreamweaver |
| AutoCAD 2007 | Maya        |
| MATLAB       | DVD Burning |

*Plus so much more!*

**Late Night? Need a ride?**

Stingerette Van till 2:30 am  
**404-385-7433**

**Jazzman's Cafe**

M -Th 8am - 11pm  
 Fri, 8am - 3pm  
 Sun, 12 - 8pm

Coffee and Food Items???

**Hungry? They'll deliver!**

WingNuts 678-702-9990  
 Chico & Changs 404-874-7755  
 Burger Joe's 404-876-2005

# Be familiar.



LIBRARIES HOME

SEARCH IRIS AND  
OTHER CATALOGS

FIND ARTICLES

FIND ARTICLES WITH  
SEARCHLIGHT

FIND RESERVES

RESEARCH RESOURCES

CONNECT FROM  
OFF-CAMPUS

HOW DO I...?

SEARCHPATH

LIBRARY INSTRUCTION

BORROWING

DELIVERY AND  
INTERLIBRARY LOAN

REFERENCE

FACULTY SERVICES

ABOUT THE LIBRARIES

NEWS AND EVENTS

ALUMNI LIBRARY

RETURN TO RUTGERS  
HOME PAGE

[Delivery and Interlibrary Loan:](#)

## E-ZBorrow: The Pennsylvania Academic Library Consortium, Inc. (PALCI) Project

- [Eligibility](#)
- [How to Place an E-ZBorrow Request](#)
- [Guidelines for Placing Requests](#)
- [Borrowing Conditions](#)
- [Renewals](#)
- [Cancellations](#)
- [Fees](#)
- [Notification and Delivery](#)
- [About PALCI](#)
- [Questions](#)

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The Rutgers University Libraries are a member of the Pennsylvania Academic Library Consortium, Inc. (PALCI). Along with over three dozen Pennsylvania academic libraries and the University of West Virginia, Rutgers participates in PALCI's E-ZBorrow program for the expedited delivery of books. PALCI libraries have developed a virtual union catalog with more than twenty-six million items that permits combined searching and requesting by their students, faculty, and staff. Participating libraries include Carnegie Mellon, Pennsylvania State and Temple Universities, and the Universities of Pittsburgh, Pennsylvania and West Virginia.

***Journal articles are not available through this service.***

---

### Eligibility

Rutgers University students, faculty, and staff are eligible to place E-ZBorrow requests. Students, faculty, and staff at remote locations are eligible, but delivery is available only to on-campus libraries. Borrowers in affiliated programs who are eligible for [interlibrary loan service](#) are also eligible for E-ZBorrow. Requestors must have a valid Rutgers library barcode and pin.

---

### How to Place an E-ZBorrow Request

Connect to [E-ZBorrow](#) by entering your Rutgers library barcode on the E-ZBorrow log on screen and selecting "Search/Request." You may search as a guest, but you will not be able to submit delivery requests unless you log on with your barcode. Search the PALCI

# How many ways can you say easy?



**How?**

**Demand usability from products & vendors.**

**Usability Home Page**

**Project Documents**

- Our Goals
- Heuristic Principles
- Testing Procedures
- Site Owner  
Questionnaire
- Usability Tests
- 2003 ACRL  
Presentation  
(PowerPoint)

**Other Resources**

- Library Terms that  
Users Understand
- Nielsen's 10 Usability  
Heuristics
- Nielsen's Heuristic  
"How To"
- NC State Usability  
Bibliography
- NC State Usability for  
Libraries
- Stanford  
Web-Creators  
Heuristics
- usability.gov Design &  
Usability Guidelines
- Web Style Guide

## Web Usability Testing

The Library's Web sites provide a key entry point for users to many of the Library's services, thus making it the hub of technology infrastructure. Ease of use and consistency in design and functionality are key ingredients to building a customer-oriented system. With this in mind, a Web usability team with representation from Management Information Systems, Digital Access Services, Communications, and other Library and UVa units exists to apply both heuristic and usability testing to Library Web sites.

Heuristic testing involves Web experts comparing a site to a set of 10 principles established for a well-running and well-designed site. The heuristic principles are grouped into three categories: info structure and navigation, content and design, and issues specific to search forms and data manipulation. In usability testing, actual users perform certain tasks on a site such as find a particular book, look up a library's hours, or ask a reference question. How quickly and easily the user is able to complete these tasks, or where they have difficulty, tests both the design and structure of a Web site.

The web usability team is responsible for assigning heuristic testing and arranging usability testing by library customers, both internal and external. This group also tallies and records the number of new websites receiving heuristic and usability testing and compares this number to the total number of websites under development or review. The Library's goal is to perform heuristic or full usability testing as appropriate on at least 80% of all websites under development or review.

## Committee Members

<b>Beth Blanton-Kent</b> Science and Engineering Libraries	<a href="mailto:bwb9f@virginia.edu">bwb9f@virginia.edu</a>
<b>Doug Chestnut</b> Communications	<a href="mailto:dhc4z@virginia.edu">dhc4z@virginia.edu</a>

# Do your own usability testing.



innovative  
users group

[Home](#)

[Mailing list](#)

[Meetings](#)

[Regional/Special](#)

[About IUG](#)

[Contact Us](#)

[Help](#)

## Meeting Information

- ▶ **2007 IUG Conference: [San Jose, California](#)**  
Monday, May 14 - Thursday, May 17, 2007  
San Jose Marriott/Hilton San Jose One Connection
- ▶ **2008 IUG Conference:** Washington, D.C.  
Sunday, April 27 - Wednesday, April 30, 2008  
Omni Shoreham Hotel
- ▶ **2009 IUG Conference:** Anaheim, CA  
Sunday, May 17 - Wednesday, May 20, 2009  
Hilton Anaheim
- ▶ [Past Conferences](#)

## IUG Calendar

- ▶ **IUG Calendar** includes dates for IUG Annual Meetings, important dates (call for programs, registration deadlines, etc.), IUG Enhancements schedule, IUG Regional conferences and meetings, ALA Events, and other important dataes for IUG Members

## About the IUG

- ▶ [History and Purpose](#)
- ▶ [Bylaws](#)
- ▶ [Steering Committee](#)

## Innovative Libraries

- ▶ [List of Innovative Libraries](#)
- ▶ [Be Innovative Awards 2005](#)
- ▶ [Be Innovative Awards 2004](#)

## Mailing List Information

- ▶ [About the IUG list](#)
- ▶ [Browse List Archives](#)
- ▶ [INNOPAC List Etiquette](#)
- ▶ [Report a List Problem](#)

Search list archives:

## Membership

- ▶ [Membership Services](#)  
[Password Reminder](#)
- ▶ [List of Members and Contact People](#)
- ▶ [Change Contact Person Form](#)
- ▶ [Regional and Special Interest Groups](#)

## Help and Resources

- ▶ [IUG FAQ](#)
- ▶ [Innovative FAQs, Product Tutorials, and Presentations](#)  
(requires CSDirect username and password)
- ▶ [Printing](#)
- ▶ [IUG Clearinghouse](#)
- ▶ [IUG Enhancements](#)
- ▶ [Job listings](#)

# Give constructive feedback.

Sponsor

Datacenter  
got you  
down?  
Shoulda  
splunked IT.

splunk>

FREE DOWNLOAD

GMANE

From: Thomas Dowling <[tdowling@...](mailto:tdowling@...)>  
Subject: **Re: Library Website**  
Newsgroups: [gmane.education.web4lib](https://www.gmane.org/gmane.education.web4lib)  
Date: 2006-04-15 14:37:26 GMT (1 year, 6 weeks, 22 hours and 34 minutes ago)



From the [web4lib@sunsite.berkeley.edu](mailto:web4lib@sunsite.berkeley.edu) mailing list

I'm sure Jon can answer this at least as well as I can, but let me jump in.

Most publicly funded institutions of higher education in the U.S. technically have a legal obligation [I am not a lawyer!] to make their web sites comply with Section 508, though there's explicitly no enforcement provision in that obligation. Regardless, you'd probably agree that you have an ethical obligation to make your site accessible to any of your users who happen to have vision, motor, or cognitive disabilities, especially when doing so is not very difficult. Complying with Section 508 or especially WCAG priority 2 (IMO) goes a long way toward ensuring that level of accessibility.

If you comply with both the letter and the spirit of the HTML and CSS specifications, you take advantage of built-in mechanisms that are likely to make your pages work across browsers and versions; across a wide range of screen resolutions and window sizes--or lack of windows altogether in screen readers; and across a wide range of browser configuration settings (e.g. disabling scripting, as Microsoft continually recommends for IE users).

When explaining this to your director, do not get thrown off by claims that standards-compliant web sites are more expensive to create, harder to maintain, or inherently unattractive. Compliance needs to be taken into account at an early stage in the design process, but from that point on does not add any great burden to creation and maintenance, and does not restrict any half-way imaginative designer.

Thomas Dowling  
[tdowling@...](mailto:tdowling@...)

On 4/15/2006 9:16 AM, Jon Goodell wrote:

```
> Hi Steven,  
>  
> Can you explain in more detail why these standards are important to libraries, especially in the  
community college context? How should I explain this to my library director and her superiors?  
>  
> Thank you,  
> Jon  
>  
> Jon Goodell  
> Technology Services & Reference Librarian  
> Pulaski Technical College - Ottenheimer Library
```

Know why web standards are important.

brautigan

Go!

Keyword ▾

All Formats ▾


[Choose a library to search](#)

## PINES

Result 5 of 43    [Start](#) << >> [End](#)

## Record Summary

[Place Hold](#)

Title	Richard Brautigan's Trout fishing in America ; The pill versus the Springhill mine disaster ; and, In watermelon sugar
Author	Brautigan, Richard.
ISBN	0395500761
Edition	
Publication Date	[1989], c1968
Publisher	Houghton Mifflin/Seymour Lawrence
Physical Description	print 112, 108, 138 p., [3] leaves of plates : ports. ; 21 cm.
Format	 text
Abstract	

[Copy Summary](#)[Shelf Browser](#)[MARC Record](#)

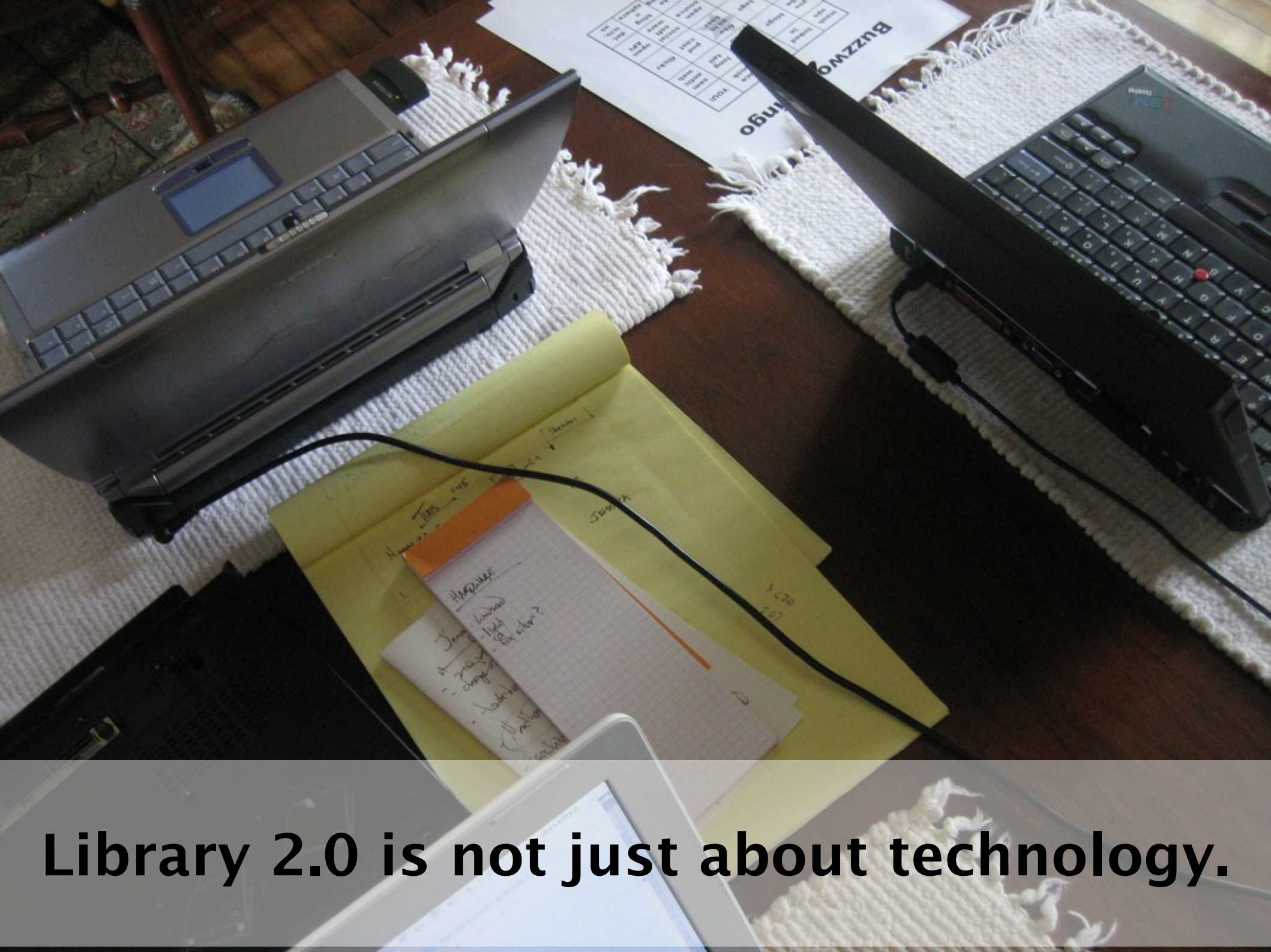
Library	Callnumber	Actions	Available	Checked out	In process	In transit	Reshelving	On holds shelf	On order
Ocmulgee Regional Library									
Cochran-Bleckley/Tessie W. Norris	AF BRA	<a href="#">details</a> <a href="#">browse</a>	1	0	0	0	0	0	0
M.E. Roden Public Library	AF BRA	<a href="#">details</a> <a href="#">browse</a>	1	0	0	0	0	0	0
Murrell Memorial Library	AF BRA	<a href="#">details</a> <a href="#">browse</a>	1	0	0	0	0	0	0
Sara Hightower Regional Library									
Cave Spring Branch	FIC BRAUTIGA	<a href="#">details</a> <a href="#">browse</a>	1	0	0	0	0	0	0
Uncle Remus Regional Library									
Eatonton-Putnam County Library	F BRA	<a href="#">details</a> <a href="#">browse</a>	1	0	0	0	0	0	0

# Consider open source options.





**Library 2.0 is not a religion.**



**Library 2.0 is not just about technology.**



**Library 2.0 is about awareness...**

...and possibly fun.

## **BREAKING NEWS - Librarians & Fun?**

Do you know that PLCMC is paying staff to have FUN with something called Learning 2.0?



what is next?