

(five steps to)

Achieving Tech Literacy

Jessamyn West - Maine Library Conference

librarian.net/talks/maine12

@jessamyn





GENE SIMMONS NEVER HAD A PERSONAL COMPUTER WHEN HE WAS A KID



How do we know? We know because our own well-documented research has shown conclusively that a child who lacks his own personal computer during those earliest school years will very probably grow up to be a bass player in a heavy-metal rock band who wears women's fishnet pantyhose and sticks his tongue down to his kneecaps. Just like Gene Simmons.

Your child's future doesn't have to look like this. The Banana Junior 6000 Self-portable Personal Computer System, complete with its optional soft-

ware— Bananawrite, Bananadraw, Bananafile and Bananamanager—is just what your four-year-old needs to compete in today's cut-throat world of high tech and high expectations.



The Banana Junior 6000... Buy one before it's too late. Gene's mother wishes she had.



Without a Net



+ About the Book

+ About Jessamyn West

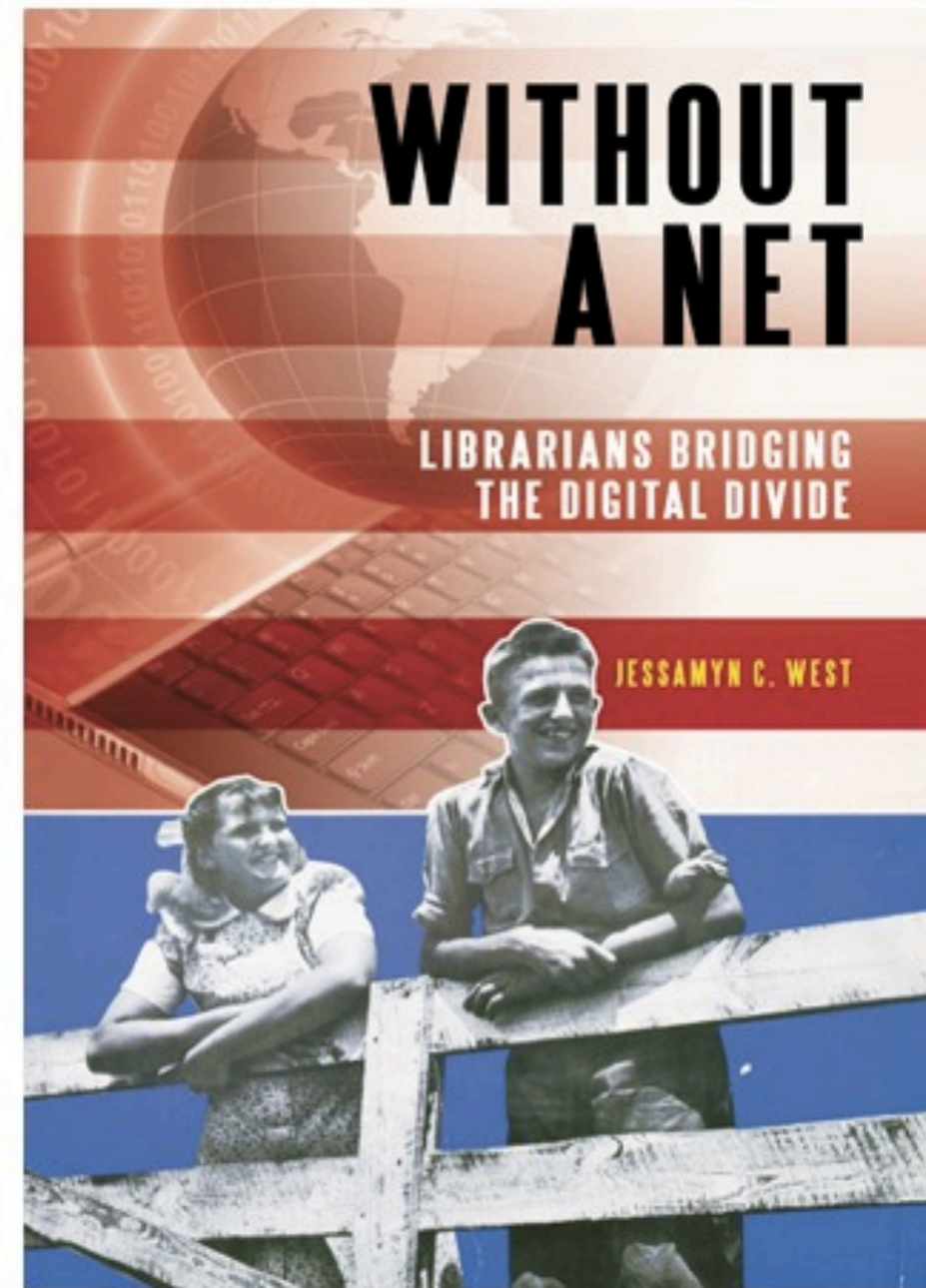
+ Handouts & Presentations

+ Related Websites & Appendix

+ Bibliography

+ Frequently Asked Questions

+ Contact Me



Without a Net: Librarians Bridging the Digital Divide
written by Jessamyn West and published by ABC-CLIO's Libraries Unlimited imprint.

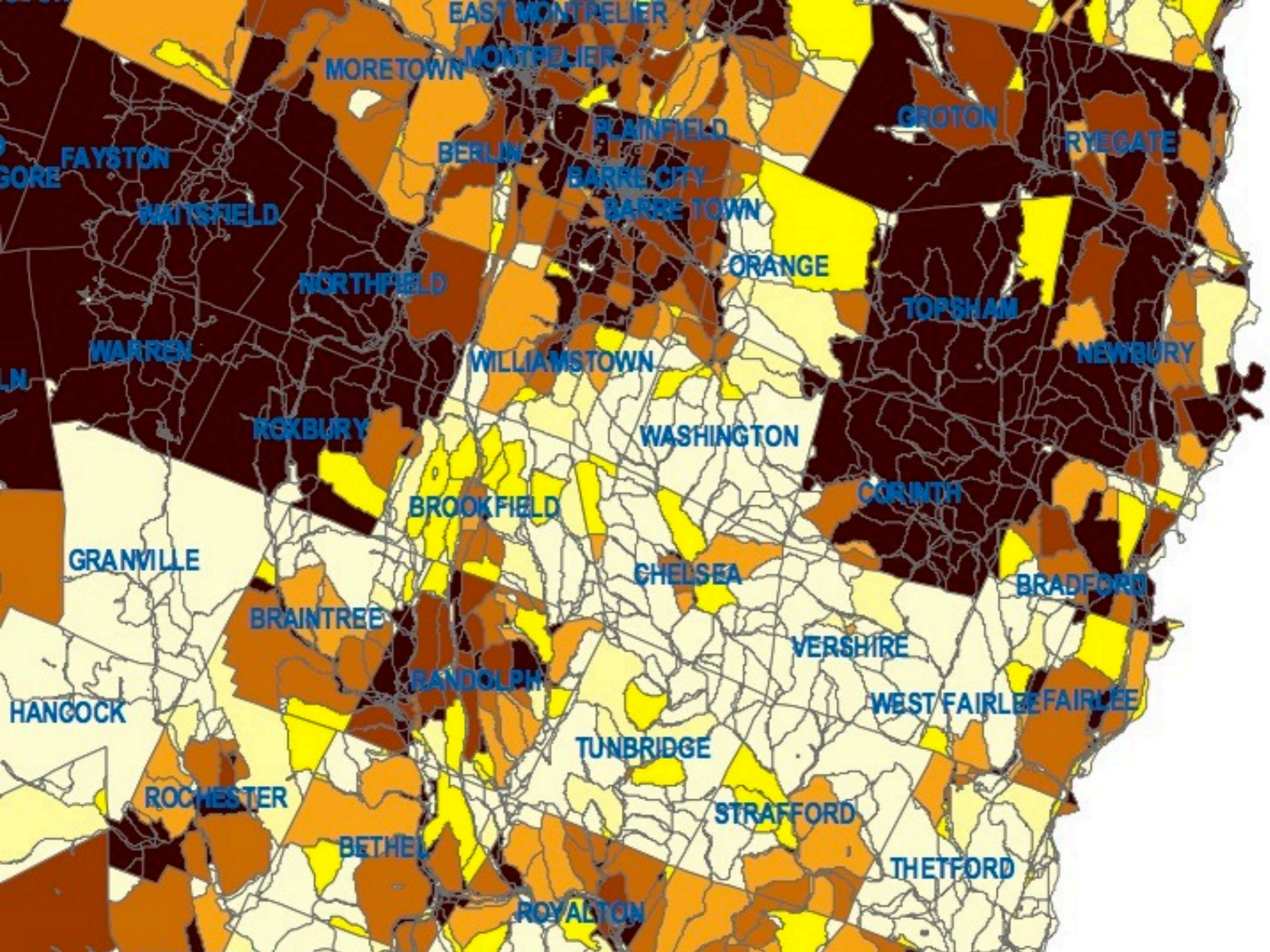
ISBN-10: 1598844539

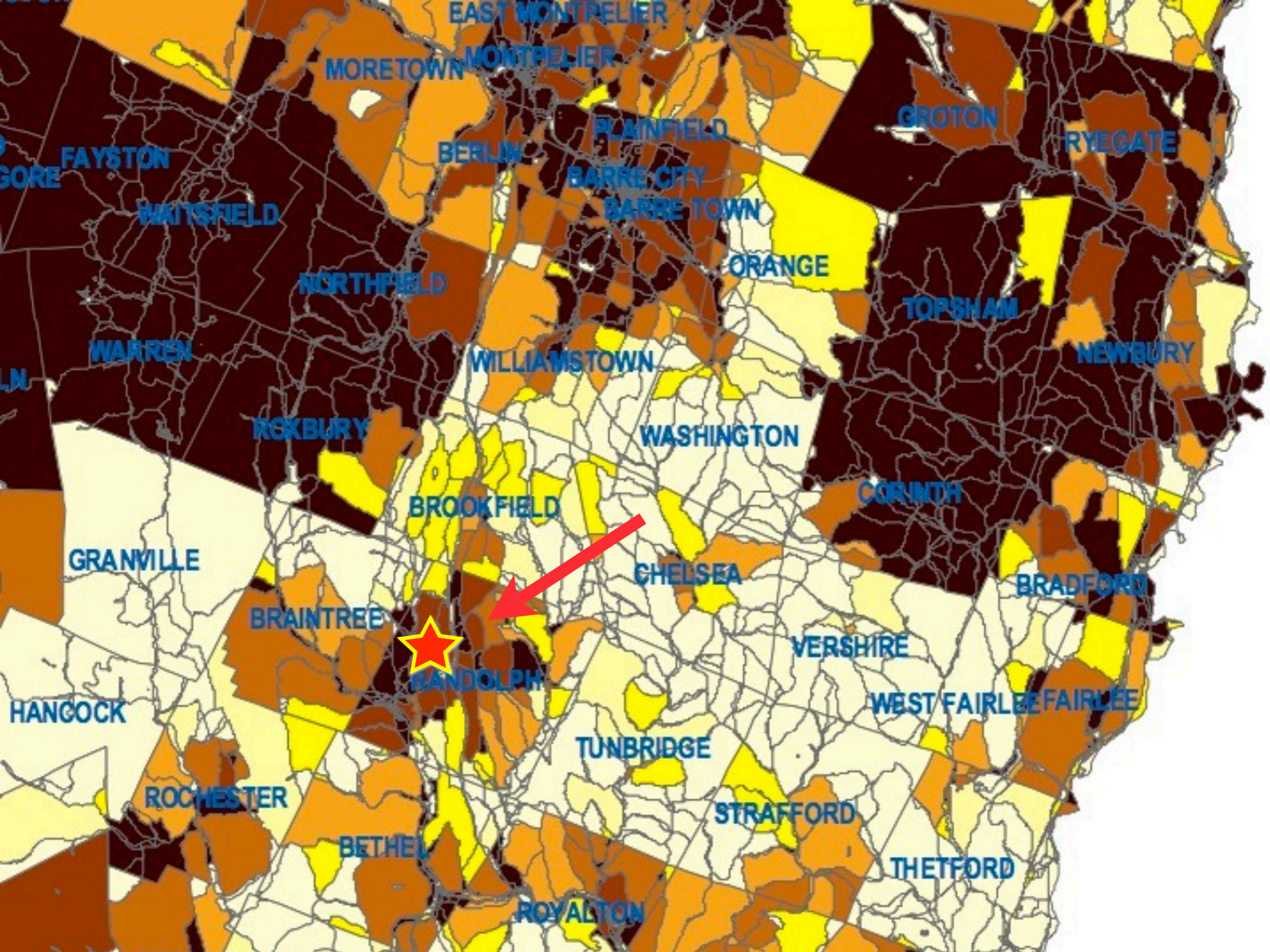
ISBN-13: 978-1598844535



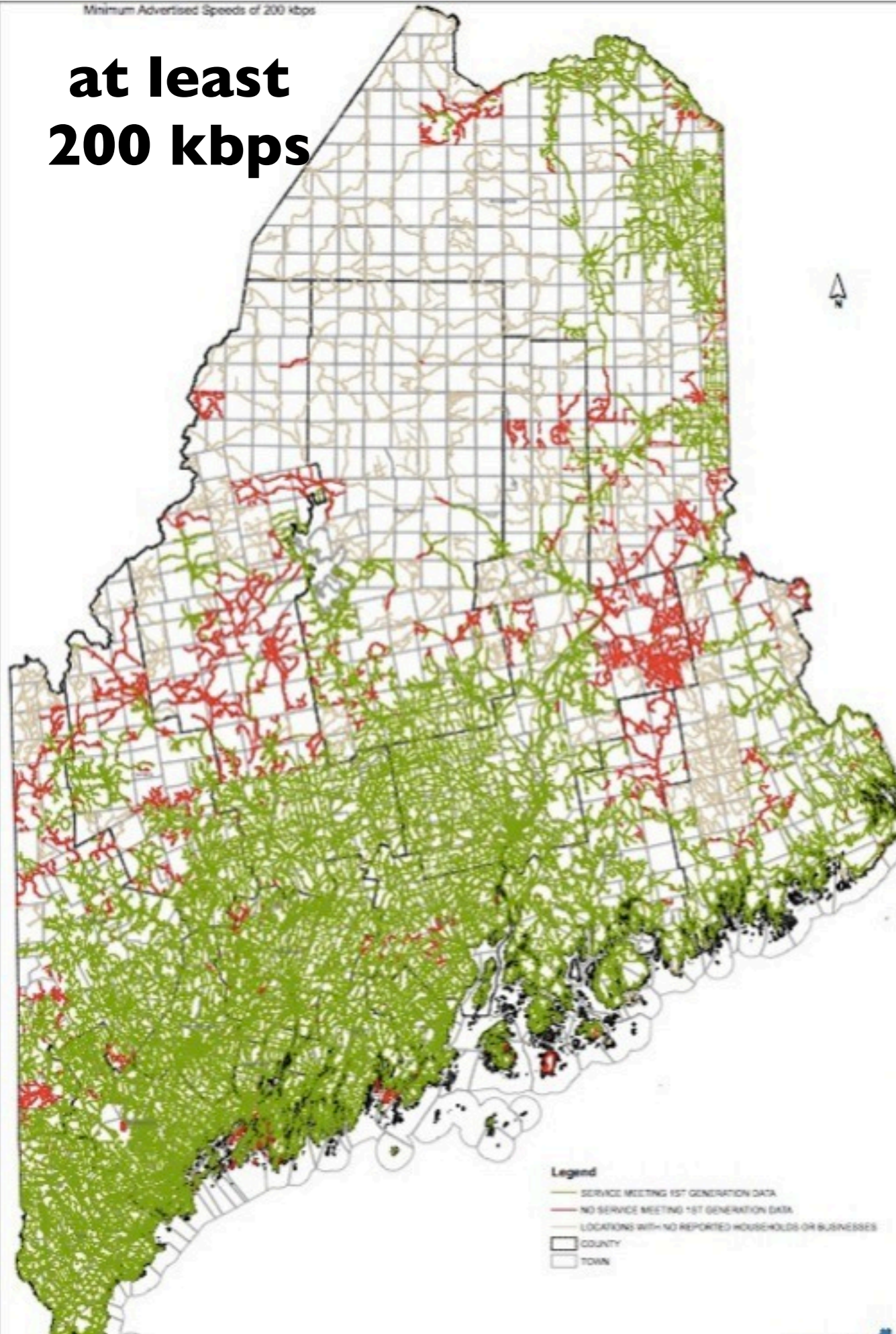
know your local situation

(and advocate)

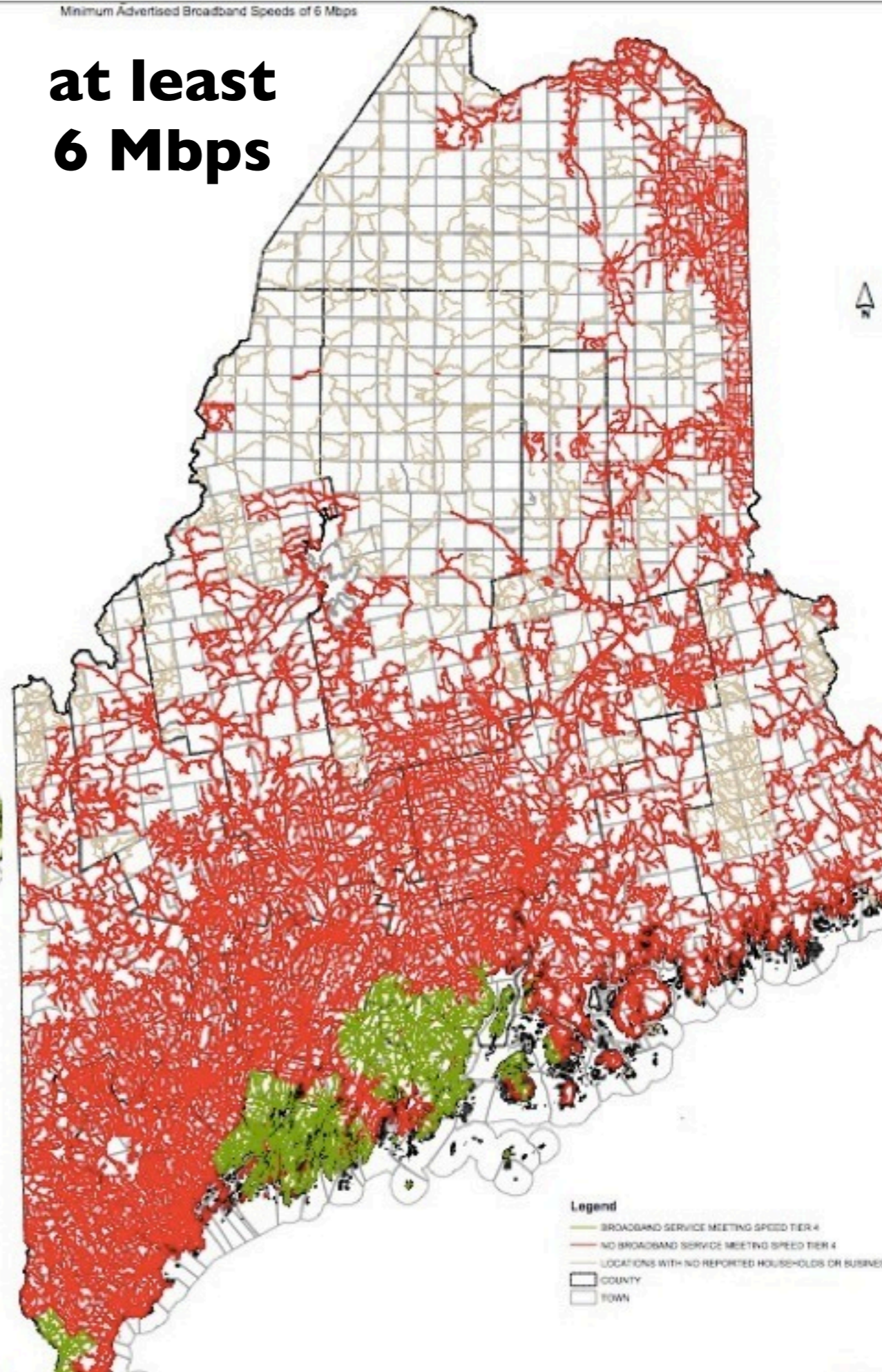


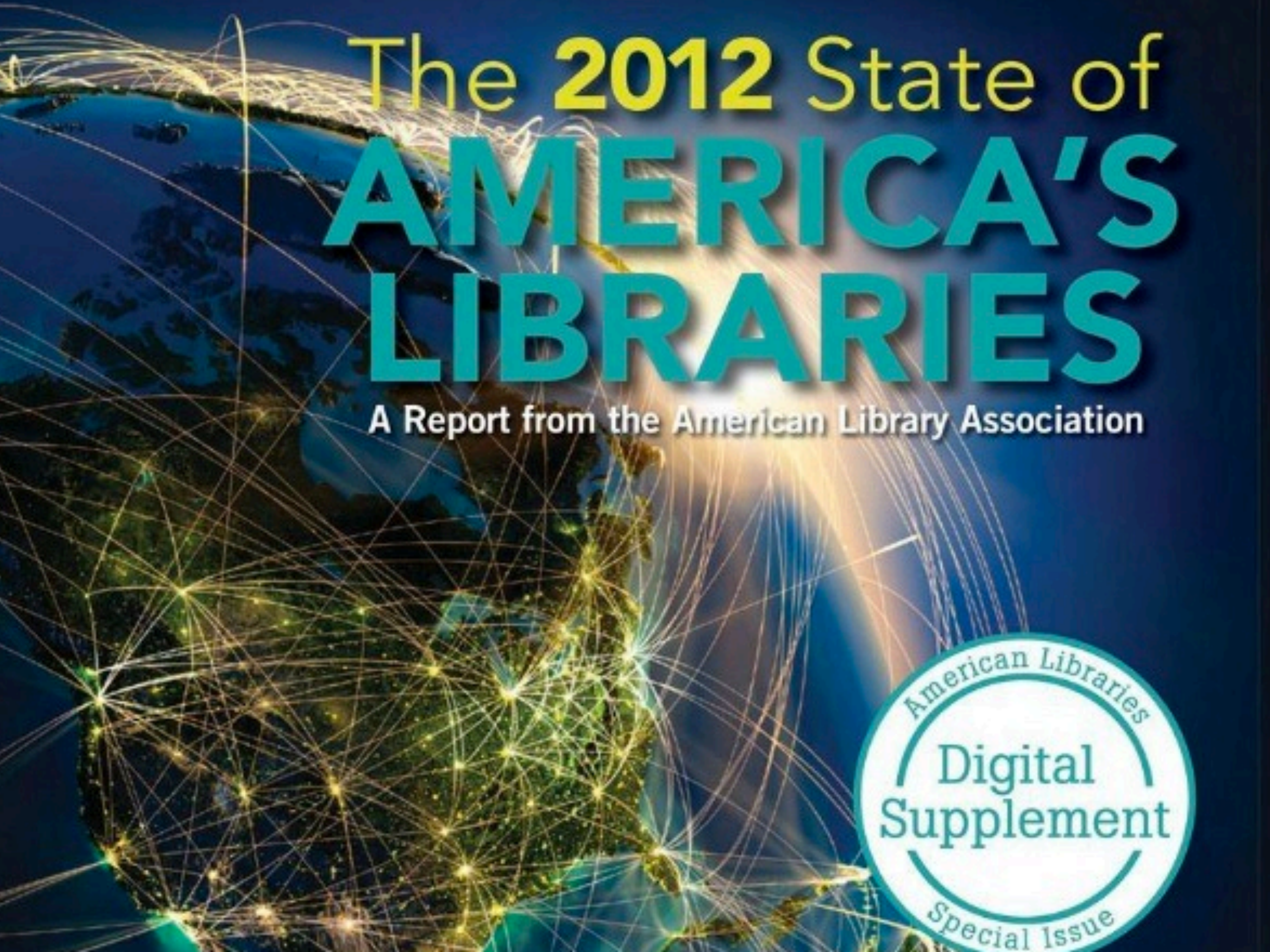


**at least
200 kbps**



**at least
6 Mbps**

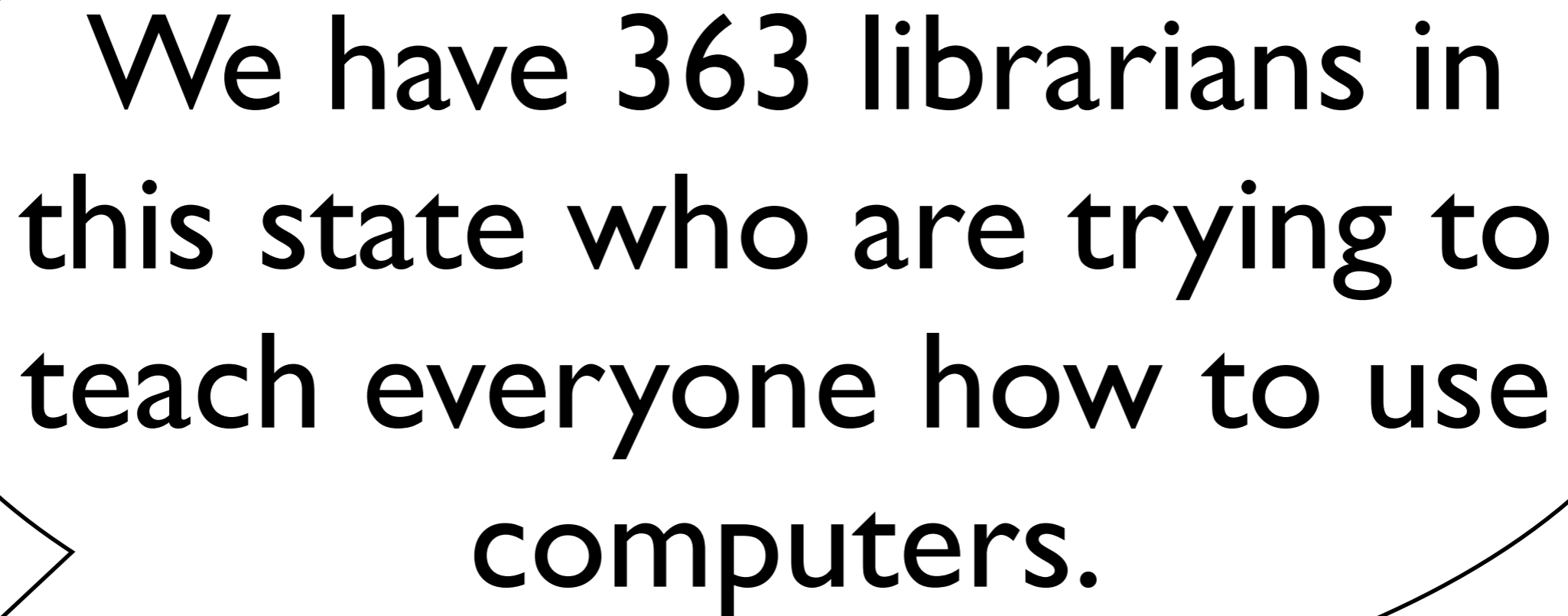




The 2012 State of AMERICA'S LIBRARIES

A Report from the American Library Association





**We have 363 librarians in
this state who are trying to
teach everyone how to use
computers.**



know your local options

(long term *and* short term solutions)

Courses

Computer Lab

Are you taking an on-line college course, but need assistance with the technology or access to high speed internet? Are you interested in taking advantage of web-based SkillsTutor or other web-based educational resources? Do you need computer assistance to complete your assignments for your adult high school completion? This open lab time is available for you to work independently with the support of a facilitator experienced with computers and internet access. You can bring your own laptop or sign out one from the center. By appt. Please call 422-4794 to schedule time.

 Tell a friend  Print this page

FREE

Online price

Course schedule

This course **meets Mon.**

Start date: January 30th, 2012

End date: June 6th, 2012

Course location

Sullivan Learning Center/Town Office

Room: 2

1888 US Hwy. 1

Sullivan, ME 04664

Welcome to the
Maine Computer Tutor



The Maine Computer Tutor, David, with a very attentive student.

My name is David Funk and
I offer personalized help in using your computer and
accessories (digital cameras, scanners, printers, etc.)
in the comfort and convenience of your home.

Wells~Ogunquit Center At Moody

Post Road ~ Wells, Maine 04090

Phone: 207-646-7775 ~ Fax: 207-646-8952

E-Mail: swellsogunquit@maine.rr.com ~ Web Site: www.wocam.org



Good Afternoon, Today Is Saturday, May 19, 2012

[Return To Home Page](#)

Computer Tutor Class Schedule

We are scheduled to meet every other Thursday, but check the schedule to make sure that there will be a class. Free classes to help you become a computer expert or just to learn the ropes. *Beginner's are always welcome and supported.*

2012

Please contact the center to learn more about the resumption of computer classes coming soon.

computer tutor for beginners & novices (Portland)

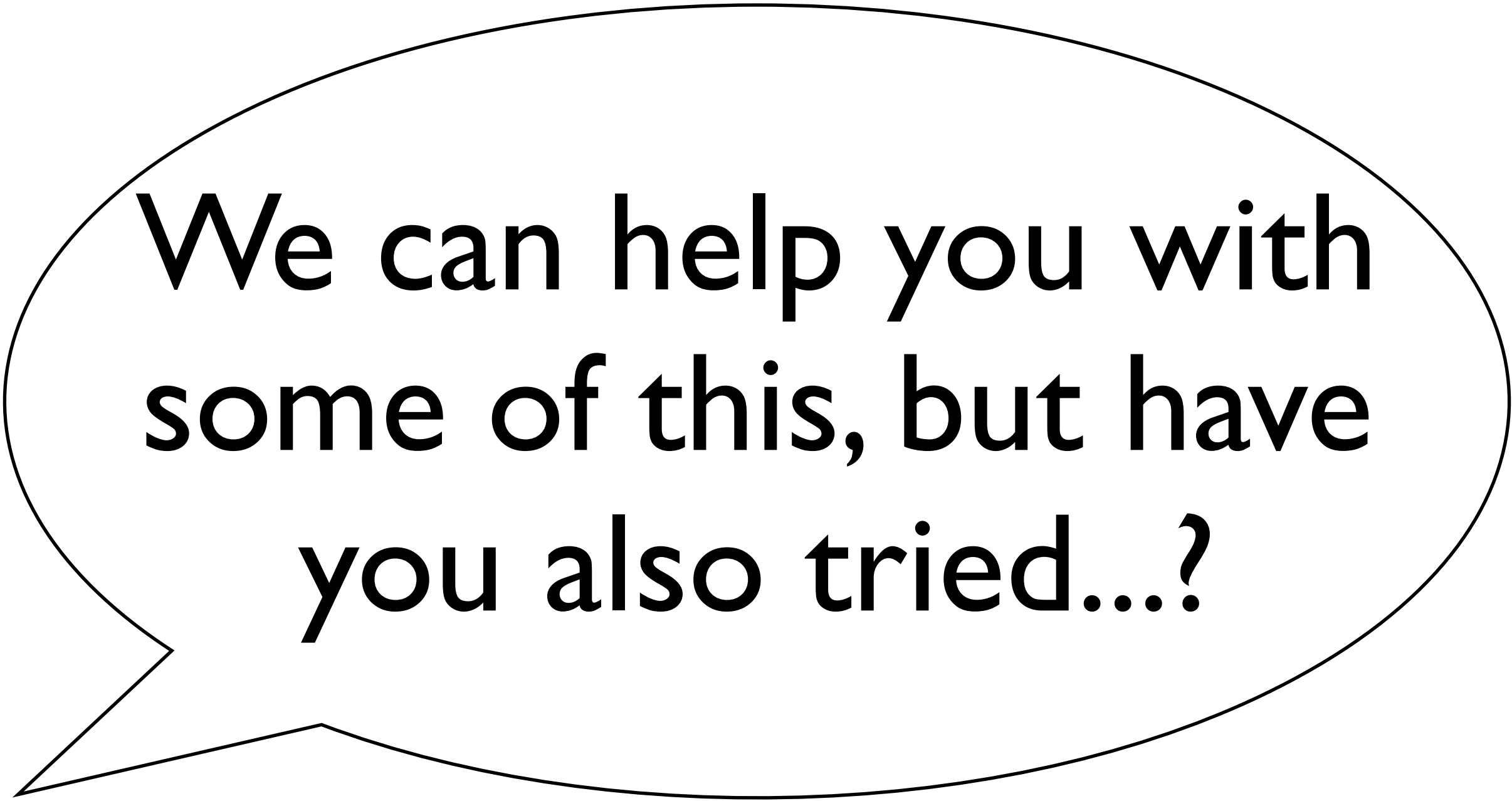
Date: 2012-04-04, 3:06PM EDT

Reply to: 7gb5c-2893989235@serv.craigslist.org [Errors when replying to ads?]

COMPUTER TUTOR. Plain speaking, nonjudgmental tutor will answer your questions and help you feel comfortable at your computer. For beginners and novices, Mac or PC. Southern and midcoast Maine. House calls, phone calls, or a combination. Ruth, 774-9378.

- Location: Portland
- it's NOT ok to contact this poster with services or other commercial interests

PostingID: 2893989235

A black and white speech bubble with a tail pointing towards the bottom-left. The text inside is centered and reads: "We can help you with some of this, but have you also tried...?"

**We can help you with
some of this, but have
you also tried...?**



don't reinvent the wheel

(steal one)

TECHNOLOGY TROUBLE?



Need help with your camera?
Your iPod, MP3 player,
eBook reader?

Have questions about
your computer?
Your software program?



Visit our
TECH TABLE

and get help from our experts

Giving a Kindle, iPad, Nook, or Droid?



Include library eBook instructions with your gift!

eBooks for Android from Nashville Public Library

eBooks for Android from Nashville Public Library



Download eBooks to your Kindle Fire with the Kindle App or Kindle App. Books are delivered over Wi-Fi.

Use Overdrive Media Console for Android

What you need:

Overdrive App (Available @ Library Card)

Use Kindle for Android

What you need:

Kindle App (Available @ Library Card)

WiFi

Internet

Android

WiFi

Internet

Android

WiFi

Internet

eBooks for Nook from Nashville Public Library

HEY!

The library offers free access
to the **Biography Collection**
Complete database



Get information on famous
people online from home or
here in the library

Grab an information sheet or visit
the Reference Desk for more
information

Genealogical History
of
Our Ancestors

Rutherford

REF
929
.2
RUT

Vol. I

Mousercise!

Mousing Around



Practice your mousing skills with the following Mousercise. Click the 'Let's start mousercising!' button below to begin.



Let's start mousercising!

Computer Basics

Never used a computer before? Learn computer basics including using a mouse and keyboard, working with windows, and basic computer terminology.

[Computer Basics Class Outline](#) (p 1)

[Using the Mouse](#) (p 2-3)

[Desktop, Taskbar, and Start Menu](#)
(p 4)

[Window Elements](#) (p 5)

[The Calculator](#) (p 6)

[Scrolling](#) (p 7)

[The Keyboard](#) (p 8)

[Accessing Ainsworth Keyboard Trainer](#)
(p 9)

[Ainsworth Keyboard Trainer Window](#)
(p 10)

[Take Lessons](#) (p 11)

[View Progress Report and Exit Program](#)
(p 12)

[Troubleshooting Tips](#) (p 13)

[Proper Shutdown Procedures](#) (p 14)

[Glossary of Computer Terms](#) (p 15-17)

[Computer Comparison Chart](#) (p 18)

[Entire Computer Basics Curriculum](#)
(Pgs. 1-18)

Learning for Life Online

Tools & tricks for living life online

LLO
Learning *for*
Life Online



[Home](#) [Getting Started](#) [Living Life Online](#) [Popular Topics](#) [News & Announcements](#)

Five Search Engines You Haven't Heard of...Yet

Posted on [May 7, 2012](#) by [Jennifer K](#)

With all our coverage of privacy, security, and account settings, April was a pretty heavy month here at Learning for Life Online. Let's celebrate spring by lightening things up a little bit in May. We'll start by showcasing five search ... [Continue reading →](#)

Posted in [This Week on LLO](#), [Tools](#) | Tagged [bookfinder](#), [books](#), [duck duck go](#), [ecofreek](#), [images](#), [million short](#), [search engines](#), [searching](#), [spezify](#), [surprisingly useful tools](#), [visual search](#) | [Leave a comment](#)

Facebook – Account Settings

Posted on [April 30, 2012](#) by [Jennifer K](#)

My apologies – we never went back and looked at the main Facebook Account settings after walking through the Privacy Settings. For our final April is About Accounts post, let's quickly look at Account Settings in Facebook. Facebook Account Settings ... [Continue reading →](#)

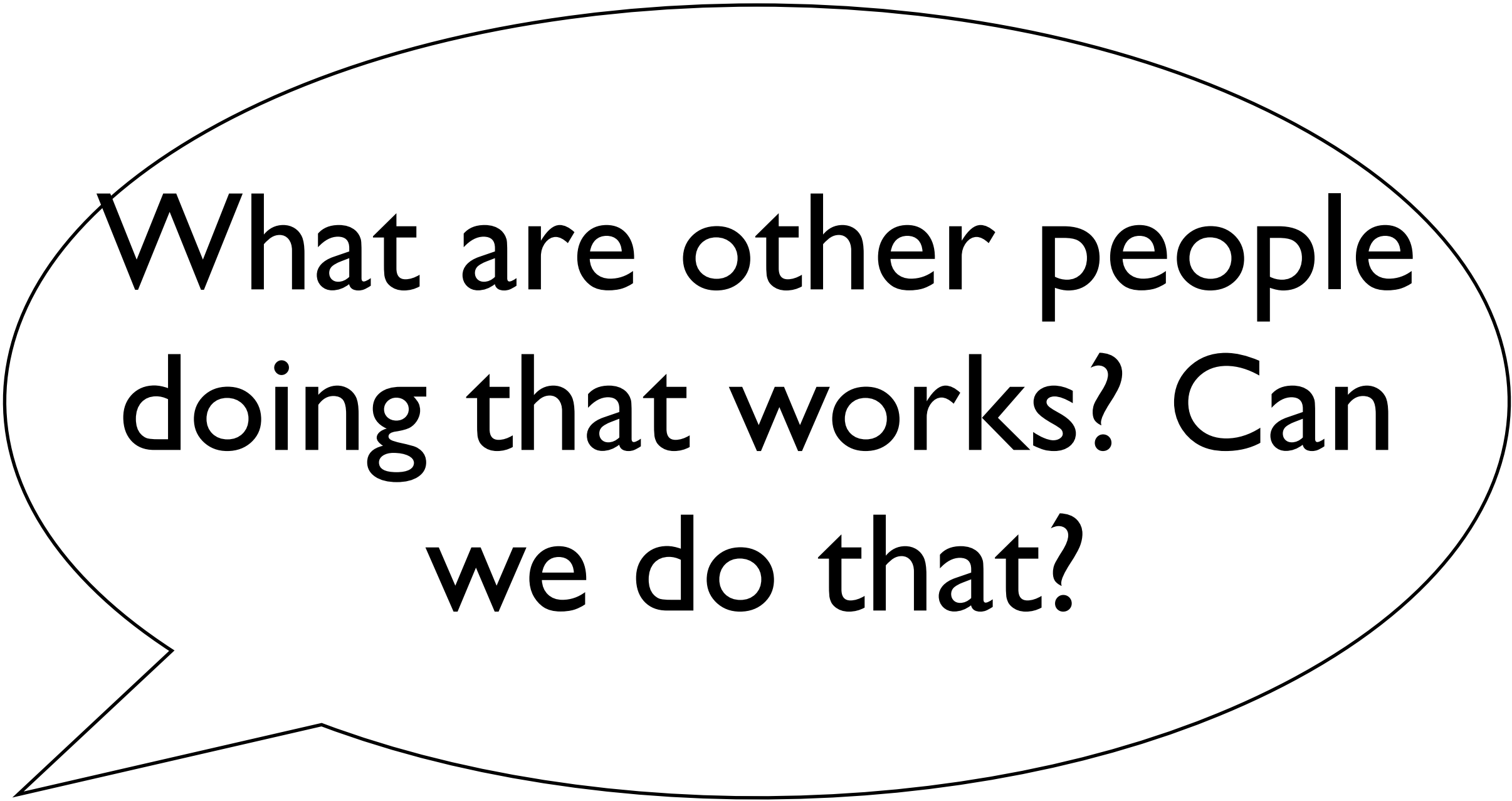
Posted in [Living Life Online](#), [This Week on LLO](#), [Tools](#) | Tagged [account.settings](#), [facebook](#), [privacy.settings](#), [settings](#), [third-party ads](#) | [1 Comment](#)

Finding and Using Online Help

Posted on [April 24, 2012](#) by [Jennifer K](#)

Out in the wild world online, getting help using a particular tool is often up to you. However, using help centers, support pages, live chat, and discussion forums, there are many ways to figure out how to make things work ... [Continue reading →](#)

Posted in [Basics](#), [Living Life Online](#), [This Week on LLO](#) | Tagged [everyday things](#), [finding stuff online](#), [life online](#), [online accounts](#), [online resources](#), [read the screen](#) | [Leave a comment](#)

A black-outlined speech bubble with a tail pointing towards the bottom-left corner. Inside the bubble, the text is written in a bold, black, sans-serif font.

**What are other people
doing that works? Can
we do that?**



**identify, promote and
create good design**

(don't make it harder)

- Get Services
- News
- Explore Topics
- Find Government Agencies
- Contact Government

Home > Citizens > Get It Done Online!

- E-mail
- Print
- Share
- RSS
- E-mail Alerts
- Este tema en español

Get It Done Online!

Find U.S. government services that you can access from your computer. You can also [browse services by topic](#).

[A](#) [B](#) [C](#) [D](#) [E](#) [F](#) [G](#) [H](#) [I](#) [J](#) [K](#) [L](#) [M](#) [N](#) [O](#) [P](#) [Q](#) [R](#) [S](#) [T](#) [U](#) [V](#) [W](#) [X-Z](#)

A

- [Address Changes When You Move](#)
- [Airlines – Compare On-Time Records](#)
- [Air Traffic Advisory and Real-Time Airport Status](#)
- [Alcohol Calorie Calculator](#)
- [Ask a Government Information Librarian](#)
- [Ask an Energy Expert](#)
- [Auctions](#)

B

- [Bank Find – Check if Your Bank is Insured by FDIC](#)
- [Bankruptcy Forms](#)
- [Beach Temperatures](#)
- [Benefits and Government Assistance Eligibility Tool](#)
- [Birth, Marriage, and Death Certificates](#)
- [Body Mass Index \(BMI\) Calculator](#)
- [Border Wait Times for Entering the U.S.](#)
- [Business Services Online](#)
- [Buy from Government](#)

Contact Your Government

- [FAQs](#)
- [E-mail Us](#)
- [Chat](#)
- [Phone](#)

Most Popular

- [Change of Address](#)
- [Register to Vote](#)
- [USPS Change of Address Form](#)


Get E-Mail Updates

Enter your e-mail address to sign up for free e-mail updates about online services.

E-mail address

National Citizen Service for 16-17 year olds

93 per cent of participants said they'd recommend it to a friend: have you signed up yet?

▶ [National Citizen Service](#) 



Most popular

- ▶ [Job search](#)
- ▶ [Student finance](#)
- ▶ [SORN](#)
- ▶ [Income Support](#)
- ▶ [Car tax](#)
- ▶ [Driving theory test](#)
- ▶ [Attendance allowance](#)
- ▶ [Jobseeker's Allowance](#)
- ▶ [Passports](#)
- ▶ [More online services](#)

Diamond Jubilee



The Diamond Jubilee celebrations will take place around the weekend 2-5 June

▶ [Diamond Jubilee events](#)

Straight to...

- ▶ **Motoring**
Car tax, Learners, Driving licence...
- ▶ **Education and learning**
Student finance, University, 14-19s...
- ▶ **Money, tax and benefits**
Benefits, Taxes, Benefits adviser...
- ▶ **Home and community**
Housing, Council Tax, Flooding...
- ▶ **Travel and transport**
Journey planner, Passports...
- ▶ **Caring for someone**
Carer's Allowance, Support services...
- ▶ **Environment and greener living**
Saving energy, Recycling, Pollution...
- ▶ **Government, citizens and rights**
- ▶ **Parents**
Preschool, Schools, Childcare...
- ▶ **Employment**
Jobs, Redundancy, Holidays, Pay...
- ▶ **Young people**
Money, Work and careers, Leisure...
- ▶ **Disabled people**
Financial support, Housing, Rights...
- ▶ **Pensions & retirement planning**
State Pension, Plan for retirement...
- ▶ **Crime and justice**
Types of crime, Victims, Prevention...
- ▶ **Health and well-being**
Heathy living, Health services, A-Z...
- ▶ **Britons living abroad**

Visit the GOV.UK beta




GOV.UK is designed to replace the content

NHS info for parents



Get regular info and advice from the NHS, tailored to your baby's age

▶ [NHS information service for parents](#) 

Send your parents a
TECH SUPPORT
care package



BROUGHT TO YOU BY GOOGLE



Hello: Mom Dad

I'm really: shocked impressed worried jazzed
that you've been using your computer these days.

CATEGORIES:

THE BASICS

WORLD WIDE WEB

COMMUNICATION

MEDIA

FINDING INFORMATION

SELECT VIDEOS TO SEND:

[VIEW ALL VIDEOS](#)

- COPY & PASTE ▶
- ADJUST THE TIME ON YOUR CLOCK ▶
- CHANGE YOUR DESKTOP BACKGROUND (MAC) ▶
- CHANGE YOUR WALLPAPER (PC) ▶
- MAKE TEXT BIGGER (OR SMALLER) ▶
- TAKE A SCREENSHOT ▶
- CHANGE YOUR SCREENSAVER (MAC) ▶
- CHANGE YOUR SCREENSAVER (PC) ▶

Hope you find these **0** videos helpful! Now, I...

trust you'll be self sufficient

[Home](#)[Get started](#)[Online basics](#)[Learn more](#)[What next?](#)[Sign in](#)[Create an account](#)

make online easy

We make getting online easy!

Why not use the buttons above to [sign in](#) or [create an account](#) to save your progress?

I'd like to plan

My Learning



I want to get started with the

Keyboard & Mouse



I want to set up an

Email Account



I'm ready for a beginner's course

Online basics



“ I'm 64 years young and I love to email my friends ”

Gerry, 64

I need a bit of help from a human being!

Find your nearest UK online centre - just type in your postcode:

GO

Ready to get broadband at home?



plusnet

Find out more about how you can get

I'm back! I want to carry on learning.

If you're a returning learner, click below to sign back in.

SIGN BACK IN

WebWise

making the most of being online



Choose a course



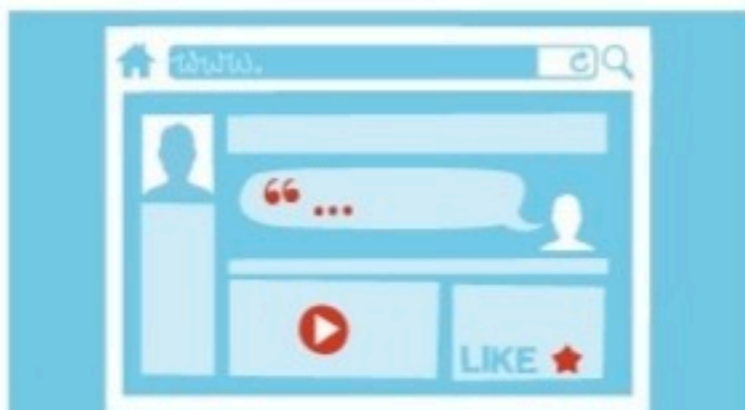
The WebWise Online Course

Learn about the internet, mobile devices, email and staying safe online and keep track of your progress each time you come back



Internet Basics

What the internet is, how it can be used, how to search, how to register with a website, how to email and how to buy something online



Most popular



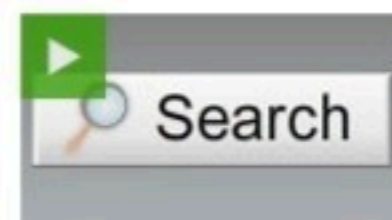
Computer Basics:
The mouse



Computer Basics:
The keyboard



Internet Basics:
Your internet browser



Internet Basics:
Searching the internet



Auction site

A website (such as eBay) where people can bid money on different items for sale.



Shopping online

Audio clip

A sound file (for example, music or spoken word) which has been placed on the internet to either download or listen to online.



Music and photos



How do I download files?

Auto connect

When your computer has been set to automatically connect to a service (for example, the internet) whenever it detects that it is available.



How do I get broadband?



What equipment do I need for a broadband internet connection?

Avatar

A picture or cartoon of yourself or a favourite character that you use to represent yourself in games, on message boards or on social networking websites.



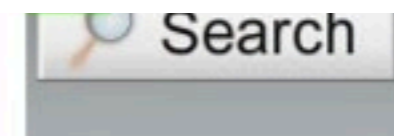
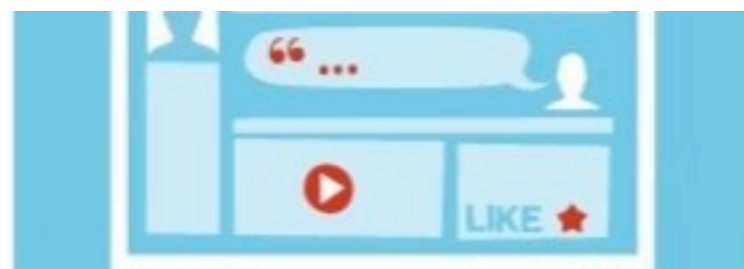
Get started with social networks



What are social networking sites?




What are online message boards?



Searching the internet

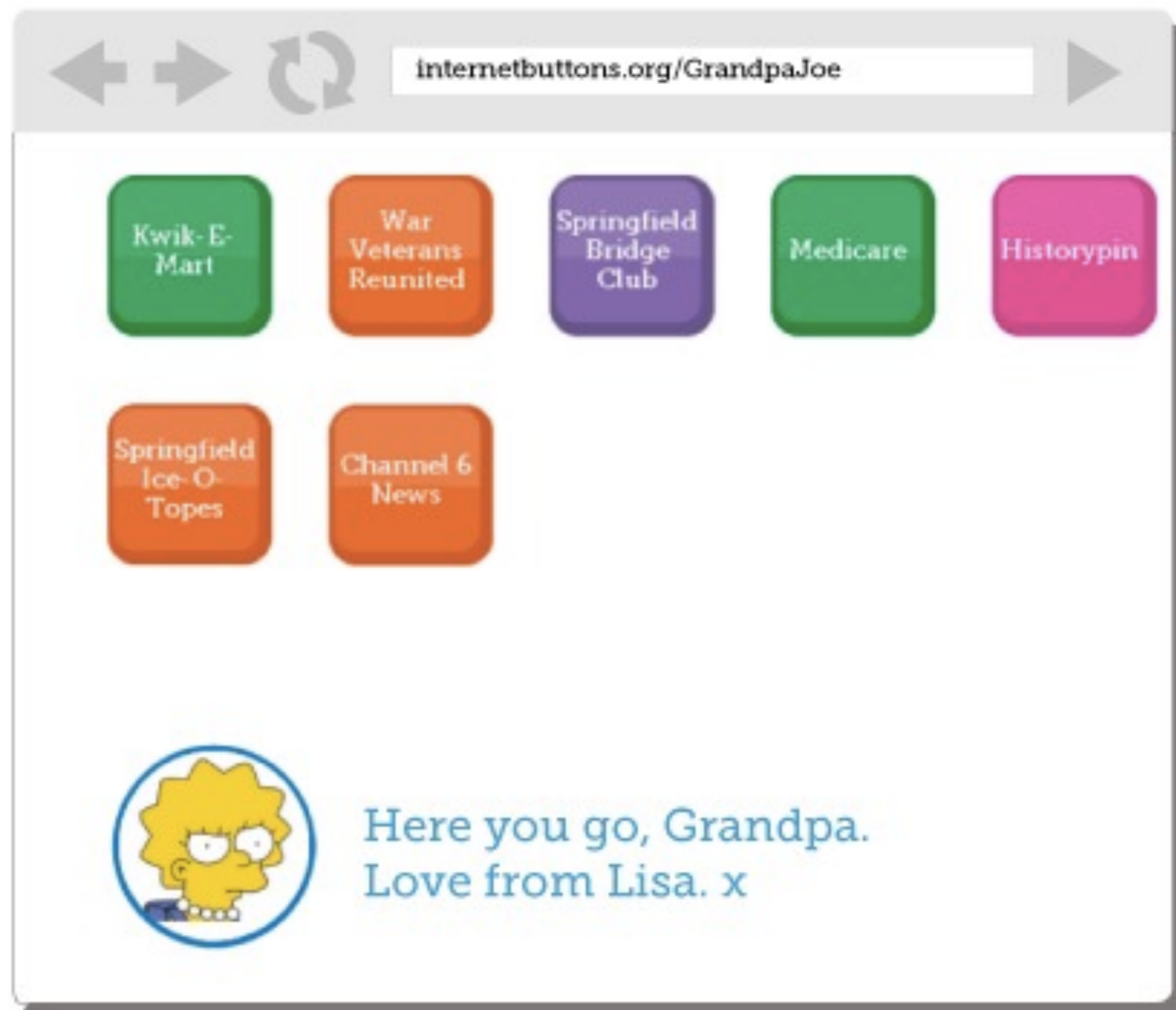
internet buttons

 log out



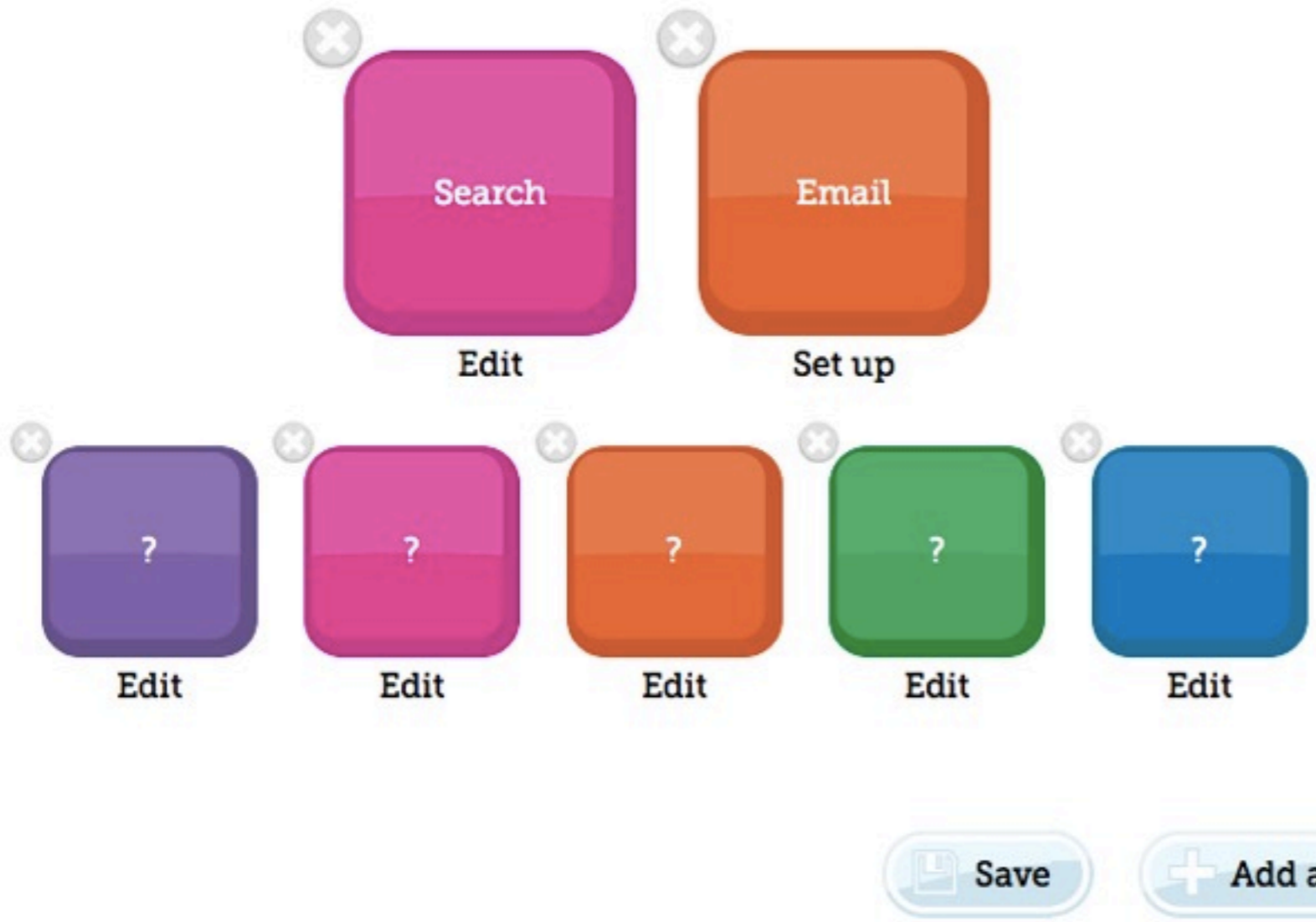
 Add or Edit buttons

GRANDPA ABRAHAM SIMPSON

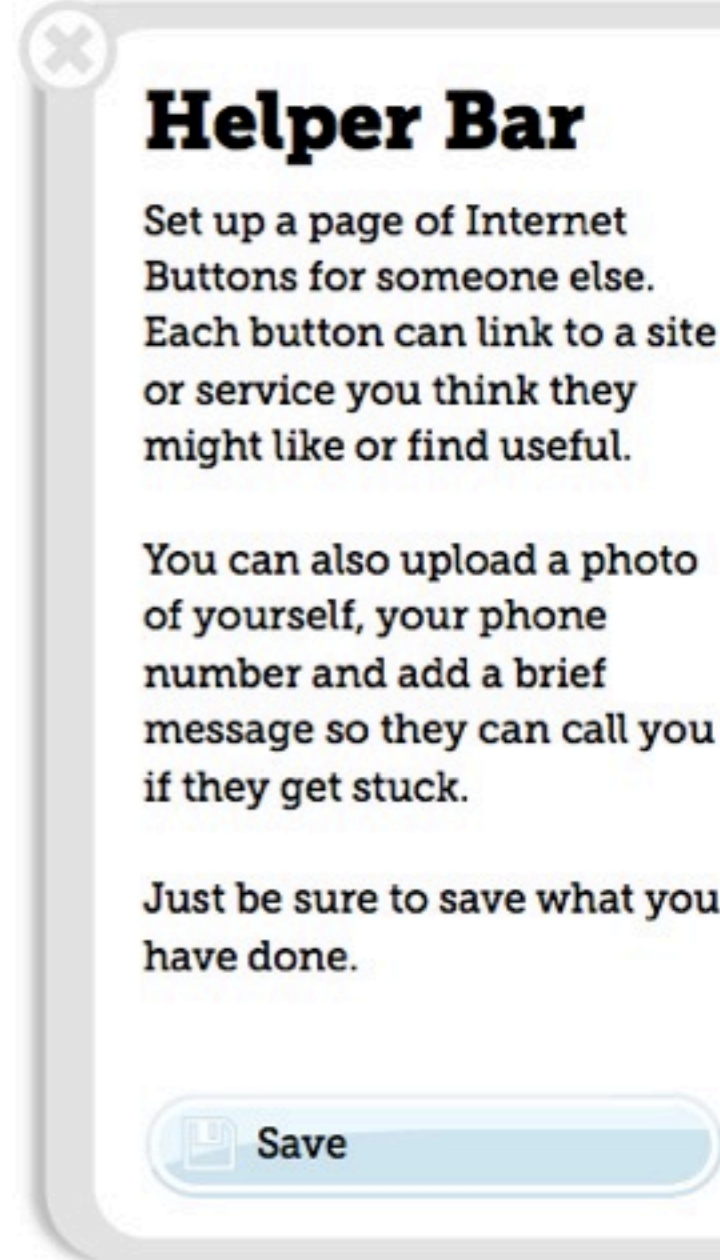


internet buttons

HELPER BAR → 



The interface displays a grid of seven buttons. The top row contains two buttons: a pink 'Search' button with an 'Edit' label below it, and an orange 'Email' button with a 'Set up' label below it. The bottom row contains five generic buttons with question marks, each with an 'Edit' label below it. At the bottom of the interface are two buttons: 'Save' and 'Add a button'.




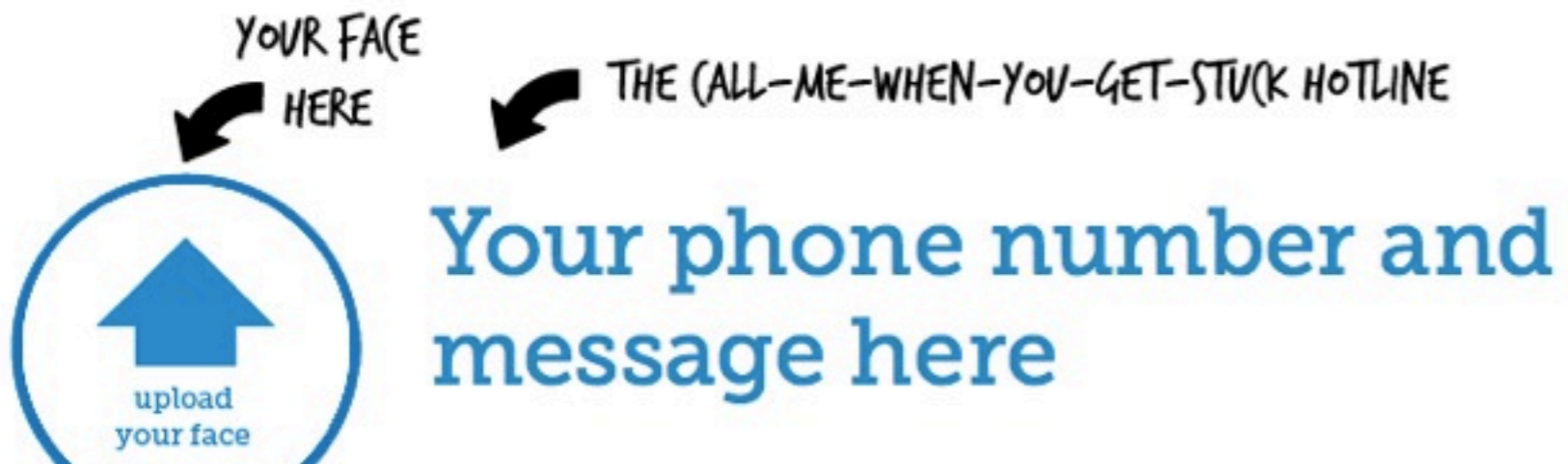
Helper Bar

Set up a page of Internet Buttons for someone else. Each button can link to a site or service you think they might like or find useful.

You can also upload a photo of yourself, your phone number and add a brief message so they can call you if they get stuck.

Just be sure to save what you have done.





YOUR FACE HERE

THE CALL-ME-WHEN-YOU-GET-STUCK HOTLINE

upload your face

Your phone number and message here

SEARCH

[Browse Resources](#)

[Find Educator Tools](#)

[Learn the Basics](#)

[Learn Job Skills](#)

[In the Community](#)

[Collaborate](#)

[Home](#)

Learn the Basics

Build digital literacy skills by selecting from the categories below.



Using a Computer or Mobile Device

Learn how to use the mouse, keyboard, icons, and folders



Using Software and Applications

Use software applications: word processing, creating spreadsheets, tables and databases



Using the Internet

Search the Internet, use email, register on a website



Communicating on the Web

Share photos and videos, communicate using social networks, learn to be an informed digital citizen



Child Online Protection

Help children learn to be responsible and make informed decisions online



Need in-person help? Find your local library!

There are more than 16,600 public library locations around the United States – and nearly all of them offer no-fee public access to computers and the Internet, as well as trained staff to help you gain skills and connect you to online and print resources.

Not sure where your closest public library is?

Visit the Institute of Museum and Library Services website and enter your city or zip code to find your library.

FIND A LIBRARY

SEARCH

[Browse Resources](#)

[Find Educator Tools](#)

[Learn the Basics](#)

[Learn Job Skills](#)

[In the Community](#)

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[Home](#)

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FIND A LIBRARY

Search for Public Libraries

Library Information

[About the Data](#) [Help](#)

Library Name:

FSCS ID:

Street Address:

City: [\(Browse\)](#)

State:

ZIP Code:

Distance:

County: [\(Browse\)](#)

Phone Number:

SEARCH TIP: Searches are conducted based on all information you enter. You **do not need** to enter information for all fields. More specificity yields fewer results.

When your search criteria is specified, click the **Search** button.

Search

Clear

Additional Characteristics

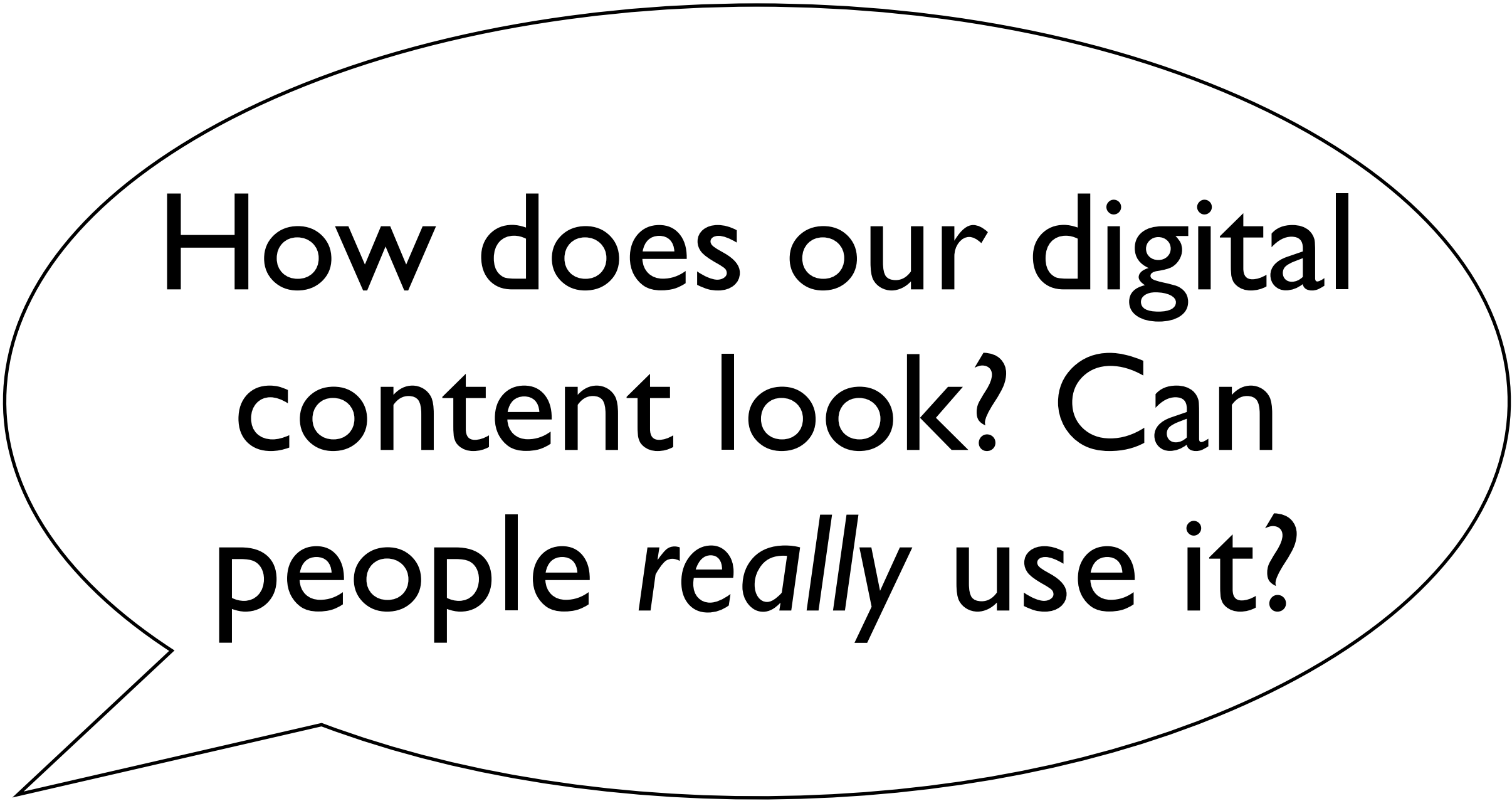
Library type [\(All\)](#)

- Library System Central Library Branch Library
 Bookmobile Books-by-Mail

Changes after **Fiscal Year 2009** will be updated in subsequent annual surveys. If information has changed please do not contact IMLS. Instead contact the [State Data Coordinator](#) (pdf file, 90 KB) for the state where the library is located.

NOTE: All library types will be included in your search unless you uncheck the box.

SEARCH TIP: Additional Characteristics should not be used if you have already entered the name of a library.



How does our digital
content look? Can
people *really* use it?



form partnerships



GEEK SQUAD® TECH SUPPORT AND GUIDANCE FOR AARP® MEMBERS

WE WORRY ABOUT TECH SO YOU DON'T HAVE TO

- ✓ EXCLUSIVE CONTENT & PRE-PURCHASE ADVICE FOR AARP MEMBERS
- ✓ EXPERT INSTALLATION TRAINING AND REPAIR
- ✓ UNLIMITED IN-STORE, ONLINE, AND PHONE SUPPORT FOR UP TO 3 PC DEVICES
- ✓ 24/7 AVAILABILITY 365 DAYS A YEAR

[LEARN MORE](#)

OR

[SIGN IN TO GET SUPPORT](#)

\$169.99

For one year of Tech Support & Guidance
Or \$99.99 with purchase of a PC from Best Buy

Basic Computer Skills Curriculum

On this site you will find lesson modules covering basic computer skills developed by computer teachers* from Adult Basic Education programs in the St. Paul Community Literacy Consortium.

You will find Lessons (handouts), Teacher Guides, Vocabulary Lists and Activities. Some computer skills may have several lessons associated with them and some lessons may cover several computer skills.

The lessons are grouped by computer task and skill. Rather than rigidly defining a day-by-day curriculum, teachers can pick and choose lessons and activities that suit their classroom needs and student's pace.

The teachers on this project highly recommend incorporating keyboarding practice into your curriculum. Using a keyboarding program such as Mavis Beacon every day will help your students feel comfortable on the keyboard.



Credits

* This project was funded by [America Connects Consortium](#) with the goal of creating lessons for common basic computer skills that teachers in the Adult Basic Education field could download and incorporate into their classroom at no cost.



Curriculum developed by:

- Jessica Schachterle from Minnesota Literacy Council
- Daniel Hoisington from Lao Family Community
- Deb Woodburn, volunteer with Chicanos Latinos Unidos En Servicio working with Minnesota Literacy Council

Thanks to the Minnesota Literacy Council and teacher, Jessica Grace Jones, for the new additions. For feedback or questions regarding the curriculum, contact Jessica at jjones@themlc.org.

Helping communities tackle social and digital exclusion

CHOOSE

-  **UK online centre?** - browse the site for handy resources or log in for exclusive funding and training opportunities
-  **Community group?** - browse the site for handy resources or join our network for additional benefits

Find a centre

Find a local place to start free or low cost computer courses

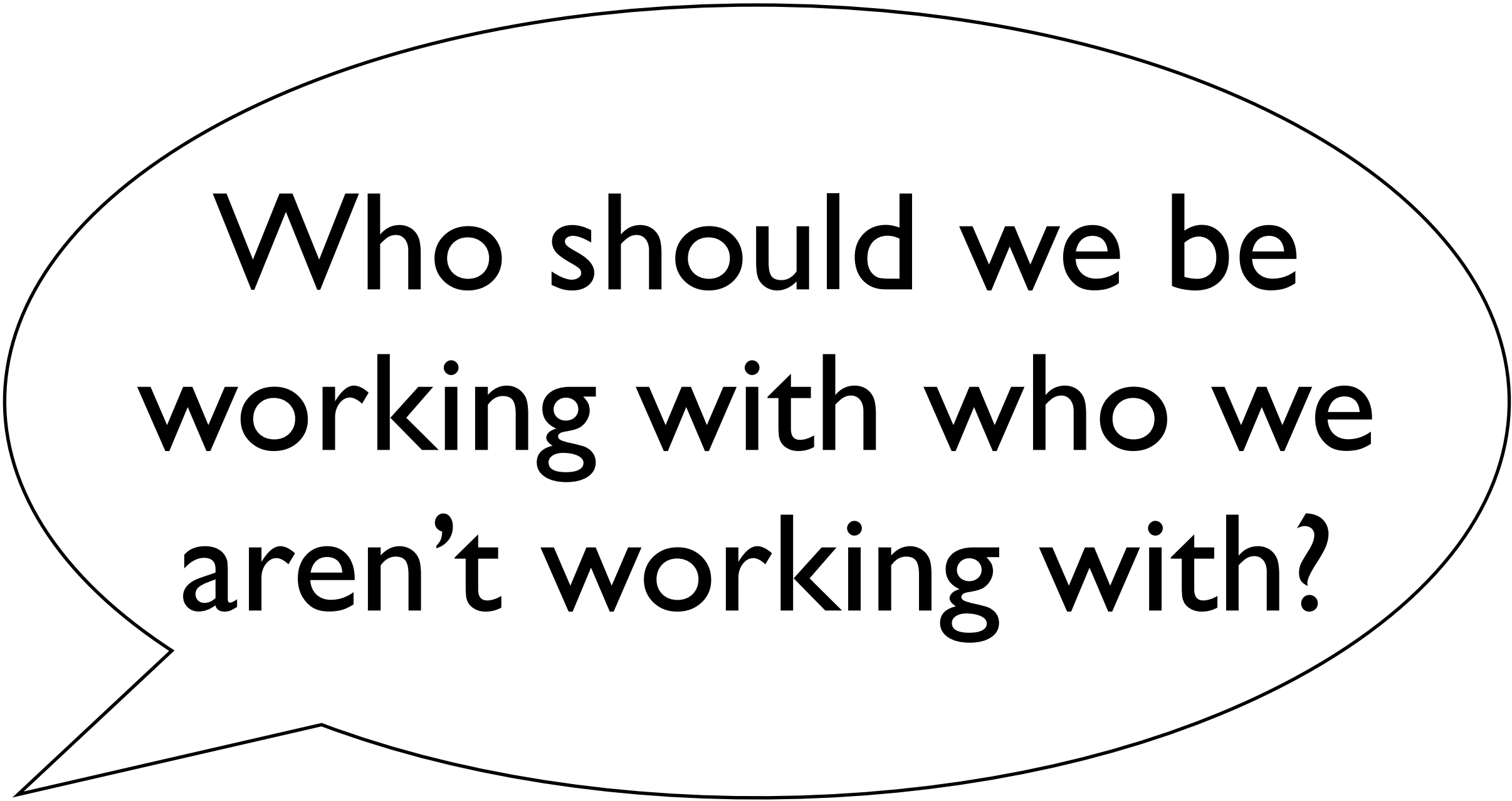
0981395

people have learnt with us since 2010

Make online easy!

Help your learners get started with free online courses and resources. Visit the learning website.





**Who should we be
working with who we
aren't working with?**

Why is Facebook going public?



**They couldn't figure out
the privacy settings, either.**

thank you

<librarian.net/talks/maine12>