

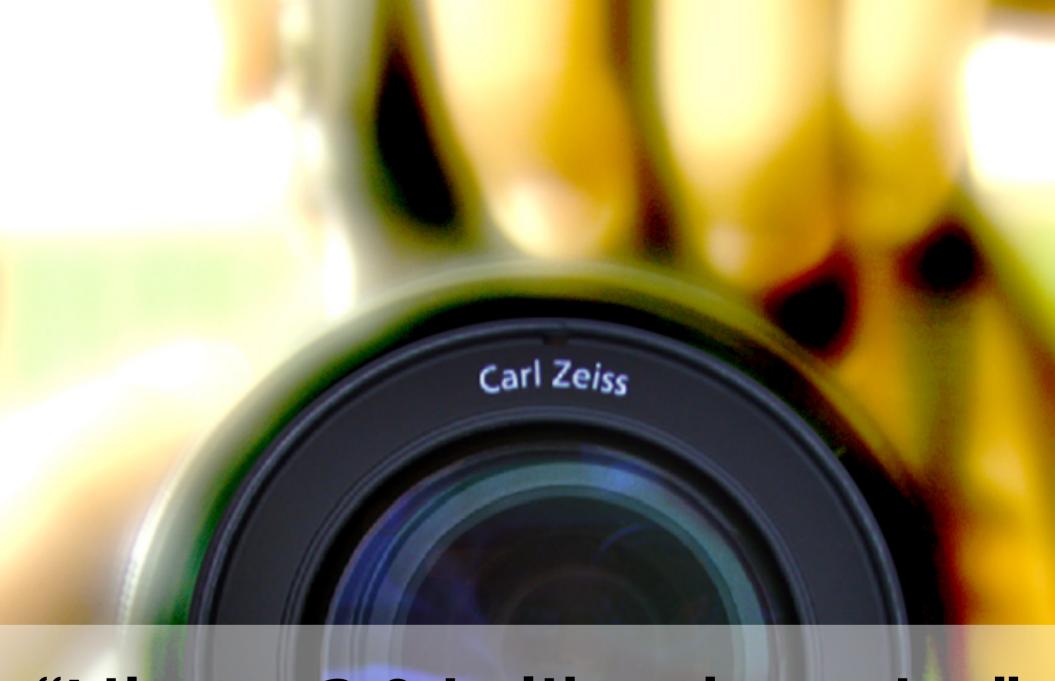


http://flickr.com/photos/compley/298858243/

# Yes, it's a buzzword.



http://flickr.com/photos/macfreak\_aep/94884165/



"Library 2.0 is like obscenity."

http://flickr.com/photos/ssh/12638218/

# It is ... (it is said)

\* a service model with user-centered change

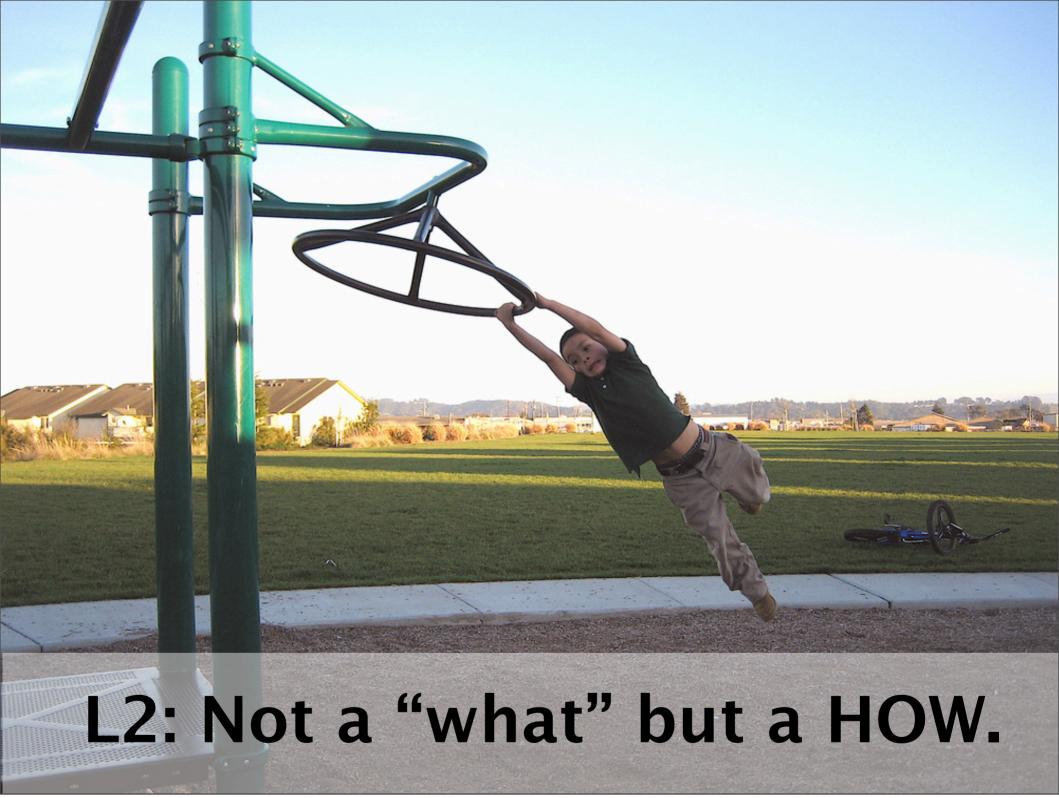
- \* network effects by default
- \* user generated content + trust

**Is it ...** (we ask)

- \* successfully reaching users?
- \* evaluated frequently?
- making good use of patron input?



# Library 2.0 defined, sort of.



http://flickr.com/photos/johnnyhuh/417611018/



http://flickr.com/photos/65068105@N00/12420071/

methods like...

# Types of tools Blogs Wikis

RSS

Chat/IM

# Names of tools

Flickr

Meebo

del.icio.us

Blogger

# You may have heard of

and/or

http://flickr.com/photos/sarchi/838786980/



http://flickr.com/photos/jasonryan/440736483/

get comfy with perpetual beta



http://flickr.com/photos/37283467@N00/190062091



http://flickr.com/photos/hoipolloitheatre/464989360/

We are waking up and linking to each other. We are watching, but we are not waiting.





## Library

### Find Resources

CATALOG: Books &

Multimedia

DATABASES: Articles

Course Reserves

Copyright and the Online User

Copyright and the Online User

Print & E-Journals

Internet Resources

Online Reference Tools

Search Engines

Other Library Catalogs

▶ Get a Public Library Card

Digital Collection

Services

Help

About the News

Suggestions

► Admission ► Academics ► About Us ► Student Life ► Alumni And Friends ► MyPace

Home > Academics > Library > Find Resources > Get a Public Library Card

## Get a Public Library Card

The public library system offers the following databases that Pace does not subscribe to.

### White Plains Public

http://www.wppl.lib.my.us/

You must live in the City of White Plains to obtain a card. Westchester residents with a valid card may go to this library to have their card validated.

### Resources Available

Auto Repair Reference Center

Careers Internet Database

CollegeSource

Columbia Granger's Poetry Database

CountryWatch

Ebsco Animals

Encyclopedia Americana

Ferguson's Career Guidance Center

Funk & Wagnall's New World

Encyclopedia

General Science Collection

Grolier's Multimedia Encyclopedia

ReferenceUSA

The Twayne Authors Series - Twayne World, English, and US Authors

TOPICsearch

What Do I Read Next?





Encyclopedia Americana

### **University of Vermont Libraries Catalog**

UVM Libraries | Dana Library | Interlibrary Loan | LRA Request | Ask a Librarian

Other Catalogs Search Patron Info Login Bookbag Hold/Recall History Help Exit

Database Name: University of Vermont Libraries

Search Request: Guided Keyword = (BARTHELME)[in Keyword Anywhere]

Search Results: Displaying 1 through 59 of 59 entries.

Sort by: 
▼



#	Title Long	Dates of Publication	Author
□ [1]	Elroy Nights / Frederick Barthelme.	2003-	Barthelme, Frederick, 1943-
	Library Location: Bailey/Howe Books (3rd Floor) Call Number: PS355	2. <i>A763 E47 2003</i>	Status: Renewed
☐ [2]	Thin skin : the fickle nature of bubbles, spheres and inflatable structures / essays by Barbara Clausen and Carin Kuoni, co-curators ; with a text by Donald Barthelme.	2002-	
	Library Location: Bailey/Howe Books (3rd Floor) Call Number: QUARTO N64	2 Status: Not Charged	
□ [3]	Law of averages : new & selected stories / Frederick Barthelme.	2000-	Barthelme, Nederick, 1943-
	Library Location: Bailey/Howe Books (3rd Floor) Call Number: PS3552.	A763 L39 2000	Status: Not Charged
□ [4]	Best American short stories of the century / John Updike, editor; Katrina Kenison, coeditor; with an introduction by John Updike.	1999-	
	Library Location: Bailey/Howe Books (3rd Floor) Call Number: PS648.	S5 B468 1999	Status: Not Charged
□ [5]	Double down : reflections on gambling and loss / Frederick and Steven Barthelme.	1999-	Barthelme, Frederick, 1943-
	Library Location: Bailey/Howe Books (3rd Floor) Call Number: RC569.5.	.G35 B37 1999	Status: Not Charged

# Look for usability.



### iBistro at ... Rutland Free Library

Library card number:

PIN

Login to the e-Library OPAC

Library Inf Library Events Library Hours Policies Kids' Page More information

**Library Catalog** 

Kids' Library

Knowledge Portal

My Account

k Help Logout



### Recommended Reading

Today Show Book Club

Agatha Award (Mystery)

Nebula Award (Science Fiction)

Spur Award (Western) Pulitzer Prize for Fiction

More recommended reading lists

### **Best Sellers**

New York Times Fiction

New York Times Nonfiction
New York Times Children's Chapter Books

Publishers Weekly Fiction

Publishers Weekly Nonfiction

More best seller lists

### Hot Sites...

ArtLex Art Dictionary

French Culture

Sports: Breaking Records, Breaking Barriers

### What Others Are Reading

Hottest title: Plum lovin': a Stephanie Plum novel

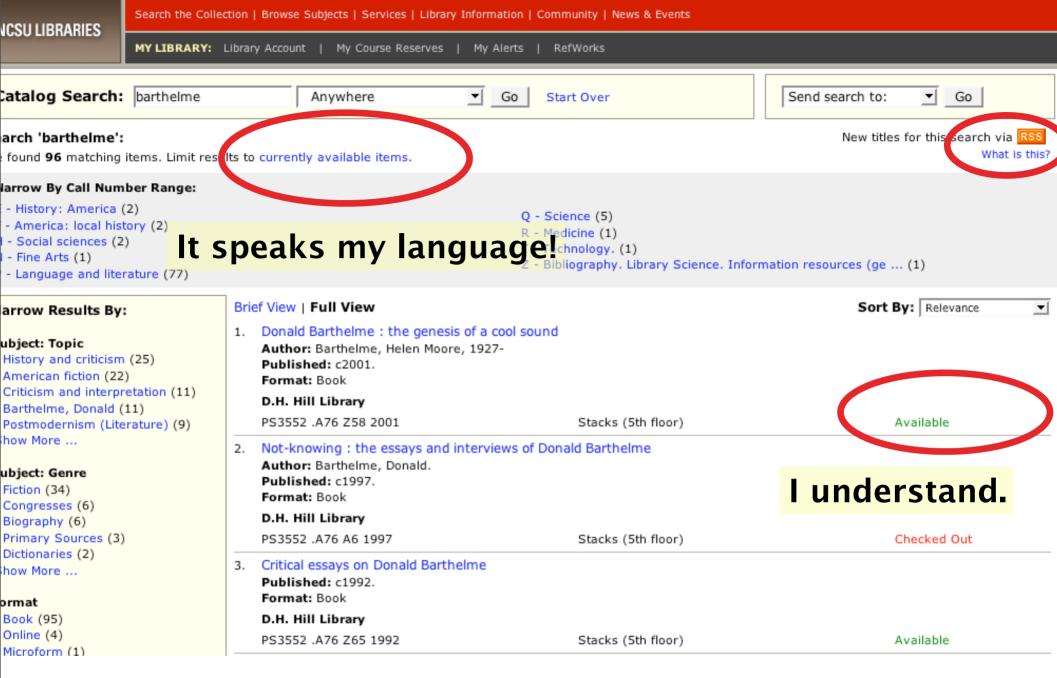
Hottest author: Patterson, James

Hottest subject: Plum, Stephanie (Fictitious character) -- Fiction.

More items

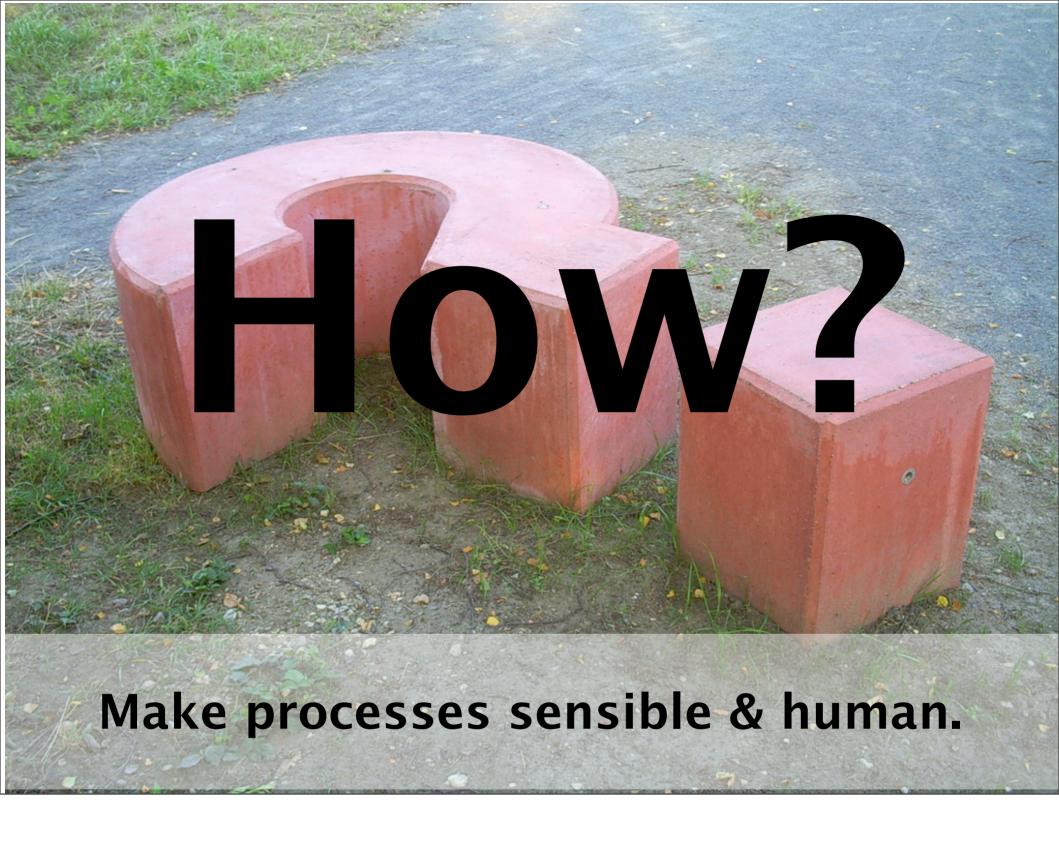
# Recognize its absence.

http://
rutlandfree.org



# Remember what <u>easy</u> to use looks like.

http://www2.lib.ncsu.edu/catalog/?N=0&Ntv=1&Ntk=Keyword&view=full&Ntt=barthelme



Find Books
Find Articles

Research Help

Other E-Resources Distance Education

Interlibrary Loan

Library Home

Library Information

**ERes** 

### Be seen. Be heard.

### Gordon B. Olson Library

### Distance Education Services

The Gordon B. Olson Library is pleased to provide you with library services while you are enrolled at Minot State University.

I am Sarah Henderson, the librarian in charge of making sure you get the library materials you need. If you need any help please feel free to <u>e-mail me</u> or call me at 1-800-777-0750 (ask for extension 3094).

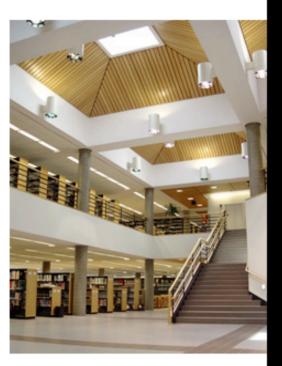
### Library Cards

The first step to receiving library services is to apply for a library card:

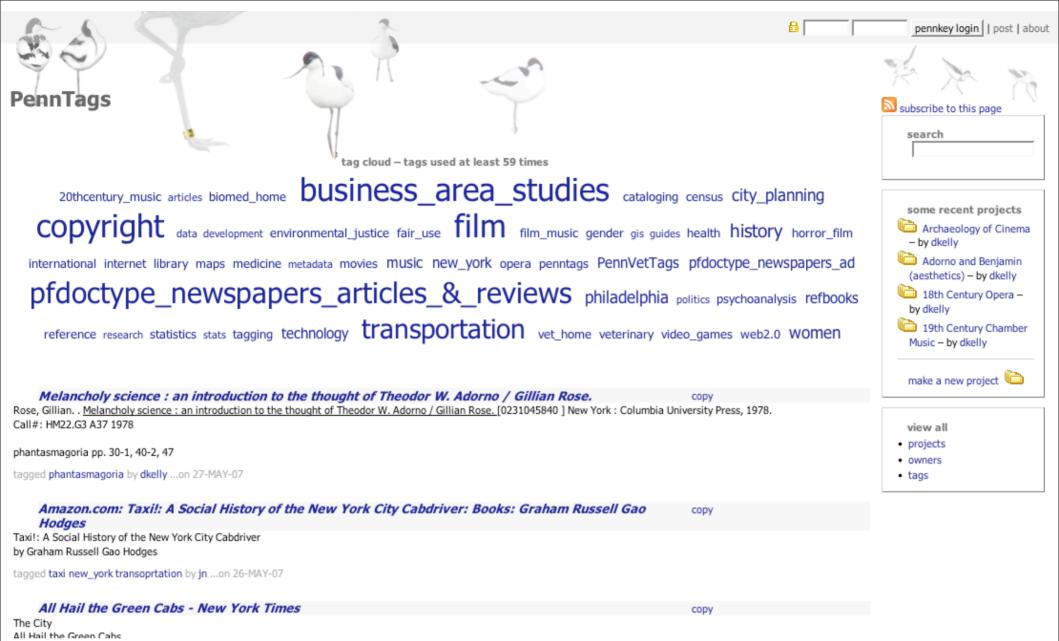
- If you live in the Minot area, we invite you to visit the library and apply in person for a library card.
- If you don't live near Minot, you can apply using this electronic form. As soon as we receive your application, we will send you a library card. This card will allow you to login to our <u>subscription</u> <u>databases</u>, and will allow you to check out materials from the library.

### Logging on to the Library's Databases

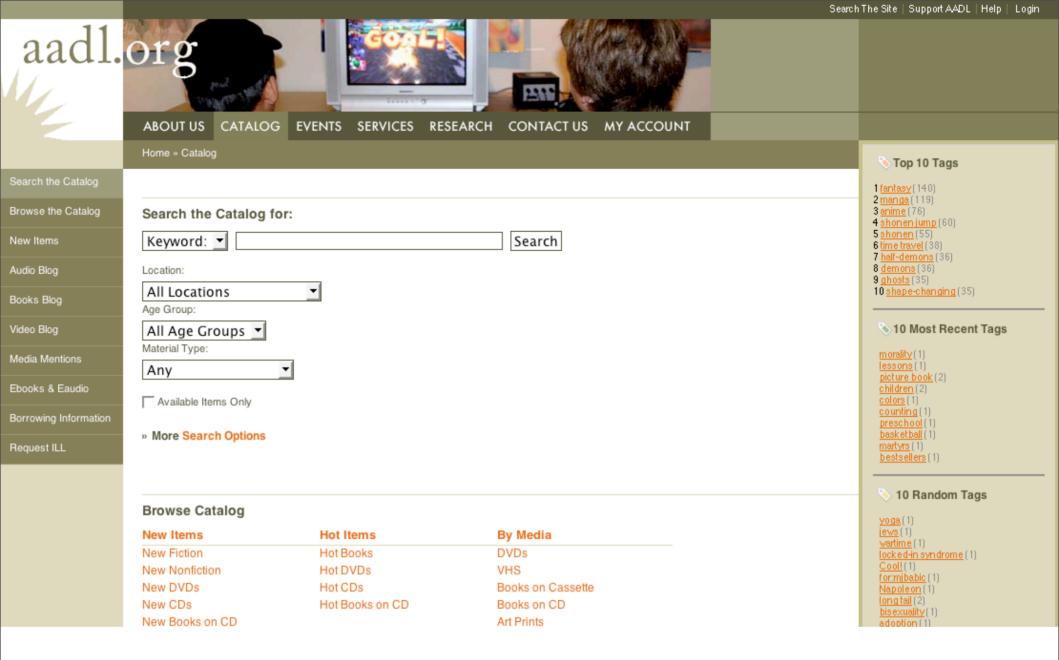
If you are off campus and want to search the library's databases, you will need to log in with a login number and password.



# Wow, a human works there!

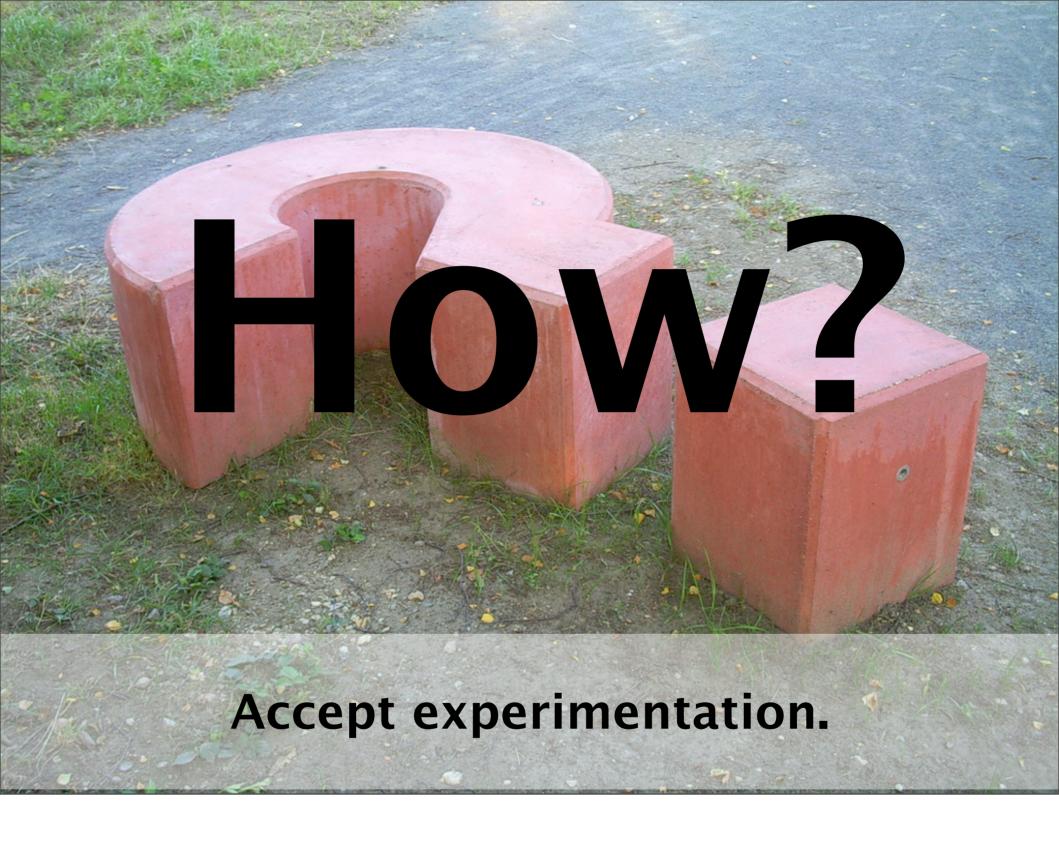


# Have interfaces users are used to.



# Even though it's still the OPAC.

http://www.aadl.org/catalog/





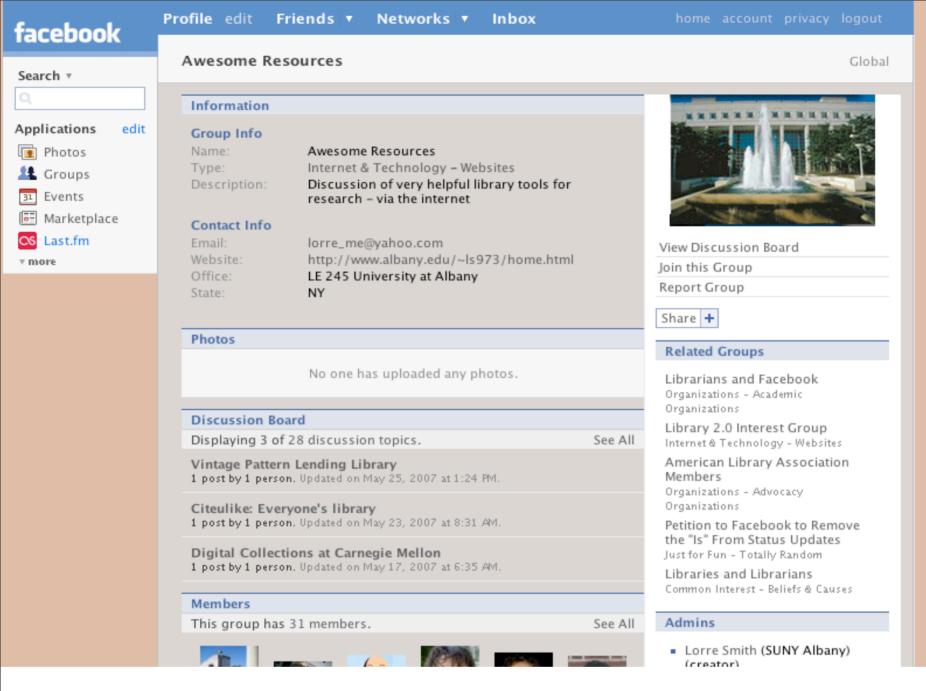
Tutt Library 1021 North Cascade Avenue Colorado Springs, CO 80903-3252

Circulation: (719) 389-6184 Reference: (719) 389-6662 Fax: (719) 389-6082

tuttref@coloradocollege.edu



# Try and evaluate. See what works.



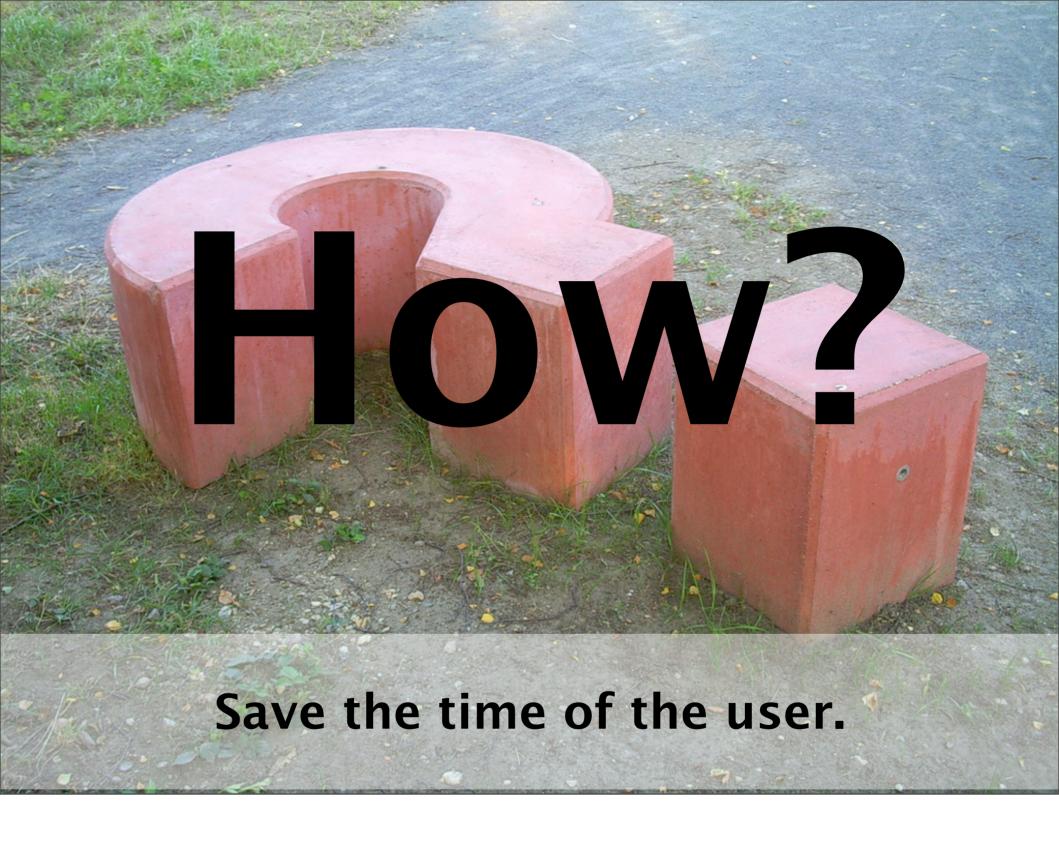
# Use the network to do what you already do.

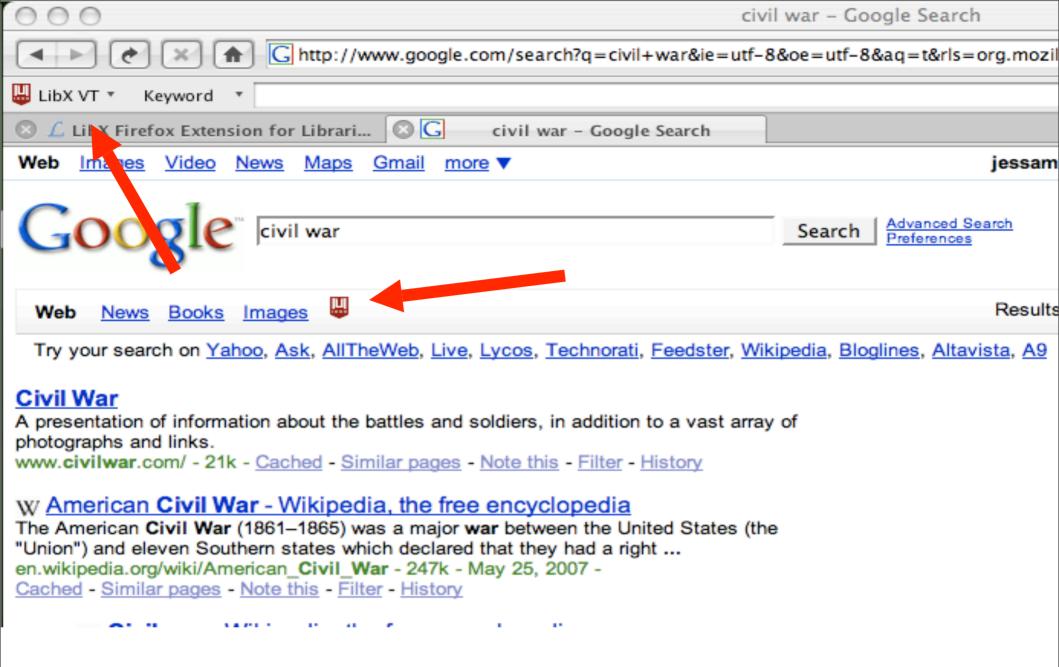
http://www.facebook.com/group.php?gid=2204518974

Lorre Smith



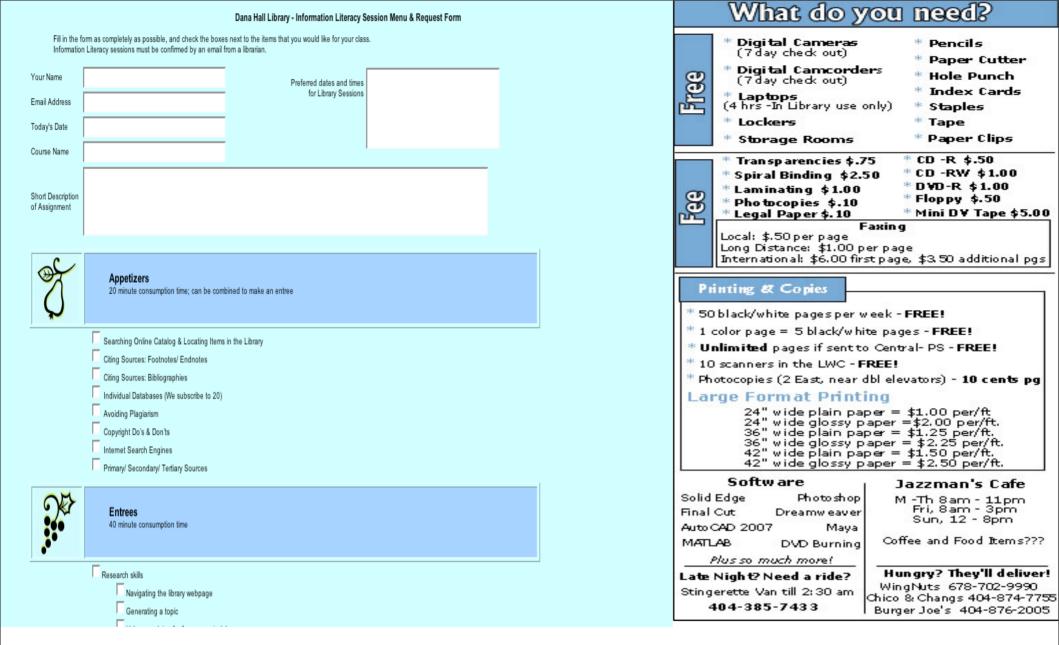
# Go to new places.





# Go where they are.

http://www.lib.vt.edu/services/libX/libX.php



# Be familiar.

http://mail.danahall.org/~library/ wllsley
http://theubiquitouslibrarian.typepad.com/the\_ubiquitous\_librarian/2007/05/
chicken wings a.html

# Rutgers University Libraries

NOT LOGGED IN

0

ASK A LIBRARIAN

**HOURS & DIRECTIONS** 

SEARCH WEBSITE

SITE INDEX

LIBRARIES HOME

SEARCH IRIS AND OTHER CATALOGS

FIND ARTICLES

FIND ARTICLES WITH SEARCHLIGHT

FIND RESERVES

RESEARCH RESOURCES

OFF-CAMPUS HOW DO I...?

SEARCHPATH

LIBRARY INSTRUCTION

BORROWING
DELIVERY AND
INTERLIBRARY LOAN

REFERENCE

**FACULTY SERVICES** 

**ABOUT THE LIBRARIES** 

NEWS AND EVENTS

ALUMNI LIBRARY

RETURN TO RUTGERS HOME PAGE Delivery and Interlibrary Loan:

### E-ZBorrow: The Pennsylvania Academic Library Consortium, Inc. (PALCI) Project

- Eligibility
- How to Place an E-ZBorrow Request
- Guidelines for Placing Requests
- Borrowing Conditions
- Renewals
- Cancellations
- Fees
- Notification and Delivery
- About PALCI
- Questions

The Rutgers University Libraries are a member of the Pennsylvania Academic Library Consortium, Inc. (PALCI). Along with over three dozen Pennsylvania academic libraries and the University of West Virginia, Rutgers participates in PALCI's E-ZBorrow program for the expedited delivery of books. PALCI libraries have developed a virtual union catalog with more than twenty-six million items that permits combined searching and requesting by their students, faculty, and staff. Participating libraries include Carnegie Mellon, Pennsylvania State and Temple Universities, and the Universities of Pittsburgh, Pennsylvania and West Virginia.

Journal articles are not available through this service.

### Eligibility

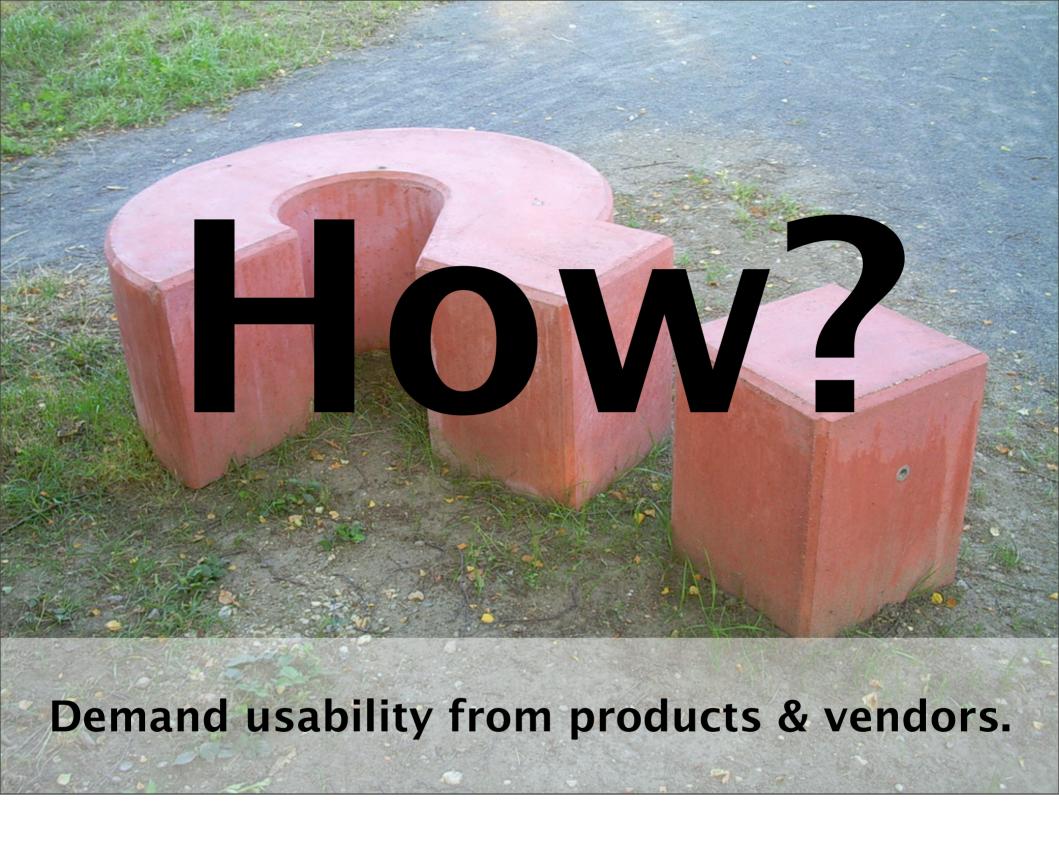
Rutgers University students, faculty, and staff are eligible to place E-ZBorrow requests. Students, faculty, and staff at remote locations are eligible, but delivery is available only to on-campus libraries. Borrowers in affiliated programs who are eligible for interlibrary loan service are also eligible for E-ZBorrow. Requestors must have a valid Rutgers library barcode and pin.

### How to Place an E-ZBorrow Request

Connect to <a>E-ZBorrow</a> by entering your Rutgers library barcode on the E-ZBorrow log on screen and selecting "Search/Request." You may search as a guest, but you will not be able to submit delivery requests unless you log on with your barcode. Search the PALCI

# How many ways can you say <u>easy</u>?

http://www.libraries.rutgers.edu/rul/lib\_servs/palci.shtml



help us grOW I home I general info I services I collections I subject guides I index I QUESTIONS?

### **Usablity Home Page**

### **Project Documents**

Our Goals Heuristic Principles Testing Procedures

Site Owner Questionnaire

Usability Tests

2003 ACRL Presentation

### Other Resources

Library Terms that Users Understand

(PowerPoint)

Nielsen's 10 Usability Heuristics

Nielsen's Heuristic
"How To"

NC State Usability Bibliography

NC State Usability for Libraries

Stanford Web-Creators Heuristics

usability.gov Design & Usability Guidelines

Web Style Guide

# Web Usability Testing

The Library's Web sites provide a key entry point for users to many of the Library's services, thus making it the hub of technology infrastructure. Ease of use and consistency in design and functionality are key ingredients to building a customer-oriented system. With this in mind, a Web usability team with representation from Management Information Systems, Digital Access Services, Communications, and other Library and UVa units exists to apply both heuristic and usability testing to Library Web sites.

Heuristic testing involves Web experts comparing a site to a set of 10 principles established for a well-running and well-designed site. The heuristic principles are grouped into three categories: info structure and navigation, content and design, and issues specific to search forms and data manipulation. In usability testing, actual users perform certain tasks on a site such as find a particular book, look up a library's hours, or ask a reference question. How quickly and easily the user is able to complete these tasks, or where they have difficulty, tests both the design and structure of a Web site.

The web usability team is responsible for assigning heuristic testing and arranging usability testing by library customers, both internal and external. This group also tallies and records the number of new websites receiving heuristic and usability testing and compares this number to the total number of websites under development or review. The Library's goal is to perform heuristic or full usability testing as appropriate on at least 80% of all websites under development or review.

### Committee Members

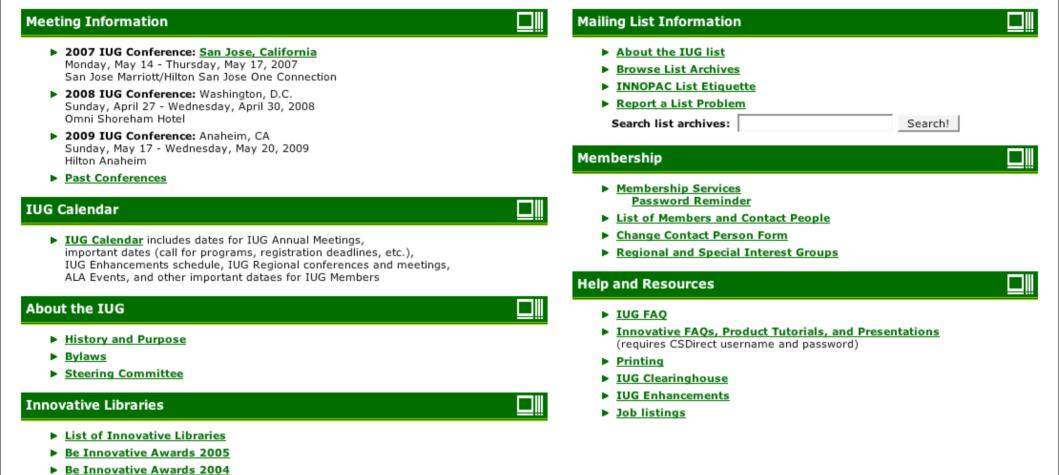
Beth Blanton-Kent Science and Engineering Libraries	bwb9f@virginia.edu
Doug Chestnut Communications	dhc4z@virginia.edu

# Do your own usability testing.

http://www.lib.virginia.edu/usability/index.html



About IUG Contact Us Mailing list Meetings Regional/Special Home



Help

# Give constructive feedback.

GMANE

From: Thomas Dowling <tdowling@...>

Subject: Re: Library Website

Newsgroups: gmane.education.web4lib

Date: 2006-04-15 14:37:26 GMT (1 year, 6 weeks, 22 hours and 34 minutes ago)

I'm sure Jon can answer this at least as well as I can, but let me jump in.

Most publicly funded institutions of higher education in the U.S. technically have a legal obligation [I am not a lawyer!] to make their web sites comply with Section 508, though there's explicitly no enforcement provision in that obligation. Regardless, you'd probably agree that you have an ethical obligation to make your site accessible to any of your users who happen to have vision, motor, or cognitive disabilities, especially when doing so is not very difficult. Complying with Section 508 or especially WCAG priority 2 (IMO) goes a long way toward ensuring that level of accessibility.

If you comply with both the letter and the spirit of the HTML and CSS specifications, you take advantage of built-in mechanisms that are likely to make your pages work across browsers and versions; across a wide range of screen resolutions and window sizes--or lack of windows altogether in screen readers; and across a wide range of browser configuration settings (e.g. disabling scripting, as Microsoft continually recommends for IE users).

When explaining this to your director, do not get thrown off by claims that standards-compliant web sites are more expensive to create, harder to maintain, or inherently unattractive. Compliance needs to be taken into account at an early stage in the design process, but from that point on does not add any great burden to creation and maintenance, and does not restrict any half-way imaginative designer.

```
Thomas Dowling
tdowling@...

On 4/15/2006 9:16 AM, Jon Goodell wrote:

> Hi Steven,

> Can you explain in more detail why these standards are important to libraries, community college context? How should be standards

> Thank you,

> Thank you,

> Jon Goodeland why they matter.

> Jon Goodeland why they matter.

> Technology Services & Reference Librarian
```



MARC Record

<u>details</u>

browse <u>details</u>

browse details

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<u>details</u>

browse

<u>details</u>

browse

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AF BRA

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FIC BRAUTIGA

Keyword ▼

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All Formats

Go!

Shelf Browser

# Consider open source options.

http://demo.gapines.org/redirect

brautigan

Copy Summary

Ocmulgee Regional Library

M.E. Roden Public Library

Murrell Memorial Library

Cave Spring Branch

Sara Hightower Regional Library

Uncle Remus Regional Library

Eatonton-Putnam County Library

Cochran-Bleckley/Tessie W. Norris

Library



http://flickr.com/photos/stuckincustoms/315071233/



Library 2.0 is not just about technology.



# And can help everyone.

in all sorts of libraries



# Library 2.0 is about awareness...

- 1. Right Tempo
- 2. Right Attention
- 3. Right Balance
- 4. Right Perspective
- 5. Right Direction
- 6. Right Relationships
- 7. Right Enjoyment
- 8. Right Gratitude

# ...and possibly fun.

LIBRARY HOMEPAGE

ABOUT CALENDAR

CATALOG

MY ACCOUNT

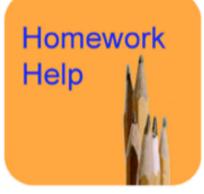
CONTACT

SEARCH/FINDIT!

14320 W. 151st St.
Homer Glen, IL 60491

708-301-7908
AIM: homerlib
Y!M: homerlib
MSN: homerlib@botmail.com

# homr.teens.online Homer Township Public Library District



### Podcasts - Audio Reviews

What is a podcast?

Angel Experiment by James Patterson

Getting Away with Murder by Chris Crowe

Gregor the Overlander by Suzanne Collins

High School Musical: The Junior Novel

Subscribe to our XML feed.



Homer Township Public Library

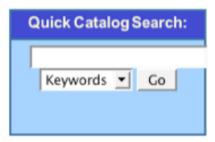
Email: askalibrarian@homerlibrary.org

AIM: <u>homerlib</u> Y!M: <u>homerlib</u>

MSN: homerlib@hotmail.com



# Ask A Librarian Catalog Online Databases Teen Events Blog Teen Reviews Blog LBD Blog Podcast



### MY DEL.ICIO.US TAGS algebra AncientEgypt animals art artists astronomy baseball basketball bibliography biographies Biology bookaward booklists calculators calculus careers chemistry college color computers Congress Constitution conversion currentevents EarthScience ebooks Education English entértainment Environment fitness games Europe exam

http://www.homerlibrary.org/audioreviews.asp



http://library.coloradocollege.edu/steve/archives/2006/05/a\_library\_20\_sk.html

# Thank you!

<< librarian.net/talks/iln >>