

A close-up photograph of a fuzzy bee perched on a thin, light-colored wooden stick. The background is a bright, hazy sun, creating a warm, golden glow. The text is overlaid on this image.

Web 2.0
Library 2.0
Librarian 2.0

solving problems!
with buzzwords!
and ten slides!

Jessamyn West
librarian.net/talks/access2007



we are impostors



but someone has to drive



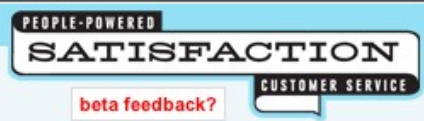
who does it, and why?



so, about this number...



it's like obscenity.



People-Powered Customer Service for Timbuk2



Hey Timbuk2! Ask a question, share an idea, report a problem, or just talk... Continue

We're here! 14 Timbuk2 employees are listening and participating

Hey Timbuk2! Cupcake 21261 has a question.

Cupcake 21261 asked this question 12 hours ago

- 5 Replies
5 Followers
5 Participants



2 Employees

- johnnymac Employee
Perry Employee

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i've got a question about the commute?

i posted earlier but nobody had answer and i'm really excited to buy the commute! BUT i hear you are redesigning it. what will the changes be in the commute XL? are you making it bigger? changing the shoulder strap? waterproofing the bag? making the water bottle holder larger?

Did you post this topic? Click here to upgrade to a full account from a one-time post.

- Follow this topic Flag for review

Reply

The full conversation

johnnymac Employee profile card

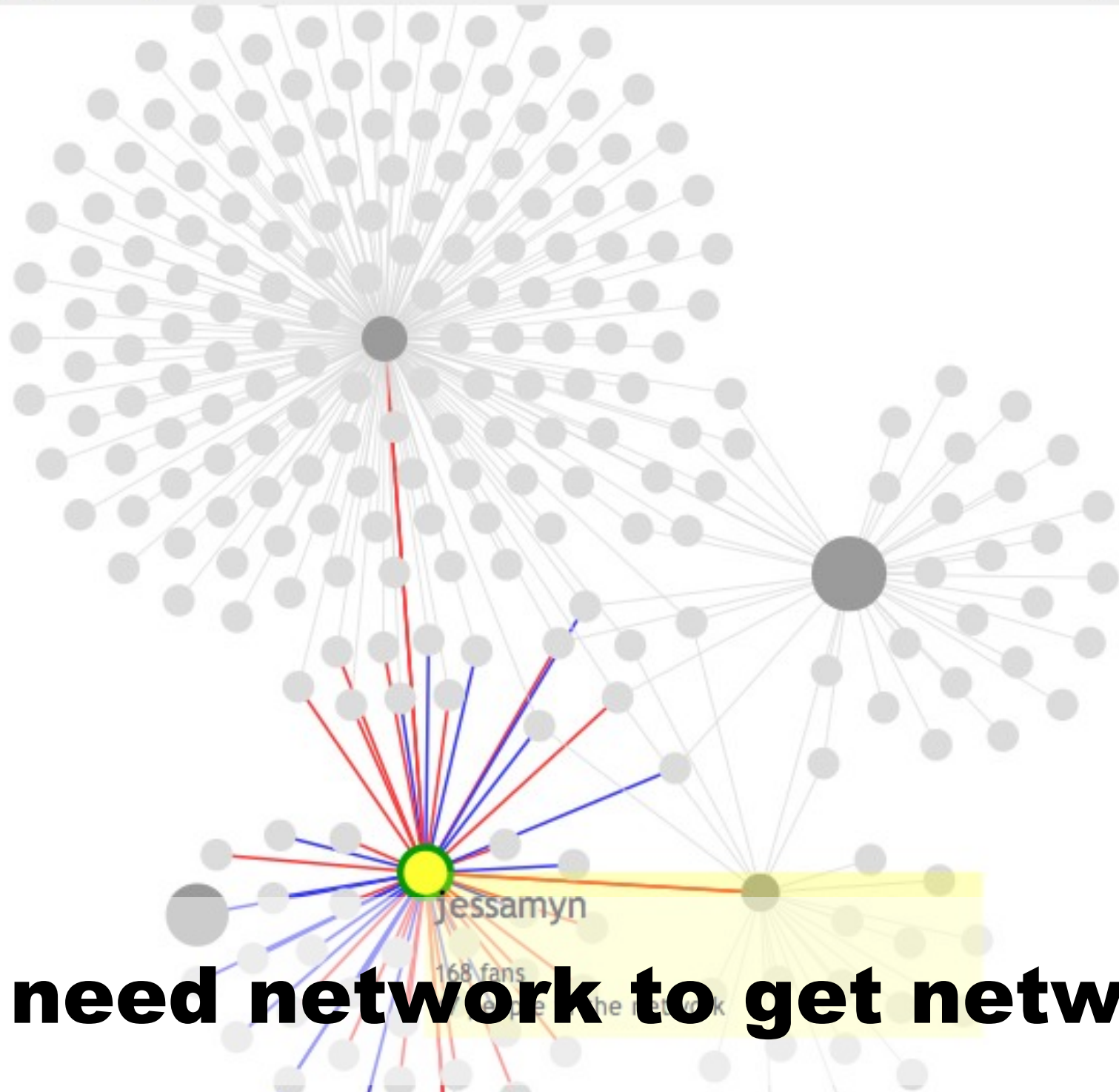
Hey, Yes, we're updating the Commute to be released early next year. What are the features you'd like to see?

johnnymac, Employee, replied 11

- Mark as useful Official Response Flag for review

Reply

humans are on the web



you need network to get network



WWJD?

Click to add meaning

Click to add value

bee

<http://flickr.com/photos/14516334@N00/437394474/>

fake

<http://flickr.com/photos/jonevans/128164761/>

steer

<http://flickr.com/photos/wheatfields/290438490/>

geeks

<http://flickr.com/photos/myhobosoul/122827338/>

2.0

<http://flickr.com/photos/richardsummers/542633062/>

screenshot – get satisfaction

<http://getsatisfaction.com>

screenshot – delicious explorer

<http://www.twoantennas.com/projects/delicious-network-explorer/>

jesus

<http://flickr.com/photos/zonie/518833765/>